



## Customer Complaint Form

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Customer Information	
Customer Name	
Customer e-mail	
Customer Mobile Telephone	
Customer preferred contact method	
Date of Incident	
How long have you been using MANTRA products and services?	
Nature of Complaint	
Product or Service that forms the basis of your complaint:	
Please provide details of your main concerns, including enough details to enable to understand what circumstances led to this complaint	
If you have made any prior efforts to address this complain with MANTRA, please provide any details:	
Please summarize any actions you have taken to try to resolve this yourself (if any), and what outcome you achieved	
Please explain what is your desired outcome from making this complaint	



Is there any additional information you would like to provide to help us resolve this complaint to your satisfaction.

**I hereby confirm that the information submitted above is a true and accurate summary of my issue with the products and services described above:**

Signature of Person filing the Complaint	Date of Signature
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