

## Adaptive Sales Skilling Programme

Target Audience – if you want to start a career in sales then come and talk to us. This project is designed for people who are currently unemployed

### **Programme Duration**

- 3 months of training plus coaching and job search preparation
- Upon placement with a sponsoring employer there will be a further 3 months of follow up training, coaching and learning review/evaluation
- The programme will be structured to give people flexibility on how they manage their training time

### Stage One

# Orientation and Induction Workshops

Delivered over 2 weeks

Module	Dur.	Delivery	Content
Orientation to Sales	2 Hrs	In person (with remote option) + pre-work	Personal goal setting + self-assessment (e.g. PI, Disc and skills audit), programme orientation, expectations and outcomes. an overview of sales career paths
History of Sales and Changes in Buyer Behaviour	2 Hrs	In person (with remote option) + assignment	Contextualize orientation, evolution of sales (trends)
Orientation to Learning	2 Hrs	In person (with remote option) + pre-work	Learning styles and process, Growth Mindset, management of effective learning
Fundamental Theories of Communication	3 Hrs	In person + pre/ post work	Definition of communication, elements of communication, models of effective Communication, consulting skills, understanding body language

### Stage Two

## Online Training Platform

Self pace online learning – up to 20 hours total

- 1. Understanding Sales
- 2. Understanding Sales Strategy
- Understanding the Sales Process
- 4. Pipeline Management and Prospecting
- 5. Qualification of Sales
- 6. Sales Reporting
- 7. Sales Tools and Sales Analytics including new sales tools, CRM, standard sales analytics practices
- 8. Sales Performance Troubleshooting
- Trust and Relationship Building and Networking including social selling
- 10.Creating and Positioning Solutions Including how to create value adding, bespoke solutions
- 11. Closing Sales Including traditional and Virtual closing skills and techniques
- 12. Industry / Strategic Perspective Including tools and techniques to build a strategic view of an industry

### Stage Three

#### Skill Development

2-3 day classroom training

Module	Dur.	Delivery	Content
Sales Room Training Theory & Practice	TBC	In person	<ul> <li>Role play practice scenarios</li> <li>Cross culture selling</li> <li>Virtual engagement</li> <li>Social selling</li> <li>Digital selling skillsets</li> <li>Expectations and outcomes</li> <li>Building trust</li> <li>Strategic thinking</li> </ul>
Job Search Skills	TBC	In person	<ul><li>Job search good practices</li><li>CV preparation</li><li>Interview preparation</li><li>Interview practice</li></ul>

## Stage Four

# Post Employer Placement Support

#### Includes

- Individual Coaching over the initial 3 months
- Group learning touch points virtual shared learning sessions (one per months)
- Learning and evaluation exercise
- Bringing All Together workshop one day event after 3 months of placement to review learning (Learning Journals) and recap on learning and resilience techniques