



Complete Fire Doors Australia Pty Ltd

## Complete Fire Door Specialists

ACN 132 077 224 ABN 26 132 077 224

Unit 4, 17-37 Wollongong Road, Arncliffe NSW 2205

P: (02) 9567 4435 \* F: (02) 9567 7176 \* E: [firedoor@westnet.com.au](mailto:firedoor@westnet.com.au)

Refurbishing, Home unit development, Commercial, Non-rated metal frames

### General Client Obligations:

#### General:

- Any/all orders must be confirmed in writing by Client representative including project and address and preferred time of delivery.
- Amenities, location lighting and temporary power in accordance with WHS requirements and best work practices remain the responsibility of Client.
- Access/Egress to and cleanliness of nominated CFDS work areas in accordance with WHS requirements and best work practices remain the responsibility of Client.
- CFDS will not work in areas that are not dry, free of debris and appropriately lit. Additional charges will be applied if completion works are hindered by any of these issues.
- All doorways on levels designated for installation, must be cleared of obstacles such as temporary services and the like by the Client.

#### Delivery:

- Not included unless otherwise noted. Deliveries will be charged at \$65.00 plus GST per delivery
- Client remains responsible for unloading of delivery vehicles, and locating goods to requisite level of installation.
- Client accepts goods as delivered if notification of any damaged goods is not provided at the time of delivery.

#### Frames:

- Frames are generally delivered only by CFDS and remain the responsibility of the Client once delivered.
- LEAD TIMES: General lead times are: (subject to change depending on size and make up of order)
  - Standard Frames – 2-3 working days
  - Non-Standard Frames – 5-10 working days
- Generally, frames are installed by Client. They are to be correctly secured, true, square, and without wind, fit to receive intended door panel
- The Client remains responsible for correct frames being installed in correct locations.
- The Client is to ensure that frames are fixed in accordance with requisite FFL to ensure a maximum of 10mm gap at the base of the door leaf. Non-compliance will incur costs to the client. That is, Client remains responsible for ensuring frames are installed to allow for F.F.L.
- Frames to be filled where required by Client and with compliant material
- Client remains responsible for protection of frames once delivered
- Frames are supplied with screw fixed hinge prep or welded hinges, a standard striker and spreader bars. NOTE: the client remains responsible for protection of these items and they are not to be removed from Frame.



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### Panels:

- **NOTE:** Panels cannot be fitted into frames that are incorrectly installed.
- **LEAD TIMES:** General lead times are: (subject to change depending on size and make up of order)
  - Standard sized Fire Doors – 2-3 working days
  - Non-Standard sized Fire Doors and metal backs –10 working days
- Client remains responsible for protection of panels once delivered, including entire door set following installation.
- Client to place panels to level of installation, stored flat and protected from weather/damage.
- Following fitting of door panels, the Client remains responsible for:
  - Protection of door set
  - Applied floor finish to be to correct height (FFL) to fire rated doors
  - Client to ensure that all door panels receive sealing (painting) coat within 24 hours of installation to avoid warping and/or expansion of panels CFDS accepts no responsibility if panels are not sealed as per this notice. NOTE: Do not spray the sealed coat as this is generally water based/added and may detrimentally effect the door panels.
- Client must ensure door panels are not 'wedged' open to avoid damage to panels and hinges
- Panels exposed to direct sunlight that are painted in dark colours are void of warrantee.

### Hardware:

- Hardware must be available and fitted at time of installation or extra charges to Client will apply.
- Unless noted elsewhere, estimates/schedules provided only include an allowance for installation of closer, cylindrical lock, and client must ensure estimate/schedule provided reflects Client's desired outcome.
- Where hardware is supplied by Client, client remains responsible to confirm as on site prior to coordination of installation of panels. Client remains responsible for accurate distribution of hardware for each individual doorset to CFDS fitters.
- Incorrect hardware will be returned to the Client for future installation by the Client or Hardware supplier.

### Tagging and Certification:

- Tagging will not occur prior to FFL finishes being applied to underside of door entries and accordance with the applicable Australian Standards. This is a compliance issue.
- It is anticipated and has been allowed for the Tagging of entire project in one visit. Further costs will be applied to the Client if more than one visit for Tagging/Certification is required by the Client.