

## **PRIVACY STATEMENT TAYLOR APPLICATIONS**

**Taylor Technologies B.V.** a private company with limited liability, organized and existing under Dutch law, with its registered office and its official address at (5617 BD) Eindhoven at Torenallee 32 | 14, registered with the trade register of the Chamber of Commerce under number 80237193, with office address Automotive Campus 30, 5708 JZ, Helmond, the Netherlands, and all its affiliated companies (**Taylor** or **we** or **us**), respects your privacy and takes the privacy of your personal data very seriously.

In this privacy statement (the **statement**) we inform you about the personal data we collect, how we use such data and why we use such data when you make use of the mobile and desktop applications (individually an **Application** and collectively the **Applications**) used in relation to design/mapping, installation, onboarding and monitoring of an Integrated Cell-string optimizer, a Taylor product that optimizes the performance of solar cells (the **Optimizer**). This statement also explains to you what your legal rights are and how you can contact us in case of any questions. By providing us with data directly or by using (a part of) the Product, you agree with the contents and conditions laid down in this statement.

### **Which data do we collect and how?**

We can collect data about you in the following different ways:

- Through the digital services we provide. We may collect data from or about you through the Applications, e-mail messages or other digital services, for example when you sign up for a newsletter or when you register in the Applications.
- Via your browser or (mobile) device. Certain data is collected by most browsers or automatically via your (mobile) device, such as: unique device ID, screen resolution, operating system and version, producer and model of your (mobile) device, language, internet browser type and version and the name and version of the Application(s) you use. We use this data to ensure that the Applications are working properly.
- From other sources. We may also receive data about you from other sources, such as joint marketing partners, public databases, and social media.

### **For which purposes do we use the data collected by us?**

We may use data collected by us to: **1)** communicate with you; **2)** to offer and improve the Optimizer or our other products and services; and **3)** for other purposes.

#### **1) To communicate with you**

We may use data we collect to communicate with you, including:

- To answer your questions and to fulfil your requests, such as sending newsletters to you, information about general information notifications or events.
- For scheduling, assessing and providing feedback about Optimizers or Applications.
- To advise you on important safety-related information with regard to Optimizers and Applications.
- To send you administrative information about the Optimizers and Applications and changes to our terms, conditions and policies.
- To offer you services and products that are tailored to you and to improve our overviews with information from other services.
- To facilitate social sharing and communication functionality.

If you no longer wish to receive marketing related emails from us, you can opt out by following the unsubscribe instructions given with each marketing related email or by contacting us at the address listed below.

#### **2) To offer and improve the Optimizer or our other products and services**

We may provide data that we collect to offer and improve the Optimizers or our Applications, including:

- Communicate with you about the Optimizers and

- Applications and provide you with the appropriate service.
- To provide maintenance for the Optimizers and Applications, such as making service recommendations and to provide updates.
- To develop and promote new products and services and to improve or adapt our existing products and services.
- To analyse and improve the safety and security of our products and services.
- To track the performance of the Optimizers and to provide related services.
- To provide any other services that you have requested.

#### **3) For other purposes**

We may also use the information we collect for other purposes, such as:

- For our business purposes, such as: auditing, data analysis, identifying behaviour, identifying usage trends, determining the effectiveness of our promotional campaigns and exploiting and expanding our business activities.
- Except as set out below and above, Taylor may use and share the data that you do not personally identify for any purpose, such as for operational or research purposes, for industry research, to improve or adapt our products and services, for our products and services, to match our products and services better to your needs and if required by law.

### **How do we share the data we collect?**

We may share data collected by us: 1) with our service providers; and 2) with other third parties, to the extent permitted by law.

#### **1) With external service providers**

We may share data with our third party service providers to provide services such as website hosting, data analysis and storage, order processing, wireless connection to Taylor products, information technology and related infrastructure, customer service, product design, product diagnostics, maintenance or related services, email delivery, auditing, marketing and other comparable services. We have concluded a data processing agreement with these parties.

#### **2) With other third parties, if permitted by law**

We may transfer and disclose data, including data that does or does not, identify you personally, to:

- third parties to comply with a legal obligation if we believe that there is a legal obligation to do so; in response to a legitimate request by governmental authorities conducting an investigation, including to comply with enforcement requirements, to verify or enforce our procedures and policies or to protect the rights, property, safety or security of the Optimizer, Taylor, third parties, visitors, or the public as determined by us at our discretion;
- a third party in connection with a reorganization, merger, sale, joint venture, assignment, transfer or other disposition of all or part of Taylors, assets or shares (including in connection with bankruptcy or similar procedures). We have concluded a data processing agreement with these parties.

We do not share data that personally identifies you with non-affiliated third parties for their marketing purposes, unless you choose to share such data in question.

If you wish to unsubscribe from any processing of data for which you have given your express prior consent, you can do so by contacting us at the address listed below. Your personal data will not be sold in any other way than described in this statement, shared with third parties or disclosed. We only share your personal data with affiliates and organizations that offer sufficient security guarantees and that comply with applicable laws and regulations in the same or similar manner as Taylor.

### **International transfers**

Our services are mainly managed and operated from the

Netherlands. If, however, personal data is provided to a third party abroad, this will only be done to a third party in a country which, according to the European Commission, provides a level of protection that is appropriate for personal data. If this level of protection is not adequate, Taylor shall ensure that the legally required safeguards are made, such as the conclusion of an EU model contract.

### **What rights do you have?**

You have the right to view your personal data. For this, you can submit a written request via the address below. If the overview provided by us contains inaccuracies, you can ask us in writing to change the data or have it removed. If you have any questions or want to know what personal data we hold about you, you can contact us. For this you can use the contact information as included at the end of this statement.

You also have the following rights under European privacy legislation:

- get an explanation of what personal data we have about you and what we do with it.
- insight into the exact personal data we have.
- to have errors corrected.
- the removal of outdated personal data.
- withdrawal of permission.

If you want to use your rights, we kindly ask you to clearly state who you are, so that we can be sure that we do not change or delete data from the wrong person.

### **Security of your data**

We take appropriate security measures to limit misuse of and unauthorized access to your data. In this way we ensure that only the strictly necessary persons have access to your data, that access to your data is protected and that our security measures are regularly checked and updated. We have taken the following security measures: access controls on laptops and systems, the use of firewalls, the security of network connections and servers. Despite our efforts, we cannot guarantee that the storage or transfer of your data is completely secure. We ask you to contact us immediately if you believe that the security of your data is not (no longer) satisfactory.

### **How long do we keep your data?**

We keep your data for as long as necessary to achieve the objectives set out in this statement, unless a longer retention period is required or legally permitted. When your data is no longer needed for these purposes, we will delete the data or keep this data in an anonymous form.

### **Complaints**

We will help you in case of complaints about our processing of your data. We ask you to contact us in case of a complaint via the contact details below. Under the European privacy legislation you also have the right to file a complaint directly with the Dutch Data Protection Authority about the way in which we process your personal data.

### **Amendments**

We reserve the right to amend this statement. At the bottom of this page you can check when this statement was last updated. Changes to this statement take effect when published. By using the Application(s), you accept the modified statement.

### **Contact**

In case of any comments, questions or complaints about this statement or our processing of your personal data, you can contact us by e-mail: [support@taylor.solar](mailto:support@taylor.solar) or by regular mail to Taylor Technologies B.V., Torenallee 32 | 14, 5617 BD Eindhoven, the Netherlands.

### **Version**

This statement was last updated on January 31, 2022.