

GoodCash FAQs

1. What is the GoodCash Card?

The GoodCash Card is a Mastercard® issued by Patriot Bank, N.A. The card can be used everywhere Mastercard® is accepted.

2. How does the GoodCash Card work?

The GoodCash Card is a Mastercard®. When you swipe, you can obtain Advances provided by GoodCash to fund your purchase. GoodCash will take care of repayments by pulling funds from your linked bank account.

3. How can I get the GoodCash Card?

You can apply for the GoodCash card through the GoodCash website or mobile application. To get access to the card, you will need to provide some identifying information. This information is necessary to help us and our bank partners fight money laundering and terrorism.

4. Do I have a personal spending limit?

Your spending limit will be determined by the balance in your connected bank account. Spending limits may be as high as \$1000 per day.

5. Does it cost money to use the GoodCash Card?

Yes. There is a \$5.99/month membership fee to use the GoodCash Card.

6. Is GoodCash a Bank?

GoodCash is not a bank. We work with Patriot Bank, N.A. to offer you the GoodCash Card.

7. Where can I use my GoodCash Card?

You can use your GoodCash Card everywhere Mastercard® is accepted.

8. Why do I have to provide my personal information (including SSN)?

To help the government fight the funding of terrorism and money laundering activities, federal law requires all financial institutions to obtain, verify, and record information that identifies each person who signs up for a GoodCash Card.

What this means for you: When you sign up for a card, we will ask for your name, address, date of birth, and other information that will allow us to identify you.

9. My GoodCash Card is lost/stolen/damaged. What do I do?

For all customer support related issues, GoodCash users can contact us via email from within the app or directly at support@goodcash.com