

Privacy policy

We take the protection of your privacy and your personal data very seriously. It is important to us that you know what data we collect and how we use it.

I. General Information

We take the protection and security of personal data seriously. At this point we inform you you about data processing in the context of using of the roometric app. The information has no regulatory character, they serve only for your information.

1. Contact details responsible person

roometric GmbH, Software und Vermessungssysteme,
Baseler Str. 165, 12205 Berlin

2. Contact details data protection officer

In accordance with S 38 BDSG in conjunction with Art. 37 DSGVO the appointment of a data protection officer.

3. Your rights

In the sense of the DS-GVO data subjects are entitled to (see below) are generally entitled to the following rights: You have the right to receive information about your processed data (Art. 15 DS-GVO). Please send us an e-mail to datenschutz@roometric.com or contact our customer service in writing.

If you wish to correct incorrect personal data correct incorrect personal data or to complete incomplete data incomplete data, please send us an e-mail to info@roometric.com or contact us in writing to our customer service. (Art. 16 DS-GVO). You have the right to lodge a complaint with a supervisory authority (Art. 77 DS-GVO). For this purpose, you can contact the data protection supervisory authority.

Right to withdraw your consent: You have the right to revoke the consent you have given for the processing of your personal data at any time with effect for the future. The lawfulness of the processing carried out on the basis of the consent until the revocation remains unaffected by the revocation. We will inform you how you can explain the revocation when we obtain your consent. In any case, to declare your revocation you can send an email to datenschutz@roometric.com or contact our customer service in writing. You have a right of objection under certain legal conditions. We inform you about this at the end of this privacy policy.

4. place of data processing

We process your personal data only in Germany and in the European Union. Service providers who work on our behalf outside the European Union (so-called third countries) process personal data on our behalf (so-called third countries) used if an "adequacy decision" of the European Commission (Art. 45 DS-GVO) exists, "appropriate safeguards" (Art. 46 DS-GVO) or "internal data protection rules" (Art. 47 DS-GVO) are in place at the recipient. Employees of our company and service providers who assist us with data processing as part of commissioned processing (service providers for IT operations, customer service) have access to your personal data to the extent necessary to fulfill the purposes stated below.

Any existing deviations are expressly designated below. In individual cases, we are required by law to disclose personal data to authorities (e.g., requests for information from investigating authorities) or natural/legal persons (e.g. for the assertion of claims under copyright law).

5. Secure communication

For the transmission of confidential information we recommend that you contact us by telephone, mail or an encrypted contact form. If you should contact us, for example, by e-mail, social media, messenger services (such as WhatsApp) or in any other way, complete data security cannot be guaranteed.

6. Amendment of the data protection declaration

This data protection declaration can be accessed and printed out at any time under the link "<https://www.roometric.com/datenschutzerklärung-datenschutzerklaerung/>". Since changes in the law or changes in our internal company processes may make it necessary to adapt this data protection declaration, which we reserve the right to do accordingly, we ask you to retrieve this data protection declaration regularly.

11. roometric App

We would like to inform you in the following which personal data we process in the context of our apps.

12. Target Group

The roometric app is the ideal app for a simple mobile measurement on site for craftsmen and do-it-yourself users.

13 Supported Operating Systems and Devices

We offer the roometric app for Android devices (smartphones & tablets). A version for Windows is not available.

14. Downloading and Installing the App

No additional rights are required to install the Android app (Android version 6 and up). When using the app, you can freely decide whether you want to allow access to certain data and functions (see below Functions and permissions of the app), which we need to provide the full range of functions of the app (Art. 6 para. 1 p. 1 b) DS-GVO). If you do not allow access, you may not be able to use the desired services or only use them in part. You can manually change

your consent to access the functions and content of your terminal device at any time in the settings of your terminal device. When you start the Android app for the first time, you will be asked whether you want to allow the app the following accesses. These are accesses to the following data/functions: Camera for the augmented reality function and for uploading photos, e.g. a picture for better documentation of a captured construction project. Location: Allows the app to access your approximate (determined by Google based on the base stations and WiFi hotspots in the vicinity of reception) and exact location (GPS, Galileo). This data is only determined on request when a comment is entered using the "Accept GPS coordinates" function and stored as text input in the corresponding comment. The roometric app does not save any other location data. memory in order to be able to access files that were previously saved locally, such as import data, images, etc., and to process them further as part of the measurement and LV processing. Furthermore, when exporting the data of an LV, a local password-protected file is created, which can then be sent by e-mail. Other System Tool, to prevent the standby mode of your end device, so that editing processes do not have to be canceled. Google Service Configurations, allows the app to read configuration data of Google services, such as Google Cloud Services. Reorder Active App / System Tools / Hibernate: Allows the app to prevent hibernation so that editing operations are not canceled and widget data is loaded in the background.

15. Use of the app

16. Licensing of the app

When you use our app, the date and time of app use and device credentials (in particular, device type, operating system, device ID and app version) may be transmitted to us as part of the license check. Without the provision of this data, we cannot make our app available to you.

17. Hyperlinks to other websites

In the app, we link at various points to pages of our portal. In addition, it may happen that we link to other, external websites. We are not responsible for the data processing on these websites. For information on how the respective providers handle data protection, please refer to their data protection provisions.

18. Functions and authorizations of the app and capture, storage and transfer of recorded LV data

While using the roometric app, individual construction projects can be newly created. This imported and recorded data is stored in the secure private data area of the app and is protected against external access by the security regulations of the operating system.

19. Deleting the app You can delete the app from your cell phone at any time. If necessary, note any documents loaded, such as images of construction projects, separately.

20. Your objection You have the right to object at any time, for reasons arising from your particular situation, to the processing of your personal data based on Article 6 (1) sentence 1 e)

DS-GVO or Article 6 (1) sentence 1 f) DS-GVO; this also applies to profiling based on these provisions. We will then no longer process this personal data for these purposes unless we can demonstrate compelling legitimate grounds for the processing that override your interests, rights and freedoms, or the processing serves to assert, exercise or defend legal claims. You can assert such objections vis-à-vis the controller.