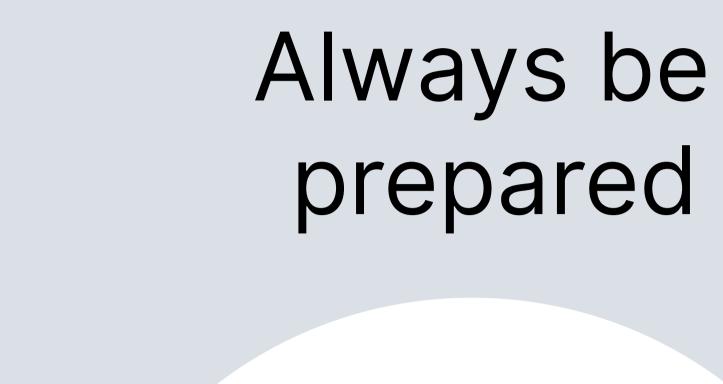
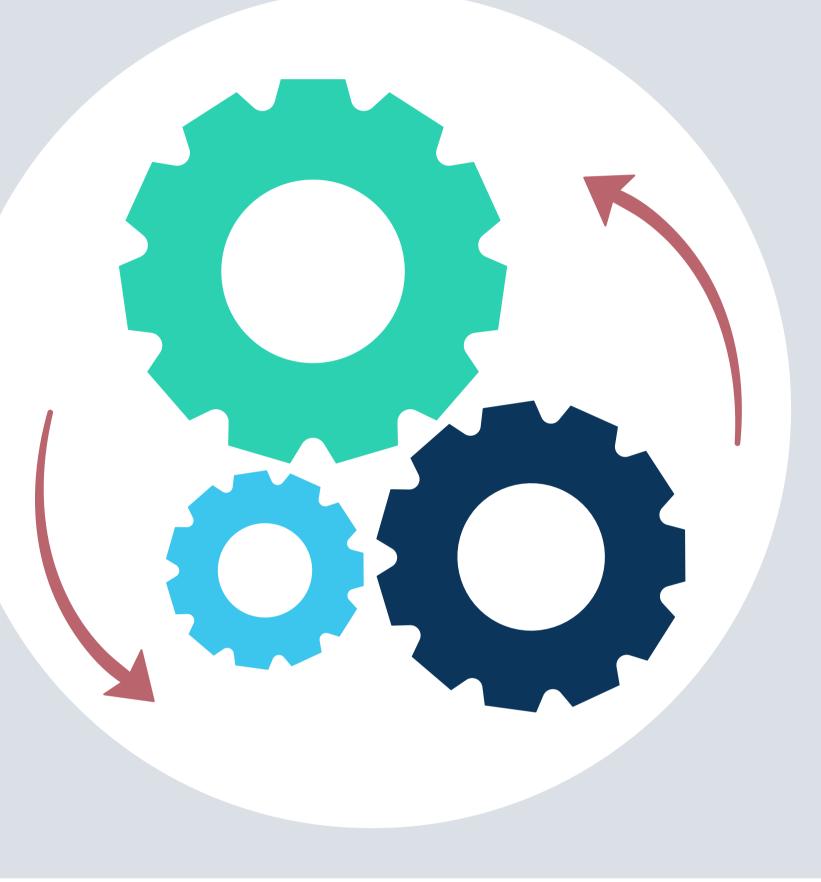


HANDLING CUSTOMER OBJECTIONS





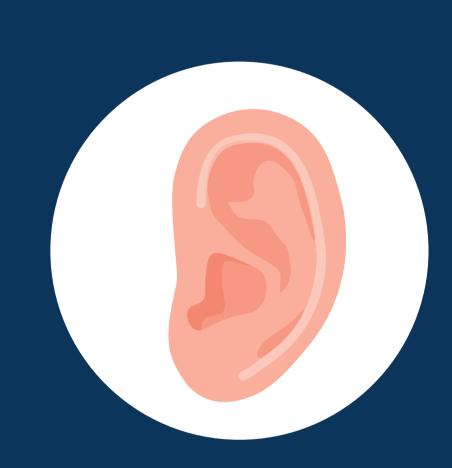








Listen actively and genuinely to customer objections



Use positive evidence and customer experience to handle objections



SHOW EMPATHY and a POSITIVE ATTIUDE

