



# How to Develop a High PERFORMING TEAM CULTURE

"...Culture isn't just one aspect of the game; it is the game. In the end, an organization is nothing more than the collective capacity of its people to create value."

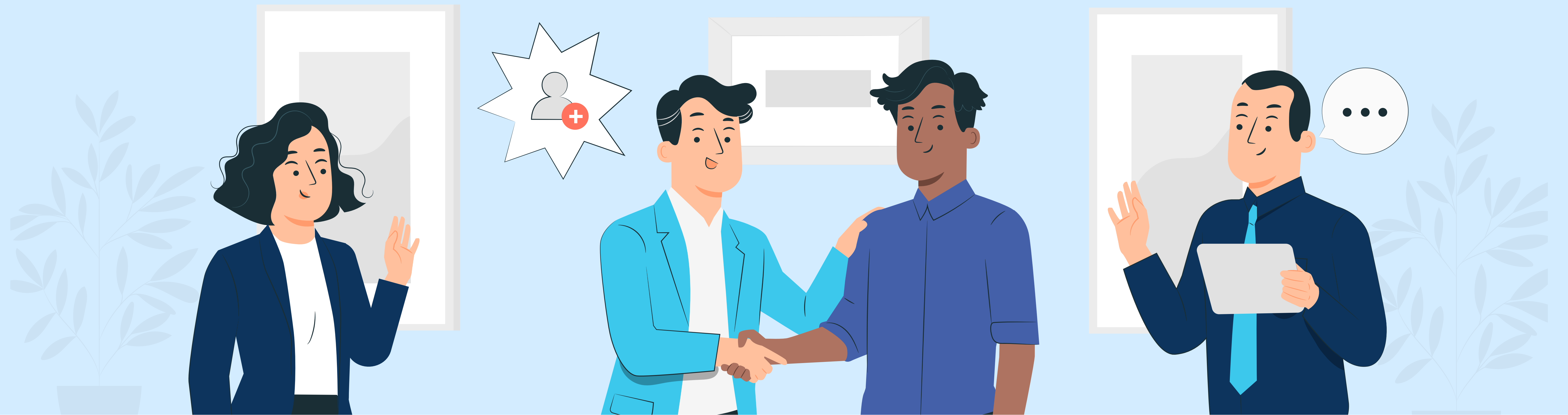
**Louis V. Gerstner, Jr., former CEO of IBM**



"A McKinsey report... found that groups that were more ethnically and gender diverse performed significantly better than others."

**McKinsey, Diversity Matters.**

**Demonstrating that you value your staff will help you build a healthy and productive culture.**



Regular meetings are vital to the creation of a happy and productive team.

Catriona Smith of the Advisory, Conciliation and Arbitration Service reports that close to **10 MILLION** people experience conflict at work each year.

