


I'm not robot  reCAPTCHA

I'm not robot!

Book access a ride trip online

How to apply for access a ride. How much does it cost to ride access a ride. Where does access a ride go. How much does access a ride cost. How do you pay for access a ride.

You can use your web browser settings to change the text size on NYC.gov. Most browsers have a function that allows you to enlarge or reduce the text on a web page.

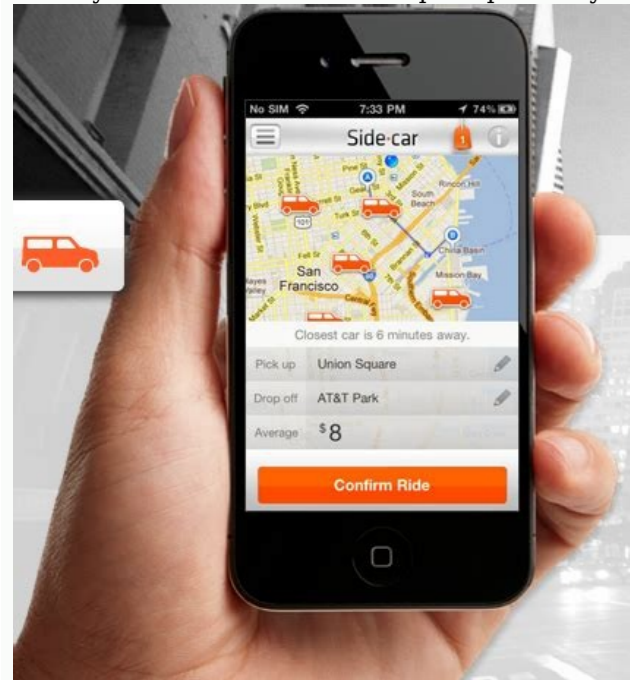
For example, if you want to increase the text size using: Chrome. Select and set the zoom level from the menu to the right of the address bar. Menu > Magnifier > +Firefox From the View menu, select Magnifiers. View > Zoom > Internet Explorer Zoom Select Text Size from the View menu. View > Text Size > Largest Safari Select Zoom from the View menu. View > Zoom In Macintosh shortcut. Command+Nav Web Browser Support This page lists common browsers; Mention of a specific browser is not an endorsement or recommendation. Call toll-free 877-337-2017 for area codes for the New York metro area and surrounding areas. For other area codes, call 718-393-4999. Deaf or hard-of-hearing customers can use the on-demand interpretation service or the toll-free 711 interpretation service. After an important message, callers will be prompted to press 1 to enter English. If you do not press 1, the caller will hear options for each of the appropriate languages: for help in Spanish, press 2, for help in Russian, Chinese, French, Creole, Korean, or Bengali, press 3, for all other languages, press 4. The caller will be directed to one of the following prompts: Prompt 1: Compliance.



Agents are open Monday through Friday from 9:00 a.m. to 5:00 p.m. assistance with compliance issues, appeals, certification or application issues and requests to update customer contact information, visitor services/reciprocal services, etc. Task 2: Travel planning. Agents can book 7 days a week from 7:00 AM to 5:00 PM. Task 3: Agents are available 7 days a week from 7:00 AM to 5:00 PM. to direct Problem 4: Agents are available 24/7 to cancel trips. Task 5: Tourism services. Agents are available 24/7 to help arrange day tours. This may include obtaining information about your vehicle and estimated time of arrival. You can use your web browser settings to change the text size on the NYC.gov website. Most browsers have features that allow you to increase or decrease the text size on a web page. For example, to increase the text size, use: Chrome From the menu on the right side of the address bar row select and set the zoom level Menu > Zoom > +Firefox Select Zoom From the View menu View > Zoom > Zoom Internet Explorer From the View menu select Text Size Select Zoom View > Zoom Mac Shortcut: Command+No Web Browser Security This page lists the most popular browsers; Mention of a specific browser does not constitute an endorsement or recommendation. Call toll-free at 877-337-2017 from area codes in the New York metropolitan area and surrounding countries. From other area codes, call 718-393-4999. Deaf or hard of hearing customers can use preferred routing or toll-free 711 routing. Callers are asked to press 1 to enter English after the important announcement. If you do not press 1, callers will hear the options in their respective languages: For Spanish help, press 2, for Russian language support. Chinese, French, Creole, Korean or Bengali, press 3, for all other languages press 4.



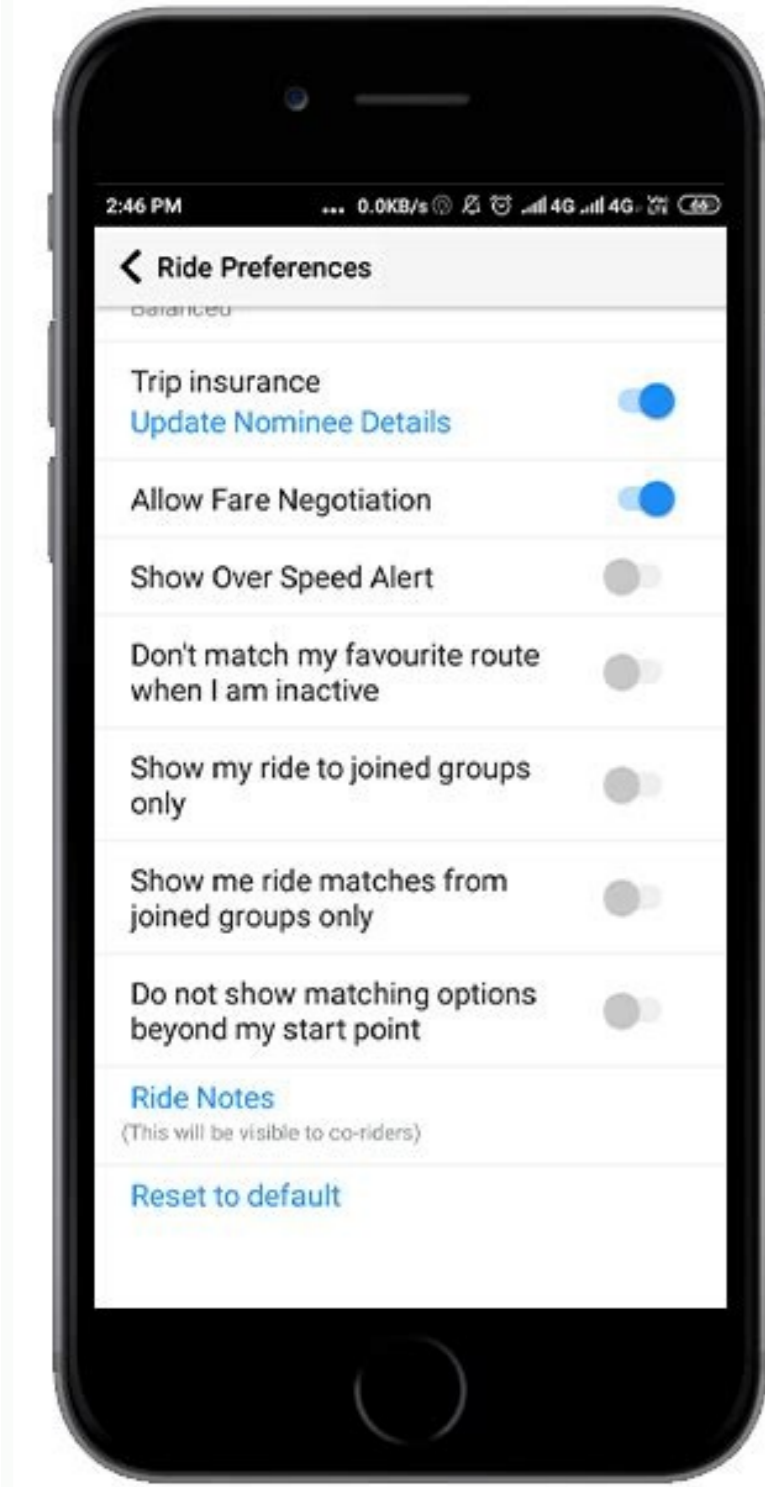
Callers will then be forwarded Press one of the following messages: Message number. 1: Authorization unit. Agents are available Monday-Friday 9am - 5pm. assist with eligibility questions, appeals, certification or application questions, and requests to update customer contact information, frequent guests/services, etc. Tip #2: travel planning. Staff are available for reservations 7 days a week from 7:00 AM to 5:00 PM. note #3: Agents are available 7 days a week from 7:00 AM to 5:00 PM. change path tip # Myth #4: Travel agents are available 24/7 to cancel your trip. tip #5: travel services. The staff is available 24 hours a day Comment line. Agents are open Monday through Friday from 9:00 a.m. to 5:00 p.m. to make suggestions, compliments, complaints, as well as requests for publications and training. You can also contact our customer service team online. In the "MTA Service" field, select "Paratransit (Access-A-Ride)." The caller can repeat the prompt by pressing "0". If they don't have a touch-tone phone, they can also wait for help. Conversations with AAR staff are recorded and can be monitored. To start using the Internet, first create an account with Rider360. Go to the Access website, accessla.org, and select Rider360. Select "Create account" and enter your passenger ID, validity date, name and zip code. Then enter your email address (optional) and create a password. Once logged in, select the Online Order option. Plan a trip The main online booking page displays all upcoming trips and allows you to view, edit or cancel your trip. To book a new trip, select the "Normal booking" button. Itinerary - The date and time required for online bookings are only for next day bookings, so the date field is already filled. Enter the desired pickup time by selecting hours and minutes from the drop-down menu. Be sure to enter AM or PM and click Continue.



Route - Pickup Address Select a pickup address from the list of previously visited addresses. Once selected, the intersection and address fields will be populated with information about the last trip to that address. If you go to an address that has multiple stands, select the sign you want to pick up from the drop-down menu. Click "Continue". Plan Your Trip - Departure Address As in step 3, select your departure address from the drop-down menu and click Continue. Route - Passengers Select the number of passengers for this trip, including yourself. Planning After completing steps 1-8, you will be offered a ride as close to your desired meeting time as possible. There are two options for action: If you are happy with the suggested time, select "Accept and continue". If you want to see the time of the next appointment - select "Show advanced options" Plan your trip - Calls If you want someone to call you during the trip, select "Call me" or "Send me a e-mail" and enter the desired telephone number Contact me . Plan your trip - view your trip details. This is the last step in the online booking process. In this menu, all the details of the specified trip are displayed, as well as the price of the fare depending on the number of passengers and the distance of the trip. Please check your travel details to ensure your information is correct. If you wish to make changes, select "Edit" in the appropriate field. When you're ready, select Plan a trip. Plan your trip - confirmation Congratulations, you have booked your trip online! A notification will appear with a travel confirmation number and options to continue. You can print the trip information, book a return trip, book another trip, or end the trip and return to the home page.



Editing a trip To edit a trip, go to the online booking home page (and view the list of upcoming trips. Please note that you can only change the trip one day before the scheduled date. Choose the path you want to edit and select Edit.



Clicking "Edit" will take you to the "Trip Overview" page, which displays all of your trip details. Select a section using the Edit button and make the necessary changes. When you're done and all options on the View Trip page are correct, select Plan Trip. Trip Cancellation To cancel a trip, go to the main online booking page (for a list of upcoming trips. You can cancel the trip at any time, but please note that late cancellations are made less than 2 hours before the scheduled pick-up time. Products. The software has also been optimized for speech synthesis and various screen readers.

Registering for CTA travel booking is easy. First, you need a mojeID account to log in to online travel bookings. *Daily scheduled system maintenance takes place between 2:00 p.m. and 3:30 p.m. It is not possible to book or cancel tours during this period. Travel.