

# Universal Technologies

Technology Solutions provider focused on helping clients realize business strategies through technology and process innovation

## Capabilities



### Professional Services

- Global Unified Collaboration architectures
- Datacenter migration/relocations
- SD-WAN / SD-Access
- Wireless networks - survey and deployment
- Security / micro-segmentation
- BCP assessment/recommendations
- Project/Program Management
- Staff Augmentation and Training
- Field Engineering/Dispatch



### Managed Services

- Monitoring/Alerting Reporting/Dashboards
- Incident Management
- Problem Management
- Configuration Mgmt
- Service Requests
- Change Requests
- Circuit Management
- Supplier Management Release Management
- Operations Desk
- Service Delivery Management
- Quarterly Service Reviews
- Runbook Development



### Asset Management

- Maintenance Contract Management
- Software risk management (Security alerts, Field notices, end-of-support)
- Lifecycle management (end-of-sale, end-of-life)
- Sourcing



### Network Services

- Global connectivity
- Low-latency
- WAN and Metro-area
- Public cloud reach
- Internet
- Point-to-point
- Extranets
- Voice
- Colocation
- DC cross-connects



### Talent Placement Services

- Identify Technologist experts
- Key disciplines (cloud, data science, developers, IT architecture, project/program managers, etc.)
- Flexible terms (contract, contract to direct, direct hire)