




Signing in to your new Personal Online Banking account

SIGNING IN TO YOUR CITY NATIONAL BANK ONLINE BANKING ACCOUNT FOR THE FIRST TIME

On December 7, 2020, go to citynational.com from either a PC or a mobile device or login through the City National Bank of Florida app . You will automatically be guided through an easy four-step process:

- Step 1:** Sign in with your Executive National Bank username and assigned City National Bank temporary password. The assigned temporary password will be sent via your current Executive National Bank online banking portal.
- Step 2:** Follow the instructions to complete the authentication process.
- Step 3:** You will be prompted to enter the one-time passcode.
- Step 4:** You will be prompted to read and accept the Terms and Conditions presented. After reviewing, click on the appropriate box to accept the terms.

USING YOUR PHONE TO MAKE YOUR ACCOUNT SAFER

We have implemented multifactor authentication, which makes it more difficult for fraudsters to access your accounts without you knowing it. We are implementing this protection by using login credentials (username and password) and your phone to access your account. By doing this, even if a fraudster manages to steal your password and tries to use it to log in, they would be unsuccessful because they would need your phone as well.

IF YOU HAVE ANY QUESTIONS OR WOULD LIKE ASSISTANCE:

Before December 7, 2020, call your local Executive National Bank office.
Beginning December 7, 2020, call City National Bank at 305-350-3200.

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 **City National Bank**
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