

**The National Council for the Recovery of Ukraine from the  
Consequences of the War**

**Draft Ukraine Recovery Plan**

**Materials of the “Social protection”  
working group**

**July 2022**

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## SUMMARY

**Strategic Objective: A new model for social policy in Ukraine, which corresponds to the principles and standards of the social policy of the EU, improves the quality of human life, resists demographic changes, strengthens the level of social protection, contributes to the reduction of poverty, strengthens social unity, helps to overcome discrimination in all its forms and corresponds to the financial capabilities of the state.**

1. The war caused and continues to cause irreparable damage to the social security of Ukraine. This resulted in:
  - o growing load on the system of social support and social insurance of the population due to a constant increase in the number of citizens who need to receive social, rehabilitation services and payments while simultaneously reducing revenues to state and local budgets and the Compulsory Pension and Social Insurance Funds;
  - o complication of information verification regarding the actual number of both adults and children who need social protection and support;
  - o destruction of social infrastructure objects, loss of access to personal affairs of beneficiaries of social support;
  - o specialists in the field of social support of the population also become forced migrants, which affects providing services to the population;
  - o the social support system does not have time to adapt to significant migration movements of citizens, changing the active hostilities areas and changing the list of temporarily occupied territories, which, among other things, complicates the implementation of social, social insurance and pension payments to citizens;
  - o emotional despair of citizens due to misunderstanding of their social rights and obligations during the war;
  - o insufficient coverage of communities by the network of institutions that provide social and rehabilitation services during the war, especially in areas with a mass stay of displaced persons;
  - o making it impossible for citizens of Ukraine who live in or near the zone of active hostilities, in temporarily uncontrolled territories of Ukraine, to receive their due payments and social services;
  - o the deepening of the vulnerability of less mobile population groups since the beginning of the war.
2. The mentioned factors are the consequences of the extensive social policy, the practice which Ukraine inherited from the Soviet times: the more benefits, subsidies and social advantages are given to citizens, the better the manifestation of the state's concern for its citizens was considered. At the same time, the economic capabilities of the state, the expediency and the quality of ensuring the promised and calculated were not taken into account. As a result, there is a constantly growing number of unstructured, poorly understood benefits, subsidies and social benefits, which are not supported by the financial capacity of the state, especially under the conditions of martial law. This poses a threat to the economic stability of the state and the formation and implementation of an effective social policy. There is insufficient targeting and efficiency of the use of funds, and a lack of prioritization of expenditures, which scatters resources and does not allow solving the problems of the beneficiaries.
3. The course determined by the President of Ukraine to "reboot the country" in the post-war period provides a chance to review the components of the existing outdated, and as it turned out, vulnerable to a large-scale social crisis.
4. On the way to EU membership, Ukraine should follow the fundamental principles of the EU's functioning, namely the "inseparability of social and economic progress" when formulating a new social policy. This principle means the impossibility and inadmissibility of achieving one to the detriment of the other. Thus, the social policy of the state lays down the principles and culture of mutual respect both between people and between people and institutions, both public and private, which fully corresponds to the vision of the European Commission for supporting policies of member states in the field of social inclusion (barrier-free) and social protection.
5. The post-war period will require an integrated (complex) strategy of social protection, considering the features associated with the special legal status of individual beneficiaries (in particular, veterans, Chornobyl disaster victims, internally displaced persons, etc.), the implementation of which will be ensured thanks to interdepartmental and interdisciplinary

coordination. Therefore, there is a need to review the components of the existing social system to ensure opportunities for people to live a full and independent life. It is necessary to establish clear, transparent, and objective criteria for obtaining the right to social services and social benefits.

6. Social protection programs should help people in difficult life circumstances. It is also necessary to support the human dignity of both current and future pensioners so that upon reaching a respectable age, people continue to be patriotic and active members of society and pass on their life experiences to the next generations of Ukrainian citizens.
7. The pension system is based mainly on the principle of solidarity ("first pillar"). This does not allow pensioners upon retirement to receive a replacement level of even 40% of their previous income. Therefore, the introduction of mandatory funded pension («second pillar») is a strategic task to motivate the population to save for retirement. This, in turn, will stimulate legal employment, first for young people.
8. One of the tools for the implementation of such a comprehensive program of social protection should be the digital "Unified Information System of the Social Sphere" (hereinafter - UISSS), which is being implemented by the Ministry of Social Policy of Ukraine. The UISSS should ensure accessibility/inclusivity, transparency, ease of receiving social services and payments by beneficiaries, internally displaced persons, persons and families in difficult life circumstances, people with disabilities, military personnel, veterans, and pensioners, regardless of the place of registration throughout the territory of Ukraine. The key limitation of using such a system is insufficient digital literacy among beneficiaries of the social system, incomplete Internet coverage of the territory of Ukraine, and the economic inaccessibility of technical means for using this system.
9. The first step to achieving the goal of a comprehensive social protection program should be to conduct a comprehensive analysis of the current financial obligations of the state in the social sphere, the available volume of social and insurance services and payments and the conditions of access to them, and to forecast models of the effective functioning of the social support system in the post-war period.
10. It is necessary to establish clear, transparent, and objective criteria for obtaining the right to social services and social benefits. Social protection programs should help people in difficult life circumstances. At the same time, it is necessary not to forget about supporting the human dignity of both today and future pensioners, so that upon reaching a respectable age, people continue to be patriotic and active members of society and pass on their life experiences and family values to the next generations of Ukrainian citizens.
11. Under the principles of the EU, the beneficiary of the implementation of the social policy of Ukraine should be every citizen of the country, and, despite the branching of the directions of such activity, the priorities were, are and remain: social support that reveals the potential of a person and supports a decent standard of living for everyone, modernization spheres of social protection and pension provision, expansion of citizens' access to digital services in the social sphere, barrier-freeness and overcoming discrimination in all its manifestations.
12. Social policy should be people-centred, flexible, and able to provide services and payments regardless of the place of stay in Ukraine and be based on long-term goals following the EU social policy. Social policy cannot be formed separately from employment policy, which is developing in Ukraine as a component of economic policy.
13. Chapter 21 of Section V of the Association Agreement between Ukraine and the EU defines the objectives of cooperation in the field of employment, social policy, and equal opportunities, and contains clear guidelines on how social policy and employment and equal opportunity policies are interdependent. It is an axiom that the better the labour market is developed, the more resources the state receives to support and implement social and insurance programs for those who need them. The main task of providing social support to citizens is not to replace the "person-to-person" relationship with money, but to encourage people to independently earn income to support their families. A person can count on the state, but not transfer to it the care of oneself, which should become a general principle of social support for the population.
14. In the conditions of martial law, the state must make a difficult decision regarding the revision of the current social protection programs from the standpoint of their expediency and ability to perform, which requires firm political will and systematic control over its implementation.
15. The priority areas of Ukrainian social policy remain the following: increasing the level of pension provision, digital transformation of the social sphere, social support for the poor and people who have found themselves in difficult life circumstances, and barrier-free integration of all members of society, in particular people with disabilities, other low-mobility groups into the socio-economic community life
16. Taking into account the stability of political priorities in the social sphere, the new model of Ukraine's social policy, which meets the principles and standards of EU social policy and the financial capabilities of the state, will improve the quality of human life, resist demographic changes, strengthen the level of social protection, contribute to the reduction of poverty, strengthen social unity, will help overcome discrimination in all its forms and strengthen citizens' trust in the authorities.

17. When developing the components of a new social policy, it is worth taking advantage of the trust in Ukraine and the desire to help on the part of the EU member states, as well as their experience in implementing social reforms.

## RECOVERY PLAN IN THE TRACK “SOCIAL PROTECTION”. GOALS AND OBJECTIVES

### SUBGROUP “SOCIAL SUPPORT FOR THE POOR AND PEOPLE IN DIFFICULT LIFE CIRCUMSTANCES”

	Stage I: June 2022– end of 2022	Stage II: January 2023– December 2025	Stage III: January 2026– December 2032
<p>The problem, which needs a solution in the specified track of the analysis</p> <ul style="list-style-type: none"> <li>the extensive system of social payments, benefits and compensations is primarily categorical and does not provide an adequate level of support;</li> <li>insufficiently developed system of social services</li> </ul>			
<b>General Goal I: SOCIAL SERVICES ARE SUBJECT TO SYSTEMATIC ANALYSIS TO INCREASE THE EFFICIENCY OF THEIR PROVISION</b>			
The goal to be achieved to solve the problem at each stage	<p>Operational goal</p> <p><b>Personalized social services contribute to overcoming the difficult life circumstances in which a person found himself because of the war</b></p>	<p>Operational goal</p> <p><b>1. Recipients of social services can independently integrate into social and economic life in a community after a temporary intervention</b>  <b>2. Completion of the formation and launch of the Unified Information System of the Social Sphere (UISSS)</b></p>	<p>Operational goal</p> <p><b>The market of social services meets the needs of individuals/families in difficult life circumstances, considering the barrier-free principles</b></p>
Deadline within the stage	31.12.2022	31.12.2025	31.12.2032
Risks in achieving the goal	<p><b>Economic: Insufficient funding</b>  <b>Political: Untimely adoption of changes to legislation</b>  <b>Social: Society's resistance to change</b>  <b>Political: Lack of political support for the adoption of changes to the legislation</b></p>		
Measurable indicator of goal achievement	<p>The number of recipients of social services by each type  The share of families removed from difficult life circumstances  The number of local programs containing tasks for the development of social services  Number of social services provided in each community  Share of the population in the community covered by social services  The share of persons who applied for social support, as a result of which social assistance was not assigned or the provision of social services was refused</p>	<p>The number of recipients of social services by each type  Share ratio between different types of social services in the community  The share of families relieved from difficult life circumstances  A share of persons - members of families in difficult life circumstances, who were provided with active measures to promote employment  The number of employed registered unemployed persons - family members in difficult life circumstances, thanks to active employment promotion programs, and the share of the total number of employed people in the community  Duration of the employment period  Number of employers who employ family members in difficult life circumstances</p>	<p>The ratio of social service providers of private and communal property,  The share of non-state social service providers who provide social services at the expense of budget funds  The number of territorial communities in which local programs provide for expenditures on the provision of social services by social service providers of the non-state sector  The number of men and women who received social services from a non-state sector provider at the expense of budget funds  The number of families with children (girls and boys separately) who received social services from a non-state sector provider at the expense of budget funds</p>

	Stage I: June 2022– end of 2022	Stage II: January 2023– December 2025	Stage III: January 2026– December 2032
		<p>Number of people - family members in difficult life circumstances who started their own business and did not close it within 2 years</p> <p>The number of persons - members of families in difficult life circumstances who received social services for adaptation to the labour market and independently found work</p> <p>The volume of state funding, which is directed to the payment of social services in communities</p>	<p>The number of economic entities that submitted a declaration of economic activity in the field of social services</p> <p>The number of registered declarations of economic activity in the field of social services and economic entities included in the Register of providers and recipients of social services</p> <p>The share of territorial communities where social services are provided and social work is carried out</p> <p>The number of social work specialists / social managers who work in territorial communities and systematically undergo training on the implementation of social work and the provision of social services</p> <p>The number of training programs for managers at the level of state bodies, regional institutions, districts, and communities, who have undergone training in the management, development and maintenance of personnel providing social services</p>
The total financial need to achieve the goal	Requires additional financial resources, as well as the time burden on civil servants and experts		
Link of the goal with other tracks	Financial policy, human rights, development of regions, return of citizens, protection of children's rights, protection of veterans' rights	Economic policy	Economic policy, Regional development
The problem, which needs a solution in the specified track of the analysis: <b>there is no interconnection between the systems of social payments and services and the consolidation of efforts of different levels of government and local self-government bodies to create an integrated model of social support</b>			
<b>General Goal II: RELOADING THE SOCIAL SUPPORT SYSTEM AS AN INTEGRATED AND UNIFIED MODEL OF THE SOCIAL PAYMENTS AND SERVICES PROVISION</b>			
The goal to be achieved to solve the problem at each stage	<p>Operational goal</p> <p><b>Analysis and evaluation of the effectiveness of the provision of introduced social services and payments</b></p>	<p>Operational goal</p> <p><b>1. Preparation and adoption of the draft Social Code</b></p> <p><b>2. The reform of approaches to the application of the living wage in Ukraine ensured. The subsistence minimum determines the risk of a citizen falling below</b></p>	<p>Operational goal</p> <p><b>1. Provision of social support considering an integrated social approach, considering the features associated with the special legal status of individual beneficiaries (veterans, Chornobyl disaster victims, internally displaced persons, etc.)</b></p>

	Stage I: June 2022– end of 2022	Stage II: January 2023– December 2025	Stage III: January 2026– December 2032
		<b>the poverty line, and is used to determine the amount of universal social assistance.</b>	<b>2. The living wage in Ukraine reflects its economic content (living wage) and is used as a basic indicator to identify persons who need financial support from the state</b>
Deadline within the stage	31.12.2022	31.12.2024	31.12.2032
Risks in achieving the goal	<p>The share of persons - members of families in difficult life circumstances, who got out of difficult life circumstances, after the provision of social services.</p> <p>The number, frequency, duration of provision of social services, the number of employees - the subject of the provision of social services, who are involved in the provision of social services, so that the person/family can overcome difficult life circumstances on their own.</p> <p>The number, frequency, duration of the provision of social services, the number of employees - subjects of the provision of social services, who are involved in the provision of social services to persons who, due to their health or personal development, cannot overcome difficult life circumstances</p> <p>Number and duration of payments</p>	<p>The number of identified profiles of recipients of social services and payments</p> <p>The number and list of social services and benefits provided at the state and local levels</p> <p>Amendments have been made to the legislation, which ensures the reform of the application of the subsistence minimum while simultaneously solving the problem of excessive pressure of related payments on the state budget</p>	<p>The share of persons - members of families in difficult life circumstances who got out of difficult life circumstances, after the provision of social services</p> <p>The share of people whose payments have been stopped due to getting out of difficult life circumstances</p> <p>The size of the subsistence minimum determined by legislation corresponds to the value expression of the actual minimum needs of a citizen; without at the same time creating an excessive burden on public finances</p>
Measurable indicator of goal achievement	<p><b>Organizational: Lack of personnel who are supposed to assess needs, develop the register and their incompetence</b></p> <p><b>Political: Late introduction of registers</b></p> <p><b>Social: Society's resistance to introduced changes</b></p> <p><b>Financial: insufficient funding</b></p>		
The total financial need to achieve the goal	Economic policy, financial and tax policy, development of regions, return of citizens, protection of children's rights, protection of veterans' rights, digitalization		
Link of the goal with other tracks	Requires additional financial resources, as well as the time burden on civil servants and experts		

No	Name of the program document	Status
	Human development strategy National strategy in the field of human rights National economic strategy for the period up to 20230 State strategy of regional development for 2021-2027 Digital transformation of the social sphere strategy National strategy for creating a barrier-free space in Ukraine for the period up to 2030	Under implementation but require revisions

Strategy for the Integration of Internally Displaced Persons and the Implementation of Medium-Term Solutions on Internal Displacement  
for the Period Until 2024

Development strategy of the State Employment Service for 2022-2024  
Strategy for reforming the state finance management system for 2022-2025

No	Description of the task to achieve the goal	Deadline within the stage	Dependence on goals from other directions, spheres, problems
<b>General Goal I: SOCIAL SERVICES ARE SUBJECT TO SYSTEMATIC ANALYSIS TO INCREASE THE EFFICIENCY OF THEIR PROVISION</b>			
<b>Stage I: June 2022 - end of 2022</b>			
1.	Analysing recipients of social assistance, the grounds for receiving social benefits and services and determining new criteria for providing social, rehabilitation services and payments to families based on their needs, considering the financial and property status of all family members	December 2022	
2	Review and update state standards of social services according to priority policies (no more than five), considering the peculiarities of their provision during martial law	December 2022	
3.	Formation of a single register of providers and recipients of social services for the registration of persons/families in difficult life circumstances and need of social services: - software development - development of an online course for training specialists in working with the register - conducting training of specialists on working with the register - development of an algorithm for information exchange of data from the register	December 2022	
4.	Determination of the mechanism and levels of involvement of case management approaches for the provision of social services for internally displaced persons, persons with disabilities, and evacuated persons to support their barrier-free integration in the selected communities, regardless of whether they are in the new community for a certain period or decided about moving	December 2022	
5.	Improvement of vocational guidance programs of the State Employment Service with elements of psychological support, which will be aimed at forming positive motivation for work, adaptation to current labour market conditions, prevention of negative attitudes for persons with disabilities and persons in difficult life circumstances, which will be available both for the State Service system employment, as well as for other social service providers	December 2022	
6.	Completion of the development of a free educational base with training courses that will be adapted and take into account current professions and skills in the labour market and the peculiarities of the educational process for persons with disabilities and persons in difficult life circumstances	December 2022	
<b>Stage II: January 2023 - December 2025</b>			
1.	Implementation of the stages of modernization of the Unified Information System of the Social Sphere (UISSS) for the provision of social payments and services following the schedule, for the implementation of the Strategy for the digital transformation of the social sphere, approved by the Order of the Cabinet of Ministers of Ukraine dated October 28, 2020 No. 1353-r	December 2023	
2.	Revision of the state standard of social support services at the time of employment to ensure the cooperation of social workers and specialized career counsellors of employment centres for persons with disabilities	December 2023	

3.	Strengthening the targeting of the provision of social support by increasing the efficiency of administration and provision of social benefits and services in communities, to ensure the integration of persons who are unable to overcome difficult life circumstances on their own, monitoring the effectiveness of the provision of such services, when changing communities of residence or returning to communities in which persons lived before the start of military actions	December 2023	
4.	Determination of the mechanism of cooperation of social service providers with employment centres, job portals, private employment agencies, entities providing consulting services in the HR management field, and entities providing educational services to assist in the employment of persons who are in difficult life circumstances, in particular persons with disability, taking into account the regional economic profile and the regional forecast of the need for workers, as well as taking into account the norm regarding the employment of persons with disabilities under the Council Directive 2000/78/EU of 27.11.2000 on the establishment of a general system of equal treatment in the field of employment and professional activity	December 2023	
5.	Updating training courses for people in difficult life circumstances, about opportunities to increase competitiveness in the labour market and self-realization, separately for each region and considering the regional specifics of the labour market	December 2023	
6.	Analysing the international experience and practices to improve and develop social services as a component of preparation for the development of the Social Code	December 2023	
7.	Implementation of an information campaign about rights in the field of social support (social benefits, social services) considering the list of available social services, their content, and the procedure for providing them, considering the features of receiving such services at the community level, in a form accessible to individuals with any type of health disorder	December 2023	
8.	Revision of the state standard of social support for families (persons) in difficult life circumstances, to introduce a personal family assistant	December 2023	
9.	Review and update the list of social services, considering the defined profiles of recipients of social services and social assistance	December 2023	
10.	Development of free remote and educational programs on access to professions, which, according to the analysis, are accessible to persons with disabilities in regions where these persons can conclude contracts on remote work	December 2025	
11.	Analysing the assessment of equality of rights regarding access to service recipients and financing by social service providers of all forms of ownership, and recipients of social services regardless of the place of residence and financial capacity of the community	December 2025	
12.	Creating conditions for the recipient to exercise the right to freely choose a provider of social services through the launch of the Register of Providers and Recipients of Social Services and ensuring that recipients of social services are informed in a way accessible to them about the list of providers of the required service by providing an extract from the Register of Providers and Recipients of Social Services	December 2025	

13.	Introduction of social services in communities that create conditions for the integration of persons in difficult life circumstances social rehabilitation and adaptation, support during employment and at the workplace, if such services cannot be consumed electronically by the recipient of social services	December 2025	
14	Conducting an information campaign on the involvement of persons with disabilities in the public sector (enterprises and public administration) as a reference point for private businesses to improve their corporate social responsibility programs	December 2025	
15	Creation of a single state customer of social services as a separate central body of executive power, which will conclude contracts for the purchase of social services with providers of all forms of ownership and will pay for the provided social services at the expense of the state budget within the framework of the relevant program	December 2025	

**Stage III: January 2026 - December 2032**

1.	Implementation of training programs on personnel management for subjects of social service provision, local self-government bodies, which are adapted to the special requirements for skills and competencies of persons who provide specific social services for certain categories of the population	December 2027	
2	Introduction of the mechanism of personalized financing of the case of the recipient of social services by: development of the social development of communities' plans, which are based on the analysis of statistical data on the number of recipients and their needs for social services that have been submitted to the Register of Providers and Recipients of Social Services planning the amount of funding exclusively based on the cost of necessary expenses for conducting each case of providing social services; determination of the list of standards of social services, the financing of which is proportional to the cost of the implemented measures of the individual plan for each case according to the approved tariffs	December 2032	

**General Goal II: RELOADING THE SOCIAL SUPPORT SYSTEM AS AN INTEGRATED AND UNIFIED MODEL OF THE SOCIAL PAYMENTS AND SERVICES PROVISION**

<b>Stage I: June 2022 - end of 2022</b>			
1.	Analysing the current state of satisfaction of persons/families with difficult life circumstances with the introduced payments and social services, as well as the results of monitoring the provision of social services and assessing their quality in the context of determining the burden on state and local budgets for their provision	December 2022	
2.	The formation of a new vision of the application of the subsistence minimum as an indicator of the minimum level of a citizen's financial needs to meet his basic needs (living wage), and therefore - as a basic value for determining the risk of a citizen falling below the poverty line, and determining the needs of citizens for social support, with simultaneous from the indicator of the subsistence minimum of all payments not characteristic of it to reduce the financial burden on the state budget	December 2022	
3.	Development of criteria for determining the needs of persons in difficult life circumstances for the individual formation of requested social services according to the list of social services available during martial law	December 2022	
4.	Bringing the legislation on the register of providers and recipients of social services as a source of collection, exchange, and analysis of needs in social services following the peculiarities of its filling and use in conditions	December 2022	

	of martial law		
<b>Stage II: January 2023 - December 2025</b>			
1.	Introduction of a system for identifying needs in social services	December 2023	
2.	Approbation of the developed profiles of recipients of social services within the framework of the pilot project of the integrated social approach	December 2023	
3.	Development and adoption of changes to the legislation on reforming the subsistence minimum, to convert it into a living wage indicator (the basic value for determining the risk of a citizen falling below the poverty line), with the simultaneous untying of all non-specific payments from the subsistence minimum indicator; determination of the duration of the transition period for the actual introduction of new approaches to the use of the subsistence minimum to avoid pressure on public finances	December 2023	
4.	Introduction of universal social assistance as the main means of overcoming poverty and responding to difficult life circumstances, taking into account the verification of the property and material condition (Means test) and coordination of the system of social services that are tied to such universal social assistance; ensuring consistency between the size of the reformed subsistence minimum and the amount of universal social assistance (as the difference between the actual income level of a citizen and the size of a fair subsistence minimum)	December 2023	
5.	Preparation of the principles of functioning of the integrated model of providing social benefits and social services for the withdrawal of people with difficult life circumstances	December 2023	
6.	Preparation of a project of the Social Code for restarting the social support system, which will be based on changes in the system and principles of providing social benefits and social services, considering changes in approaches to the social sphere financing model	July 2024	
<b>Stage III: January 2026 - December 2032</b>			
1.	Bringing the legislation of Ukraine into compliance with the requirements of the Social Code of Ukraine	December 2026	
2.	Conducting an information and clarification campaign regarding the rights and responsibilities of individuals in connection with the adoption of the Social Code of Ukraine	December 2026	

**The necessity of legal amendments for the track SOCIAL SUPPORT FOR THE POOR AND PEOPLE IN DIFFICULT LIFE CIRCUMSTANCES**

No	Name of the regulatory act for the task from subsection 2.3	Content of development and changes to the regulatory act	State authority	Deadline for development	Deadline for entry into force
1	Draft Law of Ukraine on the introduction of universal social assistance as the main means of overcoming poverty and responding to difficult life circumstances	The introduction of universal social assistance as the main means of overcoming poverty and responding to difficult life circumstances, considering the verification of the property and material condition (Means test) and coordination of the system of social services that are tied to such universal social assistance	Ministry of Social Policy	2023	2024

No	Name of the regulatory act for the task from subsection 2.3	Content of development and changes to the regulatory act	State authority	Deadline for development	Deadline for entry into force
2	Draft Law on Amendments to Certain Laws of Ukraine on Ensuring the Rights of Persons with Disabilities to Work	Ensuring at an appropriate level, considering the EU countries experience, the realization by persons with disabilities of their right to work, which is guaranteed by the Constitution of Ukraine, the UN Convention on the Rights of the Disabled, the 1983 ILO Convention "On Vocational Rehabilitation and Employment of the Disabled" No. 159 and under the Directive of the Council 2000/78/EC dated 27.11.2000 on the establishment of a general system of equal treatment in the field of employment and professional activity	Ministry of Social Policy	2022 № 5344-upd	2024
3	Draft Resolution of the Cabinet of Ministers of Ukraine regarding the procedure for the appointment and payment of universal social assistance	Introduction of the procedure for appointment and payment of universal social assistance	Ministry of Social Policy	6 months after the law adoption	
4	Draft Law of Ukraine on the introduction of new approaches to the definition and application of the subsistence minimum	Modernization of the mechanism for determining the subsistence minimum and optimization of its application, the introduction of basic rates for social benefits	Ministry of Social Policy	Registered in the Verkhovna Rada (reg.No 3515, 5045)	January 2023
5	Draft Law of Ukraine "On Amendments to Certain Legislative Acts of Ukraine regarding the introduction of permit procedures and control in the field of providing social services"	Establishing requirements for the activity of business entities that provide social services at the level of the law; - submission by economic entities that provide social services of a declaration of economic activity in the field of social services, with which the economic entity informs about the compliance of the conditions of its economic activity with the requirements of the law; - implementation of state control over the activities of social service providers; - establishing the powers of the central executive body for the implementation of state policy in the field of social services.	Ministry of Social Policy	Registered in the Verkhovna Rada (reg. No 6419)	January 2023
6	Draft Law of Ukraine on the transformation of budgetary institutions and the introduction of financing of social services according to the principle "money follows people"	Establishing conditions for the financial and managerial autonomy of providers of social services in the communal sector by transforming them into communal non-commercial enterprises, defining new mechanisms for financing social services, in particular, according to the principle of "money follows people"	Ministry of Social Policy	July 2023	January 2025
7	Order of the Ministry of Social Policy on making changes to the Classifier of social services	Supplementing the list of social services / improving the content of social services based on the results of determining the social profiles of recipients of social assistance	Ministry of Social Policy	December 2024	January 2025
8	Order of the Ministry of Social Policy on making changes to the state standard of social support services during employment and at the workplace	Revision of the content and procedure of providing social support services during employment and at the workplace to ensure the cooperation of social workers and specialized career counsellors of employment centres for persons with disabilities	Ministry of Social Policy	December 2023	January 2024
9	Order of the Ministry of Social Policy on Amendments to the State Standard of Social Services for Social Support of Families (Persons) in Difficult Life Circumstances	Revision of the content and procedure of providing the social service of social support for families (persons) who are in difficult life circumstances, to introduce a personal family assistant	Ministry of Social Policy	December 2023	January 2024

No	Name of the regulatory act for the task from subsection 2.3	Content of development and changes to the regulatory act	State authority	Deadline for development	Deadline for entry into force
10	Social Code	restarting the system of social support, which will be based on changes in the system and principles of providing social benefits and social services, considering changes in approaches to the social sphere financing model, taking into account the peculiarities related to the special legal status of individual beneficiaries (veterans, Chornobyl disaster victims, internally displaced persons, etc.)	Ministry of Social Policy	July 2024	December 2024

## SUBGROUP «PENSION AND SOCIAL INSURANCE»

	Stage I: June 2022 - end of 2022	Stage II: January 2023 - December 2025	Stage III: January 2026 - December 2032
The problem, which needs a solution in the specified track of the analysis: low level of pension provision and overloading of the solidarity level of pension insurance			
<b>General Goal III. TRANSPARENT AND EFFICIENT PENSION AND SOCIAL INSURANCE SYSTEM. STIMULATING THE POPULATION TO SAVINGS</b>			
The goal to be achieved to solve the problem at each stage	<p>Operational goal</p> <p><b>The size of the insurance payment is related to the size of the contribution</b></p>	<p>Operational goal</p> <ol style="list-style-type: none"> <li>1. Normative regulation of the introduction of the second pillar of the pension system</li> <li>2. The public is informed about the advantages and ways of making their savings</li> <li>3. Preparation of financial institutions for the introduction of the second level of the pension insurance system</li> <li>4. Systematization of the architecture of pensions, state life support and other preferences in the pension insurance system</li> <li>6. Compensation in the amount of fair compensation for damage caused because of the war</li> <li>7. Introduction of the European model for calculating damage to life and health</li> <li>8. The second pillar of the pension system launched</li> </ol>	<p>Operational goal</p> <p><b>1. Social insurance payments are made on time, and a person receives an appropriate level of pension security during retirement.</b></p> <p><b>2. Introduction of new savings programs for individuals and enterprises.</b></p>
Deadline within the stage	December 2022	1. December 2025	1. From 2026 2,3. December 2032
Risks in achieving the goal	<p>Legal - non-adoption of legal acts on time</p> <p>Social - non-acceptance of the second level of the pension insurance system</p> <p>Financial - insufficient development of the financial services market, the stock market</p> <p>Economic - it is impossible to form reserves for implementation</p> <p>Organizational – competence and technical support of employees of the Pension Fund of Ukraine</p>		
Measurable indicator of goal achievement	The share of citizens who are informed about the benefits of social insurance and receiving benefits	Institutions were created, and the accumulative pension system implemented since 2025	At least 40% of the income replacement level ensured

	<b>Stage I: June 2022 - end of 2022</b>	<b>Stage II: January 2023 - December 2025</b>	<b>Stage III: January 2026 - December 2032</b>
The total financial need to achieve the goal	Does not require additional financial resources in advance, except for the time burden on civil servants and experts	From UAH 30 bn in the first year of implementation	
Link of the goal with other tracks	Economic policy, Financial policy		

<b>No</b>	<b>Name of the program document</b>	<b>Status</b>
	National strategy in the field of human rights Human development strategy National economic strategy for the period until 2030	Under implementation but require revisions

<b>No</b>	<b>Description of the task to achieve the goal</b>	<b>Deadline within the stage</b>	<b>Dependence on goals from other directions, spheres, problems</b>
General Goal III. TRANSPARENT AND EFFICIENT PENSION AND SOCIAL INSURANCE SYSTEM. STIMULATING THE POPULATION TO SAVINGS			
<b>Stage I: June 2022 – December 2022</b>			
1	Adoption of the draft Law of Ukraine On Amendments to the Law of Ukraine "On Mandatory State Social Insurance" (new version) (Register No. 3663)	December 2022	
2.	Amendments to the laws of Ukraine regarding the compliance of insurance payments with the amount of the paid social contribution	December 2022	
<b>Stage II: January 2023 - December 2025</b>			
1	Adoption of the draft Law of Ukraine On the second level of the pension system (reg. No. 2683)	December 2023	
2	Carrying out an active communication and information campaign regarding the introduction of accumulative pension provision and the need to plan the implementation of pension savings for young people as support for the intention to participate in the recovery of the country and in planning one's future in Ukraine	December 2023	
3	Determining the principles of changing the model of realization of citizens' rights to pension provision. Amendments to the laws of Ukraine regarding the unification of the conditions of pension provision, considering the peculiarities of labour activity and the payment of contributions.	December 2025	
4	Formation of the legal framework of the savings system under the Law of On the second level of the pension system	December 2025	

	<p>Institutions for the second pillar of the pension system formed Information systems supporting the operation of the storage system developed and implemented Implementation of accumulative pension programs for various categories of persons</p>		
5	<p>Amendments to the legislation regarding the transition from the system of preferential pensions to the accumulative professional pension system Formation of the infrastructure for the introduction of the accumulative professional pension system Introduction of the accumulative professional pension system</p>	December 2025	
6	<p>Amendments to the legislation on the introduction of the treasury pension plan in Ukraine Implementation of relevant institutional changes and infrastructure formation aimed at implementing the treasury pension plan Implementation of the treasury pension plan</p>	December 2025	
7	<p>Provision of organizational, managerial, and technical conditions for adapting the system of the Pension Fund of Ukraine to the implementation of the accumulative pension system</p>	December 2025	
8	<p>Implementation of an electronic system of accounting for accidents at work and occupational diseases at work for pension and social insurance purposes</p>	December 2025	
9	<p>Determination at the legislative level of the institution responsible for damage compensation, the introduction of a mechanism for establishing retroactive compensation of expenses for the social payments related to military aggression at the expense of the aggressor country. Development and implementation of the methodology, indicators, and criteria for determining compensation amount for the damage caused.</p>	December 2025	
<b>Stage III: January 2026 - December 2032</b>			
1.	<p>Implementation of incentive measures for employers and individuals for additional private insurance through the actualization of corporate social responsibility of business for employees and popularization of a positive image of socially responsible employers</p>	December 2032	

**The necessity of legal amendments for the goal “TRANSPARENT AND EFFICIENT PENSION AND SOCIAL INSURANCE SYSTEM”.**

No	Name of the regulatory act for the task from subsection 2.3	Content of development and changes to the regulatory act	State authority	Deadline for development	Deadline for entry into force
1	Draft Law of Ukraine On Second pillar of pensions system (Register No. 2683)	Introduction of the second pillar of the pension system	Ministry of Social Policy	2022	2024
2	Draft Law of Ukraine On Amendments to the Law of Ukraine "On Mandatory State Social Insurance" (new edition) (Register No. 3663)	Improvement of approaches to the collection and accounting of social contribution	Ministry of Social Policy	2022	2023
3	The draft Law of Ukraine on compliance of insurance payments with the amount of the paid social contribution	Increasing the principle of justice in making insurance payments and stimulating legal employment and full payment of insurance premiums provided for by law	Ministry of Social Policy	2022	2023

No	Name of the regulatory act for the task from subsection 2.3	Content of development and changes to the regulatory act	State authority	Deadline for development	Deadline for entry into force
4	The draft Law of Ukraine on the conditions and procedure for calculating damage to insured persons and its compensation by the aggressor country and relevant by-laws	Formation of the material and financial basis for the fulfilment of financial obligations that arose before the system of mandatory state social insurance during the period of military operations	Ministry of Social Policy	2025	2026
5	Draft Law on the transition from the system of preferential pensions to the accumulative professional pension system	Introduction of the accumulative professional pension system	Ministry of Social Policy	2022	2024
6	Draft Law on the introduction of the treasury pension plan in Ukraine	Introduction of the treasury pension plan in Ukraine	Ministry of Social Policy	2022	2024

## SUBGROUP "FINANCIAL POLICY IN THE SOCIAL SPHERE"

	Stage I: June 2022 - end of 2022	Stage II: January 2023 - December 2025	Stage III: January 2026 - December 2032
The problem, which needs a solution in the specified track of the analysis: The information provided in the documents used in the budget process and the reports on the implementation of the budget does not disclose the content of the expenditures on social benefits and assistance by their types and groups of beneficiaries			
<b>General Goal IV. TRANSPARENCY AND COMPLETENESS OF FINANCIAL PLANNING AND REPORTING DOCUMENTS ARE SUFFICIENT FOR EFFECTIVE MAKING OF MANAGEMENT DECISIONS AND ANALYSIS OF THE EFFICIENCY OF VARIOUS INSTRUMENTS OF SOCIAL SPENDING/ASSISTANCE TO ACHIEVE POLICY GOALS</b>			
The goal to be achieved to solve the problem at each stage	Operational goal:  <b>Determination of priority policies for the state for efficient social support of citizens, for those who find themselves in difficult life circumstances (up to 5 key policies)</b>	Operational goal:  <b>1. Formation of policies in the relevant areas of the social sphere, and optimization of the number of budget programs, reducing their number with a maximum tie to 1 strategic goal in social policy.</b>  <b>2. An effective and transparent system of administration and distribution of humanitarian aid to the final consumer (last mile) created</b>	Operational goal:  <b>All information on social expenditures, in terms of citizen support instruments, beneficiary groups, and funds spent by each instrument and by each type and group of beneficiaries, including Compulsory State Social and Pension Insurance Funds, is public and available.</b>
Deadline within the stage	December 2022	December 2025	December 2032
Risks in achieving the goal	The lack of sufficient information regarding the structure of recipients of social benefits may complicate/make impossible the analysis; Lack of political will to ensure transparency and publicity of information about the financial condition of the Compulsory State Pension and Social Insurance Funds; Low capacity of responsible executors in specialized authorities, social funds to introduce changes;		
Measurable indicator of goal achievement	A list of key policies in the social sphere was formed, with target indicators formed based on policy analysis	1. Budget programs reveal the content of the expenditures on social benefits and assistance by their types and groups of beneficiaries 2. Humanitarian aid reaches those who need it most and is complementary to social benefits and services.	Publication of information on the Compulsory State Social and Pension Insurance Funds
The total financial need to achieve the goal	Does not require additional financial resources in advance, except for the time burden on civil servants and experts		
Link of the goal with other tracks	Financial, budgetary and tax policy, Pension and insurance provision, Economic policy, Protection of veterans' rights, Protection of children's rights		

The problem, which needs a solution in the specified track of the analysis: <b>The social obligations of the state significantly exceed its financial capabilities</b>			
<b>General Goal V. THE SOCIAL OBLIGATIONS OF THE STATE CORRESPOND TO ITS FINANCIAL CAPABILITIES</b>			
The goal to be achieved to solve the problem at each stage	<p>Operational goal</p> <p><b>1. The Social Insurance funds have an effective management system</b></p> <p><b>2. The Social Insurance Funds have a clear understanding of the financial obligations that they fulfil, which are (i) the implementation of social insurance obligations guaranteed by the Constitution, (ii) formed because of additional obligations on the Funds regarding the provision of benefits, additional payments, benefits, etc</b></p>	<p>Operational goal</p> <p><b>1. Social expenditures have a clear classification, depending on the economic content of payments, as well as a clear source of financing for these expenditures, defined by legislation:</b>            - social guarantees;            - social services;            - social insurance;            - social benefits/privileges.</p> <p><b>2. Funding of social services ensures a similar amount and quality of the social services provided to citizens in need of such services regardless of the region</b></p>	<p>Operational goal</p> <p><b>1. The State clearly understands the recipients of social support, and the scope and reasons/grounds for providing such support and can fully fulfil its social obligations defined by legislation. The Compulsory Social and Pension Insurance Funds are balanced and do not have expenditure obligations not covered by revenues</b></p>
Deadline within the stage	December 2022	December 2025	December 2032
Risks in achieving the goal	<p>Political resistance from all stakeholder/beneficiary groups</p> <p>Low capacity of responsible executors to implement these goals;</p> <p>The lack of sufficient information regarding the structure of recipients of social benefits may complicate/impossibility a quick analysis;</p> <p>Lack of political will to limit the rights of legislators in taking on additional social obligations by the state;</p> <p>Dependence on the timeframe for the creation of the Unified Register</p>		
Measurable indicator of goal achievement	<p>1. An analytical report prepared with an assessment of the state's existing financial obligations in the social sphere</p> <p>2. A report was prepared by each of the Social Insurance Funds regarding the structure and their financial obligations in terms of social insurance, and additional payments assigned to them by law</p>	<p>1. Adoption of the Social Code</p> <p>2. A fair and adequate approach to the size of the social contribution determined, based on actuarial calculations; relevant changes made to the legislation</p> <p>3. An institution created at the central level that provides centralized financing of social services based on the principle of "money goes to the recipient".</p>	<p>1. Budgets of social funds are balanced</p> <p>2. The state has no uncovered financial and social obligations</p> <p>3. Citizens who need support from the state receive it in a sufficient amount, depending on their needs, in a transparent and efficient manner</p>
The total financial need to achieve the goal	Does not require additional financial resources in advance, except for the time burden on civil servants and experts		

Link of the goal with other tracks	Financial policy, Pension and insurance provision, Economic policy, Protection of veterans' rights, Protection of children's rights, Return of citizens, Regional development
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No	Description of the task to achieve the goal	Deadline within the stage	Dependence on goals from other directions, spheres, problems
<b>General Goal IV. TRANSPARENCY AND COMPLETENESS OF FINANCIAL PLANNING AND REPORTING DOCUMENTS ARE SUFFICIENT FOR EFFECTIVE MAKING OF MANAGEMENT DECISIONS AND ANALYSIS OF THE EFFICIENCY OF VARIOUS INSTRUMENTS OF SOCIAL SPENDING/ASSISTANCE TO ACHIEVE POLICY GOALS</b>			
<b>Stage I: June 2022 - end of 2022</b>			
1	Determination of priority state policies for efficient support of citizens (4-6 key policies).	December 2022	
2	Developing a methodology and performing the efficiency analysis of the various tools for supporting citizens (cost and benefit analysis) in achieving the goals defined by the key policies;	December 2022	
3	Analysing the efficiency of budget programs of the Ministry of Social Policy and the efficiency of achieving policy goals due to the expenditure of budget funds in this direction (cost and benefit analysis)	December 2022	
4	Amendments to the legislation on the provision of comprehensive information on the draft budget of the Compulsory State Social and Pension Insurance Funds for the relevant period, balance sheet, financial reports, etc., for the assessment of fiscal risks associated with these Funds, in the preparation of the state budget	December 2022	
5	Perform the efficiency assessment of the management system of the Compulsory Pension and Social Insurance Funds	December 2022	
<b>Stage II: January 2023 - December 2025</b>			
1	Amendments to regulations to ensure compliance of the Compulsory Social and Pension Insurance Fund reporting with international financial reporting standards	July 2023	
2	Formation of policy documents in the relevant areas of the social sphere	July 2023	
3	Restructuring of budget programs of the Ministry of Social Policy	July 2023	
4	Inclusion of information on fiscal risks related to the Compulsory Social and Pension Insurance Funds in the materials attached to the draft Law on the State Budget of Ukraine for 2024	September 2023	

5	A Humanitarian Agency established under the Ministry of Social Policy ensures the effective distribution of humanitarian aid to those who need it most and complements, rather than duplicates, the system of social benefits and services.	July 2024		
<b>General Goal V. THE SOCIAL OBLIGATIONS OF THE STATE CORRESPOND TO ITS FINANCIAL CAPABILITIES</b>				
<b>Stage I: June 2022 - end of 2022</b>				
1.	Inventory of information on the existing obligations of the state for social benefits	December 2022		
2.	Verification of all available payments to different categories of citizens, especially for excluding the duplication	December 2022		
3	Preparation of a report by each of the Social Insurance Funds regarding the structure of their financial obligations in terms of social insurance; and additional, legally defined, payments assigned to them	December 2022		
<b>Stage II: January 2023 - December 2025</b>				
1	Analysing the payables of the Social Insurance Funds for social payments; the state policy regarding further actions to solve the problem of this debt determined (principles of prioritization in debt repayment)	July 2023		
2	Analysing the optimal model of financing social services and the financial resources needed to provide a sufficient number of social services, regardless of the region	July 2023		
3	Social services provision system financing centralization and institutionalization	December 2025		
4	Codification of legislation in the field of social services and payments – the Social Code	December 2024		
5	Formation of a policy on solving the problem of indebtedness of the Social Insurance Funds to a single treasury account	December 2024		
6	Conducting an information and communication campaign for citizens regarding new approaches to accessing and receiving social support, social, insurance and other types of assistance from the state	December 2024		
7	Determining a fair and adequate approach to the size of the social contribution and its splitting between the Funds, based on actuarial calculations	December 2024		