

# Cookies Policy

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This document aims to detail the type of cookies and other tracking technologies that Kitch may place on your device when you visit a Kitch website or visit the online store of an establishment that uses our platform to market its goods and services through digital channels.

## What are cookies?

A cookie is a small text file that identifies your computer on our server. It is a common practice on the internet because it allows the recognition of the user while searching the internet.

To provide a personalized and efficient service to our users it is necessary to memorize and store information about how this website must be used. To do this, we use cookies, which contain small amounts of information downloaded through a server to our users' computers or other devices. Your internet browser subsequently sends these cookies back to the website on each subsequent visit, enabling us to recognize and remember the identity of our visitors, namely our users' usage preferences. Here you can find more detailed information about cookies and how they work.

Browsing this website enables the collection of information using cookies and other technologies. By using this site, or any other product or Kitch services, you accept the use of cookies as described in this Cookies Policy.

## What kind of cookies do we use and why?

Kitch makes use of different types of cookies on our website. Some of these cookies are essential for the correct functioning of Kitch products and systems. The table below sets out the cookies used on this website and why.

Cookie	Name	Purpose	Category	Expiry
Auth0	Auth0.is.authenticated	These cookies are used to	Strictly necessary	1 day

	_legacy_auth0.is.authenticat	allow a user to log in and access their account on the website		
Cloudflare	_cfduid	This cookie is used to identify trusted web traffic, without any personally identifiable identification	Strictly necessary	1 month
Facebook	_fbp	This cookie is used to create personalized advertising to users who have already visited our website using Facebook Advertising	Advertising	3 months
Freshworks	_fw_crm_v	This cookie allows us to identify a user who is returning to Kitch page chat	Analysis/performance	1 year
Google Analytics	_ga _ga_QGXW88XKJ2 _gid	These cookies are used to collect information about how	Analysis/performance	_ga: 2 years _ga_QGXW88XKJ2: 1 day

		visitors use our website		_gid: 1 day
Hotjar	_hjAbsoluteSessionInProgress _hjFirstSeen _hjid	These cookies are used to generate statistical information about how our visitors use the website, helping us to identify bugs	Analysis/performance	_hjAbsoluteSessionInProgress: 1 day _hjFirstSeen: 1 day _hjid: session
Stripe	__stripe_mid	These cookies are used for payment processing	Strictly necessary	1 year

## How can you manage cookies?

Users of the website accept the introduction of cookies on their computers or devices under the terms indicated above without prejudice to the control and management available. We inform users that the removal or blocking of cookies may affect their user experience and may limit access to some areas of the website.

Many browsers allow our users to view the hosted cookies and delete them individually or, alternatively, block cookies in a given website or all in general. We remind you that preferences set, including opt-out, are lost whenever cookies are deleted. For further clarification please consult the websites [AboutCookies.org](http://AboutCookies.org) or [Cookiecentral.com](http://Cookiecentral.com).