dope.security FAQ

V1.0_June 2022

Company

Question	Answer
Why is your name dope.security?	We use the word "dope" because it defines everything we do. It means when anyone looks at our team, our work, our actions, our designs, our engineering they think: that's dope!
What market category is dope.security in?	Secure Service Edge. Enterprise cybersecurity, focused on secure web gateway (SWG).
When was dope.security founded?	May 4, 2021.
Where is dope.security headquartered?	San Francisco Bay Area.
What does dope.security do?	As a cybersecurity focused company, dope.security provides a first-class, modern Secure Web Gateway directly on the endpoint. At its core, dope.security builds dope tech for dope people — promising a fully private, beautiful UX, no compromise security.
What industries do you service?	All major global industries, including: - Banking & Finance - Gas & Oil - Management Services - Travel & Hospitality - Industrial - Semiconductor - Entertainment - And more
Is dope.security a private or public company?	Private.
Where can I learn more about dope.security?	To learn more about us, visit <u>Our Story</u> .

Product

Question	Answer
What is dope.swg?	The dope.security direct-to-cloud proxy at the endpoint.
What are the customer benefits?	The dope.security software performs the security check on-device, which means there are no more stopovers—your data flies directly to your destination. This is much faster, much more reliable, and private, with no compromise on security.
How is dope.swg priced and packaged?	dope.swg licensing starts annually at \$60/per device (minimum of 250 devices). For more information on licensing, visit <u>Pricing</u> .
How is dope.swg deployed?	To deploy dope.swg, any endpoint running Windows 10 - 11, or macOS 11 - 12 (Apple M1 Silicon) can be used to deploy the endpoint-driven secure web gateway. The dope.swg is cloud-managed, providing visibility and troubleshooting capabilities across all endpoints.
Can anyone trial the product?	Yes, anyone with a Google or O365 account can visit <u>dope.security</u> and sign-up for a free 30-day trial.
What is the dope.cloud?	The dope.cloud is a set of security services and APIs that power the dope.endpoint and dope.console. The dope.cloud maintains a connection with the dope.endpoint and dope.console to apply policies, perform malware analysis, and deliver real-time analytics for administrators.
How reliable is the dope.cloud service?	The dope.swg is purpose-built to solve the reliability and performance issues that legacy SWGs experience every day, from outages to incorrect language displays.
	It includes a serverless architecture, and multi-region active-active global tables for low latency and built-in disaster recovery capabilities across all supported regions. Supported regions for transaction data residency include USA, Germany, Bahrain, Singapore, Brazil, Australia, and more.
What is the dope.console?	The dope.console is the administrator's single point of control for all connected endpoints. It provides visibility and troubleshooting capabilities at scale. It maintains a connection between an installed dope.endpoint and the dope.cloud to keep organization-defined policies up to date.
What is the dope.endpoint?	The dope.endpoint is the on-device proxy that manages and enforces a company-defined policy. It autonomously performs all SWG functions, even when there is no cloud connection, so users remain safe at all times.

Question	Answer
What is the dope.security Fly Direct architecture?	The Fly Direct architecture (aka direct-to-internet architecture) refers to securing and enforcing policy at the endpoint, rather than performing this analysis in a stopover datacenter. Using dope.swg lets you "fly direct" to your destination.
What is a stopover datacenter?	The stopover datacenter is the process of information stopping over at a datacenter to perform cybersecurity checks. It is often conducted by many legacy SWG vendors.
What is the difference between the dope.swg offering and legacy SWG vendors such as ZScaler, Symantec/Broadcom, Forcepoint?	The Fly Direct architecture sets dope.swg apart from the legacy SWG vendors. Learn more about this architecture by visiting our <u>Features</u> page.
Will dope.security expand its offerings in the near future?	Yes, offerings will expand to Private Access.
Does the dope.console have light mode?	No.
Where can I access additional product documentation?	Visit <u>inflight.dope.security</u> for additional product literature.