Nick Natalie

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EXPERIENCE

JOLT FOUNDATION - Peoria, IL

User Experience Designer

Aug 2021 - Dec 2021

Client Liaison

- Rebuilt and rebranded website for a local Peoria organization that focuses on giving hundreds of people resources they need
- Spent five months focused heavily on the responsiveness
- Worked one-on-one with the client to make sure our design was understood and the client's concerns were addressed
- Helped to formulate four design website options for the client focusing on usability

PEKIN INSURANCE - Peoria, IL

UX Design Intern

Jan 2021 - May 2021

- Designed and created wireframes and prototypes for mobile version of application
- Researched the best method for paperless billing with customer base and researched findings into the design
- Coordinated with professional UX design team to coordinate our findings to create the best design possible

CATERPILLAR - Peoria, IL

UX Design Intern

Aug 2020 - Nov 2020

- Conducted usability testing with five different suppliers to gather insight on industry experience
- Designed the information architecture for transferring assets to multiple different projects
- Created twenty low and hi-fidelity prototypes of the application to present to clients

LEADERSHIP

FIELD OFFICE MANAGER - Tinley Park, IL

Manager

May 2022 - Present

- Oversaw and managed a team constructed of interns and volunteers, focusing on voter contact, tracking, and training
- Used resources to initiate organic voter contacts to increase voter support
- Worked to organize and try to defeat incumbent electorate by targeting the highest valued areas and reach the most influential voters possible

CONGRESSIONAL INTERN - Peoria, IL

Intern

May 2021 - Aug 2021

- Drafted several correspondences and carried out five special projects throughout the summer for various professional staff members
- Answered phone calls and listened to various constituents' complaints

EDUCATION

Graduated

BRADLEY UNIVERSITY - Peoria, IL

Bachelor of Science, User Experience Design Major

May 2022

Delta Upsilon Mens Fraternity Alumni Member

ADDITIONAL

Technical: Figma, Photoshop, Illustrator, Wire framing, Miro, Sketch, User Testing, UI/UX Design, Prototyping, Comparative Analysis, User Research, Information Architecture, Communication, Leadership, HTML/CSS **Awards**: Deans Scholarship, Music Performance Scholarship