

## **PRIVACY STATEMENT**

Koetsier Vaste Planten B.V., located at Roemer 11 2391 NP Hazerswoude-Dorp, is responsible for the processing of personal data as listed within this privacy statement. Contact details:

<https://koetsiervasteplanten.nl>  
Roemer 11 2391 NP Hazerswoude-Dorp  
+31 (0)172 - 216 901

The Data Protection Officer at Koetsier Vaste Planten B.V. is Rob Koetsier. He can be contacted via [info@koetsiervasteplanten.nl](mailto:info@koetsiervasteplanten.nl)

### **The personal data we process**

Koetsier Vaste Planten B.V. processes your personal data as a result of your using our services and/or because you provide us with it.

Below is an overview of the personal data we process:

- First and last name
- Address
- Phone number
- Email address
- IP address
- Location
- Internet browser and device type

### **The special and/or sensitive personal data we process**

Our website and/or service does not intend to collect data concerning website visitors under the age of 16 years unless they have been given express permission from a parent or guardian. However, we are unable to discern the age of a website visitor. We therefore advise parents and guardians to be aware of their child's or ward's online activities and so prevent the collection of data from minors without parental consent. If you think we have collected personal data concerning a minor without permission, please contact us at [info@koetsiervasteplanten.nl](mailto:info@koetsiervasteplanten.nl) and we will delete this information.

### **Why and when we process personal data**

Koetsier Vaste Planten B.V. processes your personal data for the following purposes:

- To contact you, if necessary, via phone or email to enable fulfilment of our service to you

### **Automated decision making**

Koetsier Vaste Planten B.V. takes no responsibility for decisions based on automated processing on matters that may have (significant) consequences. This concerns decisions made via computer programs or systems without human (for example, a Koetsier Vaste Planten B.V. employee) involvement.

### **How long we store personal data**

Koetsier Vaste Planten B.V. does not store personal data longer than is strictly necessary to achieve those purposes for which this data is collected.

We use these retention periods for the following (categories) of personal data: 180 days

### **Sharing personal data with third parties**

Koetsier Vaste Planten B.V. only provides data to third parties when necessary for the execution of our agreement with you or to comply with a legal obligation.

### **Our use of cookies or similar**

The Koetsier Vaste Planten B.V. website uses functional, analytical and tracking cookies. A cookie is a small text file sent from a website to your computer, tablet or smartphone browser on your first website visit. Koetsier Vaste Planten B.V. only implements technical cookies which ensure our website can be optimised, will function correctly and, for example, remember your preferred settings. In addition, we implement cookies that track your surfing behaviour to enable us to show personalised content and offers. You will have been notified of our website's use of cookies upon your first online visit and asked permission for us to implement them. You can opt out of cookies by setting your internet browser so it no longer stores them. You can also delete previously stored data via your browser settings. For an explanation (NL) visit:

<https://veiliginternetten.nl/themes/situatie/cookies-wat-zijn-het-en-wat-doe-ik-ermee/>

### **View, modify or delete data**

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent for data processing or to object to the processing of your personal data by Koetsier Vaste Planten B.V. Furthermore, you have the right of data portability, meaning you can submit a request for a computer file containing the personal data we have collected about you to be sent to you, to another person or to an organisation named by you. You can request access, correction, deletion and data transfer of your personal data, or withdraw your consent or object to the processing of your personal data via: [info@koetsiervasteplanten.nl](mailto:info@koetsiervasteplanten.nl). To ensure that the request for access has been made by you, we ask that a copy of your proof of identity be sent with your request. Please black out your photograph, MRZ (machine readable zone – the bar code with numbers at the bottom of your official form of identification), passport number and national identification number. This is to protect your privacy. We will respond to your request as soon as possible, and within four weeks.

Koetsier Vaste Planten B.V. would also like to point out that you have the right to file a complaint with the national supervisory authority, the Dutch Data Protection Authority (Autoriteit Persoonsgegevens) via the following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

### **How we protect personal data**

Koetsier Vaste Planten B.V. takes the protection of your data extremely seriously. We implement appropriate measures to prevent misuse, loss, unauthorised access, unauthorised disclosure and unauthorised modification. If you feel your data is not completely secure or there are indications of abuse, please contact customer services or [info@koetsiervasteplanten.nl](mailto:info@koetsiervasteplanten.nl)