

Managing CONFLICT

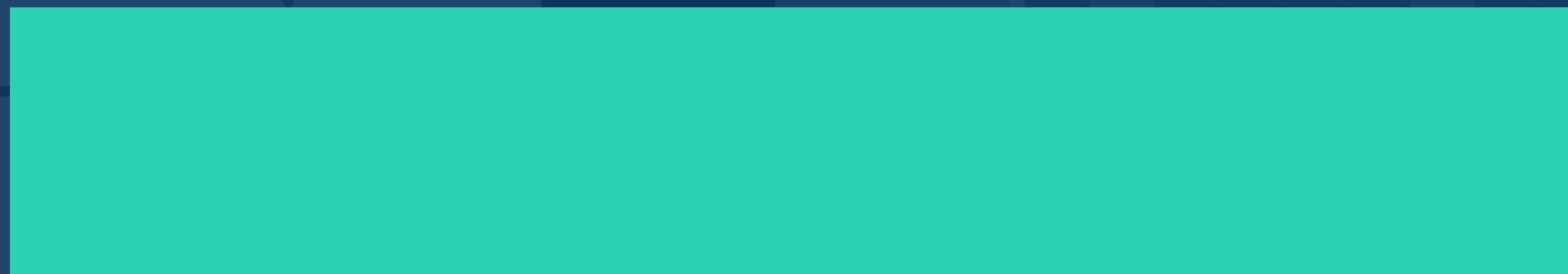


85% of both individual contributors and leaders agreed they experienced some amount of inevitable conflict at work.

Center for Management & Organization Effectiveness

26% of people felt conflict was a common occurrence at work.

Chartered Institute of Personnel and Development



24% of employees think challenging issues such as bullying and harassment are swept under the carpet in their organisation.

Chartered Institute of Personnel and Development



Resolving conflict doesn't always mean getting people to agree - respectfully agreeing to disagree is a perfectly suitable outcome!



Get familiar with your company's employee handbook, and be fair and consistent.

