

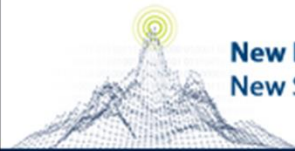


HUD's Vision for Data (Part 1) Understanding the SNAPS Data TA Strategy

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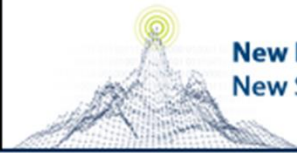


New Frontiers in Data
New Systems, Partners, and Technologies



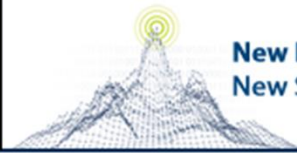
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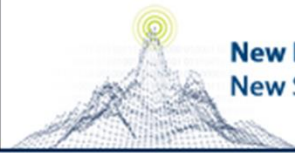
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- Goals for today's session
 - **Review** HUD's newly released Data Strategy
 - **Respond** to questions about Strategy
 - **Receive** feedback on the document



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- What is the HUD Data Strategy? Why do we need it?
 - Provides a clear, uniform vision and set of three strategies and related characteristics
 - Developed over the course of several months of work with HUD SNAPs and its Data Workgroup
 - Not intended to be achieved instantly; strategies provide goals that extend over the next 3-5 years



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Intended to focus, prioritize, and advance data-related efforts to end homelessness

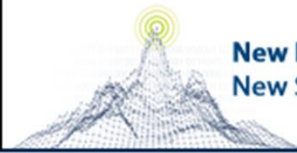


The U.S. Department of
Housing and Urban Development

SNAPS

Data TA Strategy to Improve Data and Performance





HUD's Vision for Data (Part 1)

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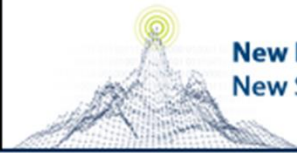
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Overarching Goals of the Strategy

1. Communities use their data to optimize systems of care through making ongoing system performance improvements and determining optimal resource allocation.

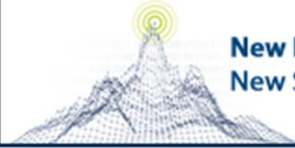
2. Communities operate data systems that allow for accurate, comprehensive and timely data collection, usage and reporting.

3. Federal government coordinates to receive and use data to make informed decisions in coordination with other data sets, across and within agencies.



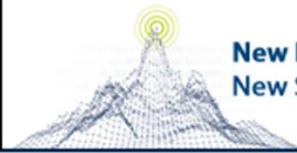
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- **HUD HMIS Capacity Building Project (HMIS CBP)**
 - The HMIS CCBP will support CoCs with limited HMIS capacity or significant HMIS structural barriers through the following activities:
 - HMIS Structural Alterations
 - For example: merger activities, data migration activities, increasing HMIS software functionality
 - HMIS Staff Capacity Building
 - For example: professional development of staff, hiring new staff
- ***HMIS NOFA***
 - Only the CoC-designated Collaborative Applicant can apply
 - Subawards to other entities may be allowed
 - HMIS mergers will be incentivized
 - An announcement will be made via Grants.gov and the HUDEXchange.info Listserv



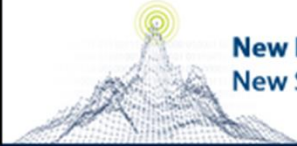
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HUD's Vision for Data (Part 1)
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- **Strategy 1:** Improve the capacity of people setting up, operating, and benefitting from data systems
- **Strategy 2:** Data systems collect accurate, comprehensive and timely data
- **Strategy 3:** Continuums and stakeholders use data to improve efforts to end homelessness



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STRATEGY 1:

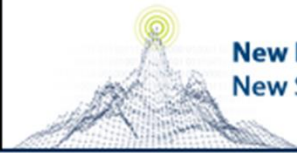
Improve the capacity of people setting up, operating, and benefitting from data systems

Characteristic: Expert Homeless Management Information System (HMIS) Leads and System Administrators

Current status (or near-term)	Majority of CoCs in 3-5 years	Advanced CoCs in 3-5 years
<ul style="list-style-type: none"> Software provider: HMIS Leads are entrusted by CoCs to manage software provider contracts/relationships, and act as fiduciary on behalf of the CoC End User: HMIS Leads support all end users and administrators meet DQ standards (Strategy 2) CoCs: HMIS Leads ensure data is high quality for use in planning/review and ranking 	<ul style="list-style-type: none"> Software provider: HMIS Leads monitor software providers to the terms of the contract, or are provided with accreditation by software providers End User: HMIS Leads have developed training curricula to meet the unique needs of beginner, intermediate, and advanced users CoCs: HMIS Leads support data literacy across CoC planning 	<ul style="list-style-type: none"> Software provider: HMIS Leads conduct frequent monitoring of software providers and have access to all programming specs/logic, terminology assumptions, and report generation functionality End User: HMIS Leads collect data from end users pre- and post-training, and use the results to enhance training curricula and delivery CoCs: HMIS Leads provide/manage/merge and de-duplicate high quality data to support cross-system care coordination and planning efforts

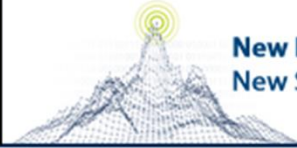
Characteristic: CoCs have data-driven leaders

Current status (or near-term)	Majority of CoCs in 3-5 years	Advanced CoCs in 3-5 years
<ul style="list-style-type: none"> CoC has a data subcommittee 	<ul style="list-style-type: none"> CoC shares a vision to end homelessness CoC supports culture of performance 	<ul style="list-style-type: none"> CoCs are engaged with and sharing data and performance metrics across systems of care



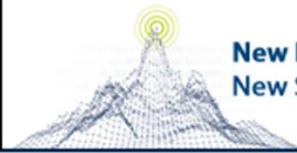
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- **Characteristic 1:** Expert HMIS Leads and System Administrators
- In 3-5 years, **majority of CoCs** will....
 - Monitor software provider to the terms of contract, or are provided accreditation
 - Training curriculum to meet the unique needs of beginners, intermediate and advanced users
 - Data literacy across CoC planning



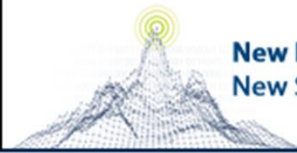
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- **Characteristic 1:** Expert HMIS Leads and System Administrators
- In 3-5 years, **advanced CoCs** will....
 - Frequent monitoring of software provider and access to programming specs logic, assumptions and report generation functionality
 - Training curriculum is adjusted based on pre/post training feedback from users
 - HMIS Leads provide/manage/merge and de-duplicate high quality data to support cross-system care coordination and planning efforts



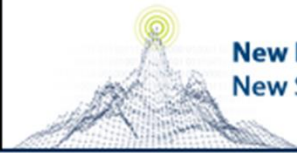
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- **Characteristic 2:** CoCs have data-driven leaders
- In 3-5 years, majority of CoCs will....
 - Share a vision to end homelessness
 - Supports culture of performance



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- **Characteristic 2:** CoCs have data-driven leaders
- In 3-5 years, **advanced CoCs** will....
 - Be engaged with and sharing data and performance metrics across systems of care



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STRATEGY 2:

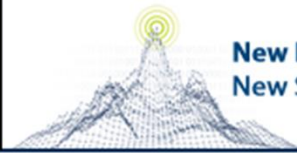
Data systems collect accurate, comprehensive and timely data

Characteristic: Bed Coverage across Continuum (funded and unfunded)

Current status (or near-term)	Majority of CoCs in 3-5 years	Advanced CoCs in 3-5 years
<ul style="list-style-type: none">100% required providers and less than 100% non-required providers contribute to HMIS	<ul style="list-style-type: none">100% all homeless service providers contribute to HMIS	<ul style="list-style-type: none">100% homeless providers and non-homeless service providers contribute to shared data environment

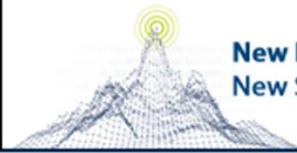
Characteristic: Quality data = Timely accurate Comprehensive

Current status (or near-term)	Majority of CoCs in 3-5 years	Advanced CoCs in 3-5 years
<ul style="list-style-type: none">100% completeLess than 100% accurateNo timeliness standard	<ul style="list-style-type: none">100% accurate100% completeProjects directly enter data within 2 hours for crisis response and project start/project exitPSH projects directly enter data within 24 hours	<ul style="list-style-type: none">100% accurateCustomized local data elements are limited to information needed to report, serve and house clients.100% completeTimeliness meets Coordinated Entry placement and referral needs



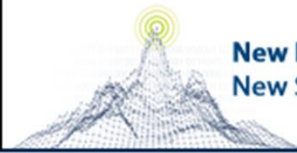
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- **Characteristic 1:** Bed Coverage across Continuum (funded and unfunded)
- In 3-5 years, **majority of CoCs** will....
 - Have 100% all homeless service providers contribute to HMIS



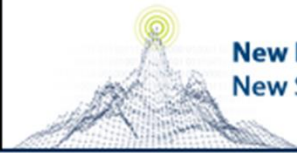
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- **Characteristic 1:** Expert HMIS Leads and System Administrators
- In 3-5 years, **advanced CoCs** will....
 - Have 100% homeless providers and non-homeless service providers contribute to shared data environment



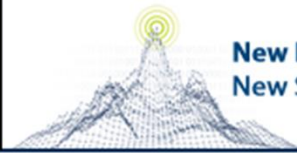
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- **Characteristic 2:** Quality data = Timely
Accurate Comprehensive
- In 3-5 years, majority of CoCs will....
 - 100% accurate
 - 100% complete
 - Projects directly enter data within 2 hours for crisis response and project start/project exit
 - PSH projects directly enter data within 24 hours



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- **Characteristic 2:** Quality data = Timely Accurate Comprehensive
- In 3-5 years, advanced CoCs will....
 - 100% accurate
 - Customized local data elements are limited to information needed to report, serve and house clients.
 - 100% complete
 - Timeliness meets Coordinated Entry placement and referral needs

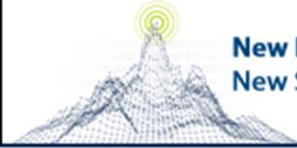


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STRATEGY 3:

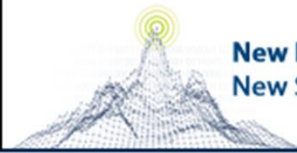
Continuums and stakeholders use data to improve efforts to end homelessness

Characteristic: Continuum of Care (CoC) uses data for system planning		
Current status (or near-term)	Majority of CoCs in 3-5 years	Advanced CoCs in 3-5 years
<ul style="list-style-type: none"> Using project-level performance data to make rating and ranking decisions and set local performance goals 	<ul style="list-style-type: none"> Aligning homeless system resources to meet needs of people experiencing homelessness 	<ul style="list-style-type: none"> Using all data sources (including data from non-homeless systems of care) to prevent and end homelessness
Characteristic: Continuum of Care (CoC) uses data for coordination of care		
Current status (or near-term)	Majority of CoCs in 3-5 years	Advanced CoCs in 3-5 years
<ul style="list-style-type: none"> Multiple homeless providers coordinating to provide housing and services to individuals (or groups of individual) 	<ul style="list-style-type: none"> All homeless providers removing systemic barriers to housing and services 	<ul style="list-style-type: none"> Homeless providers and non-homeless systems of care coordinating to remove systemic barriers to housing and services
Characteristic: Continuum of Care (CoC) uses data to prioritize existing resources for neediest clients		
Current status (or near-term)	Majority of CoCs in 3-5 years	Advanced CoCs in 3-5 years
<ul style="list-style-type: none"> HUD defines vulnerability (to what) and communities are using all available resources for most vulnerable persons 	<ul style="list-style-type: none"> Homeless system uses RRH for progressive engagement and 100% of PSH is highly targeted 	<ul style="list-style-type: none"> Data from non-homeless systems of care is used to prioritize highly vulnerable persons, plus highly targeted prevention (based on local evidence)



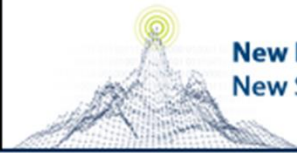
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- **Characteristic 1: Continuum of Care (CoC)** uses data for system planning
- In 3-5 years, **majority of CoCs** will....
 - Align homeless system resources to meet needs of people experiencing homelessness



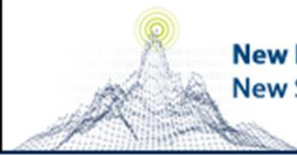
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- **Characteristic 1: Continuum of Care (CoC)** uses data for system planning
- In 3-5 years, **advanced CoCs** will....
 - Use all data sources (including data from non-homeless systems of care) to prevent and end homelessness



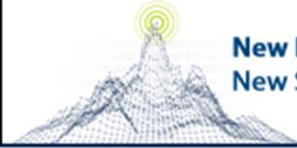
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- **Characteristic 2: Continuum of Care (CoC)**
uses data for coordination of care
- In 3-5 years, **majority of CoCs** will....
 - Have all homeless providers removing systemic barriers to housing and services



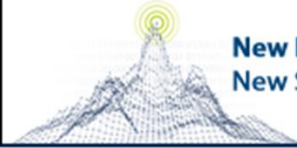
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- **Characteristic 2: Continuum of Care (CoC)**
uses data for coordination of care
- In 3-5 years, **advanced CoCs** will....
 - Homeless providers and non-homeless systems of care coordinating to remove systemic barriers to housing and services



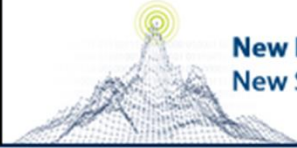
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- **Characteristic 3: Continuum of Care (CoC)** uses data to prioritize existing resources for neediest clients
- In 3-5 years, **majority of CoCs** will....
 - Homeless system maximizes crisis response, uses RRH for progressive engagement and 100% of PSH is highly targeted



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- **Characteristic 3: Continuum of Care (CoC)** uses data to prioritize existing resources for neediest clients
- In 3-5 years, **advanced CoCs** will....
 - Data from non-homeless systems of care is used to prioritize highly vulnerable persons, plus highly targeted prevention (based on local evidence)



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- **What's next?**

- Stay for Part 2, to further brainstorm, ask questions and test your knowledge against HUD
- Take this Data Strategy back to your CoC, and have a frank discussion about both where your CoC currently is, and what it will take to progress
- Develop a plan for implementing a strategy and hold yourself accountable...before HUD does 😊