

PRIVACY POLICY

We process your data in accordance with the relevant legal provisions, in particular in accordance with the General Data Protection Regulation (Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data. and on the free movement of such data and repealing Directive 95/46 / W). ("GDPR").

The administrator of personal data is the company "Lužno Sp. z oo ", hereinafter referred to as Lužno, with the tax identification number NIP: 521-387-85-68, with the REGON number: 384542634, located at the address: ul. Augustówka 11b / 7, 02-981 Warszawa, entered into the register of entrepreneurs kept by the District Court for the Capital City of Warsaw in Warsaw, XIII Economic Department of the National Court Register, KRS number 0000807284.

You can contact the data controller:

1. at the correspondence address: ul. . Augustówka 11b / 7, 02-981 Warsaw;
2. at the e-mail address: friends@eternals.agency

We will process the following personal data:

- Name (if you registered on our website, you used our contact form or otherwise provided it to us);
- Surname (if you have registered on our website, you have used our contact form or otherwise provided it to us);
- E-mail address (if you have registered on our website, you have used our contact form or otherwise provided it to us);
- Telephone number (in case you used our contact form or otherwise provided it to us);

- Data on the device you use (e.g. IP address, browser, etc., in accordance with the provisions resulting from the processing of data as part of cookies described below).

Personal data is stored in the European Economic Area (EEA).

Purposes and legal grounds for the processing of personal

1. data. Customers' personal data will be processed for the following purposes:
2. running the newsletter service (Article 6 (1) (b) of the GDPR),
3. direct marketing of own services and products , in addition to the newsletter service, which is the legitimate interest of the Administrator (Article 6 (1) (f) of the GDPR),
4. replying to e-mail, telephone or livechat contact, which is the legitimate interest of the Administrator (Article 6 (1) (f)) GDPR),
5. analytical research, consisting in particular of examining and analyzing the traffic on our website in order to keep statistics, which is the legitimate interest of the Administrator (Article 6 (1) (f) of the GDPR),
6. archival (evidence) in the event of a legal need demonstrating the facts, which is the legitimate interest of the Administrator (Article 6 (1) (f) of the GDPR),
7. possible determination, investigation and or defense against claims that are the implementation of the legitimate interest of the Administrator (art. 6 sec. 1 lit. f GDPR),
8. researching the opinion and level of customer satisfaction, which is the legitimate interest of the Administrator (Article 6 (1) (f) of the GDPR).

Rights of data subjects:

1. Each data subject has the right to:
 1. access (Article 15 of the GDPR) - obtain confirmation from the Data Administrator whether their personal data is being processed. If data about a person is processed, he is entitled to access them and obtain the following information: about the purposes of processing, categories of personal data, recipients or categories of recipients to whom the data has been or will be disclosed, about the period of data storage or the criteria for determining them, on the right to request rectification, deletion or limitation of the processing of personal data due to the data subject, and to object to such processing;
 2. to receive a copy of the data (Article 15 (3) of the GDPR) - to obtain a copy of the data subject to processing, the first copy being free of charge, and the Data Controller may charge a reasonable fee for subsequent copies, resulting from administrative costs;
 3. for rectification (Article 16 of the GDPR) - requesting rectification of incorrect personal data concerning her or supplementing incomplete data;

4. to delete data (Article 17 of the GDPR) - requests to delete their personal data, if the Data Administrator no longer has a legal basis for their processing or the data is no longer necessary for the purposes of processing;
 5. to limit processing (Article 18 of the GDPR) - requests to limit the processing of personal data when:
 1. the data subject questions the correctness of personal data - for a period allowing the Data Controller to check the correctness of such data, the
 2. processing is unlawful, and the data subject concern, opposes their removal, requesting restriction of their use,
 3. the data controller no longer needs these data, but they are needed by the data subject to establish, assert or defend claims,
 4. the data subject has objected to processing - to the time to determine whether the legitimate grounds of the controller override those of the data subject;
 6. to transfer data (Article 20 of the GDPR) - to receive personal data concerning it in a structured, commonly used machine-readable format, which it provided to the Data Administrator, and request to send this data to another Administrator, if the data is processed on the basis of the consent of the person whose the data concern or the contract concluded with it and if the data is processed in an automated manner;
 7. to object (Article 21 of the GDPR) - to object to the processing of their personal data for the legitimate purposes of the administrator, for reasons related to its particular situation, including profiling. Then the data controller assesses the existence of valid, legitimate grounds for processing, overriding the interests, rights and freedoms of data subjects, or the grounds for establishing, investigating or defending claims. If, according to the assessment, the interests of the data subject are more important than the interests of the controller, the Data Controller will be obliged to stop processing data for these purposes;
 8. to withdraw consent at any time and without giving any reason, but the processing of personal data carried out before the withdrawal of consent will still remain lawful. Withdrawal of consent will result in the Administrator ceasing to process personal data for the purpose for which the consent was given.
2. In order to exercise the above-mentioned rights, the data subject should contact the Data Administrator using the provided contact details and inform him about which right and to what extent he wants to exercise.

COOKIES

The described policy of cookies or similar technologies applies to all websites and applications for mobile devices in the currently viewed domain.

Cookies - small text information sent by a web server and saved on the user's side (usually on the hard drive). The default parameters of cookies allow the information contained in them to be read only by the server that created them. Cookies are most often used in the case of counters, probes, online stores, websites that require logging in, advertisements and to monitor the activity of visitors.

We use cookies to:

- enable the use of the website,
- adapt the website to user preferences,
- obtain anonymous data on how users use the website,
- easier for users to navigate the website and use it,
- ensure security standards.

We use "permanent" and "session" cookies. Persistent cookies remain in the device's web browser until they are deleted by the user or until a predetermined time specified in the cookie file parameters. "Session" cookies remain in the browser until you turn it off or log out of the website on which they were posted.

Cookies are also used by a cooperating entity - Google Inc. We use Google Analytics and YouTube services, which have their own privacy policy:

Google Analytics privacy policy> <http://www.google.pl/intl/pl/analytics/privacyoverview.html>

YouTube privacy policy> <http://www.google.pl/intl/pl/policies/privacy/>

All modern browsers allow you to enable or disable the cookie mechanism (usually it is enabled by default). If the user does not want to receive cookies, he can change the settings of his web browser.

Disabling cookies may significantly hinder or prevent the use of many websites.

Information on changing cookie settings in individual browsers is available on the following websites:

- Chrome> <http://support.google.com/chrome/bin/answer.py?hl=pl&answer=95647>
- Firefox> <http://support.mozilla.org/en/kb/W%C5%82%C4%85czanie%20i%20wy%C5%82%C4%85czanie%20obs%C5%82ugi%20>
- Internet Explorer cookies> <http://support.microsoft.com/kb/196955>
- Opera> <http://help.opera.com/Windows/12.10/pl/cookies.html>
- Safari> <http://support.apple.com/kb/PH5042>

Instructions for mobile devices:

- Android> <http://support.google.com/chrome/bin/answer.py?hl=pl&answer=95647>
- Blackberry>
http://docs.blackberry.com/en/smartphone_users/deliverables/32004/Turn_off_cookies_in_the_browser_60_1072866_11.jsp
- iOS (Safari)> http://support.apple.com/kb/HT1677?viewlocale=pl_PL
- Windows Phone>
<http://www.windowsphone.com/pl-pl/how-to/wp7/web/changing-privacy-and-other-browser-settings>