HOW TO PAY A BOND USING THE ONLINE CeBONDS SYSTEM

Esta traducción al español está en proceso

In June 2023, Immigration and Customs Enforcement (“ICE”) released a new online system to pay bonds at the following website: https://cebonds.ice.gov/. ICE originally stated that the CeBonds system would be the only way to pay an immigration bond moving forward. Due to the limitations and restrictions of the system, ICE currently states that they will continue to accept bond payments in-person if people are unable to use the CeBonds site online. This could change at any time. ICE accepts bond payment requests through the CeBonds system from 9:00 am to 3:00 pm in the time zone where the individual is detained.

1. To use the CeBonds system, you’ll need to create an account and have regular access to the email account used to start the CeBonds account. You will receive messages to that email throughout the process and will need access to the email every time you log in to the system.

2. Once you have created your account, you can use the system to begin a new bond payment request.

3. Enter the first and last name for the individual you are bonding out of detention, along with their file number or “A” number. This number should be listed on immigration paperwork and is an 8 or 9 digit number that starts with “A.”

4. You should receive an email from noreply-ICE-CeBonds@ice.dhs.gov stating the bond payment request has been submitted, including the individual’s name and file number. The status of your request in the CeBonds system should change to “Under ICE Review.” ICE will be confirming that the individual is eligible to be released on bond and confirm your information as the obligor (person paying the bond).

5. Once ICE has confirmed the above information, the next step is to sign the bond contract (Form I-352). Click the blue text link to complete the next step. You will want to confirm that the address upon release in ICE’s system is correct, along with a phone...
number for the person being bonded out of detention.

Submit Bond Contract and Payment
When your bond contract (I-352) and your bond payment are both complete, then you can submit your contract and payment for review by ICE.

Noncitizen
First Name
Last Name
A-Number

Bond Contract (I-352) - SIGNATURE NEEDED
Step 1 of 2 - You must complete and sign your I-352 contract.
I-352 Contract Information and Signature

6. On the next page, you can review the bond contract and electronically sign the form.

Submit Bond Contract and Payment
When your bond contract (I-352) and your bond payment are both complete, then you can submit your contract and payment for review by ICE.

Noncitizen
First Name
Last Name
A-Number

Bond Contract (I-352) - CONTRACT SIGNED
Step 1 of 2 - No further action is needed for the I-352 contract.
I-352 Contract Information and Signature

7. Once the bond contract is signed, the page should indicate that there is no further action required for the contract. You should also receive an email that states the status has changed to “I-352 Under Review.”
8. Once the bond contract (Form I-352) has been approved, the system should take you to the step of paying the bond. Confirm that your information and payment amount is correct under “Step 1.” Click “Display/Print Payment Instructions,” which should bring up a page you can save or print that includes information you’ll need in order to complete either an ACH or Fedwire transfer.

Depending on your bank, you should be able to complete an ACH or Fedwire transfer through your online bank account, or you can take the payment instructions in-person to your bank and have them complete the transfer. Once you have initiated either form of payment, you will need to upload a receipt of the transfer at “Step 4” in the CeBonds system. Make sure the receipt has as much information about the transfer as possible, including your name and address as the obligor and bond number for the payment. The bond number can be found on the Payment Instructions or under “Step 1” on the payment page of the CeBonds website. You may receive an email from ICE requesting additional information about you as the obligor or about the payment transfer.

Bond Payment

Follow the steps below to complete the bond payment.

Step 1
Review the payment information below.

Obligor Name: [Redacted]
Bond Number: [Redacted]
Payment amount: $2,500.00

Step 2
If the payment information above is correct, then click the "Display/Print Payment instructions" button.

Display/Print Payment Instructions

Step 3
Take the printed or downloaded payment instructions (see Step 2) to your bank to execute the payment transaction.

Step 4
Upload a copy of your payment receipt from your bank to provide proof of payment.

You have not uploaded a payment document. Please add your proof of payment document.
9. Once the receipt has been uploaded, Steps 1-4 on the payment page should all be completed.

**Bond Payment**

Follow the steps to complete the bond payment.

**Step 1**
Review the payment information below.

- **Obligor Name:** [Redacted]
- **Bond Number:** [Redacted]
- **Payment amount:** $2,500.00

**Step 2**
If the payment information above is correct, then click the "Display/Print Payment Instructions" button.

[Display/Print Payment Instructions]

**Step 3**
Take the printed or downloaded payment instructions (see Step 2) to your bank to execute the payment transaction.

**Step 4**
Upload a copy of your payment receipt from your bank to provide proof of payment.

You have uploaded the following bond payment document. Click "Back" to proceed with submitting your bond contract and payment.

![View | Replace]

10. Once the payment has been confirmed by ICE, they will also sign the bond contract/Form I-352. You should receive another email that the I-352 has been approved. At this stage, ICE should be effectuating the individual's release but it may not happen immediately depending on the practices at the detention facility. If you complete all steps of the online system before 3:00pm MST, the individual should be released that day but that is never a guarantee. Complete the process as early in the day as possible to guarantee a better chance at the individual being released same-day.

ICE Contact Info:

ICE/Bond office at the Denver Contract Detention Facility in Aurora, CO: 303-361-0723
Main lobby number: 303-361-6612
Help desk email: ICECeBONDS-Helpdesk@ice.dhs.gov