

Team IANZ



Annual Statements of Performance Expectations (SPEs)

Each year, the Minister of Commerce and Consumer Affairs provides the Council with an annual letter of expectations setting out his/her expectations of the Council as a Crown Entity. In response to this, and to further detail its strategic objectives set out in the Statement of Intent, the Accreditation Council provides, to the New Zealand House of Representatives through the Minister, a Statement of Performance Expectations which outlines its immediate objectives for the coming year.

The Accreditation Council Statement of Performance Expectations for the period 1 July 2022 to 20 June 2023 has now been released, outlining the activities we will undertake and how we will measure our progress against our intended outcomes. The Accreditation Council has identified four strategic outcomes that are directly related to our purpose and role in protecting the health and wealth of New Zealand, through assuring technical competence. This will provide New Zealanders with confidence in the quality and safety of products and services, and contribute to realising our vision that the Accreditation Council, through IANZ, is "Known by New Zealand; trusted by New Zealand."

Our Strategic Outcomes are:

- Enhanced health and safety of New Zealanders

- Business and consumers interacting with confidence to participate in a fair and thriving economy
- Easier access to international markets through reducing technical barriers
- A climate-resilient, low-emissions, and sustainable economy

We are constantly looking to the future and look forward to working with New Zealand on a brighter tomorrow.

You can read the full Statement of Performance Expectations below.

Statement of Performance Expectations



Medical Imaging Services - A programme overview

Medical imaging provides information for the diagnosis, prevention and treatment of disease or assessment of health and includes conventional diagnostic radiology as well as a wide range of specialised techniques. IANZ accreditation is applicable to all organisations providing clinical medical imaging. These include private medical imaging services and those in the public health system.

IANZ currently has 56 clients within the Medical Imaging Services programme, stretching from Whangārei right down to Invercargill, and everywhere in between! We have a dedicated team of five IANZ assessors who will ensure your organisation continues to meet the requirements of accreditation and determine the impact of any changes in equipment, accommodation, personnel or quality management systems

since your previous IANZ assessment.

While there's no denying that an Accreditation Assessor's job is met with plenty of document review, it's the client interaction that we enjoy best. The pride our clients show in their services and outcomes is the essence of accreditation - 'walking the talk' and doing it with style.

As our population increases, so too does the need for imaging services, with new practices planned for opening across the country. Accreditation assists your organisation in ensuring your processes, procedures and people are safe, accurate and of the highest quality standard.

If you're in the process of opening a new medical imaging facility in New Zealand and would like to explore accreditation, why not contact one of our friendly accreditation assessors who can help talk you through the process.

Contact the Medical Imaging Services Team



Meet the Team - Stefan Senf

With an ever-expanding workforce, we sat down with one of our newest Team IANZ members, Stefan Senf, who has joined us in the Mechanical Testing Laboratory Programme.

Stefan, welcome to Team IANZ! Tell us a little about your background?

- I am originally from Germany and moved to New Zealand in 2007
- I live with my family (wife and three children) in Mount Maunganui
- Previous to my role at IANZ I worked at Downer/Road Science Tauranga Laboratory as a Senior Laboratory Technician mainly in the fields of asphalt mix design and performance testing as well as bitumen testing

What are you looking forward to in working with IANZ?

Putting my knowledge about the laboratory environment into a different field other than testing. Also I am looking forward to the change of roles and the new things I will learn. It will give me satisfaction to do my job professionally.

Having observed several IANZ assessments by now, what's a piece of advice you could give to our clients to assist them with preparing for an assessment?

Supply supporting documents that are as comprehensive and detailed as possible because they are a very valuable guide for topics to examine more closely when on site.

And finally, what is your one essential office item you can't live without?

The day would be dull without a nice cup of tea!

Thanks Stefan! We look forward to seeing you around more assessments in the future!



Upcoming Courses at NZQC

Implementing and Auditing Quality Management Systems

25-27 July / 2-3 August | Virtual

The five day course provides participants with the core competencies to both implement and audit quality management systems that ensure they meet requirements of the ISO 9001 standard.

- Apply quality management principles
- Understand the terminology, intent and how to meet the requirements of ISO 9001
- Set up quality management systems to improve organisational effectiveness
- Identify and produce required documentation using the process approach and know how to implement it
- Establish audit objectives, scopes and criteria
- Schedule audits and develop site audit plans and audit guidance tools

Internal Audits

9-10 August | Auckland

Auditing management systems ensures they are performing effectively and identifies where improvements can be made. Internal auditing is a practical two-day course providing the knowledge and confidence needed to complete effective internal audits.

- Managing an audit

- Conducting opening and closing meetings
- Interviewing staff
- Collecting objective information
- Relating findings to a standard
- Preparing reports that help management improve systems and performance

Laboratory Quality Management

17/18/19 August | Christchurch

This three-day course is particularly suited for staff new to a laboratory environment. It gives participants guidance and training in the skills needed to develop and implement an effective laboratory quality management system. The course is based on NZS ISO/IEC 17025:2017, the standard used for accrediting laboratories in New Zealand.

Upon completion of the course you will have gained knowledge and an understanding of quality management concepts and culture relating to the elements of NZS ISO/IEC 17025, the development & the role of international standards, staff and equipment management, measurement, recording, reporting as well as the accreditation process including signatory approval.

The course is presented by senior International Accreditation New Zealand staff, each with a laboratory background and a detailed knowledge of the implementation of quality management systems in the laboratory setting. The presentation style includes the frequent use of real laboratory example situations to illustrate key points and a number of group exercises to reinforce the practical application of the subject material.

Inspection Body Accreditation

24-25 August | Auckland

Whether you are preparing for accreditation or just looking for guidance on how to improve confidence in your inspection services, this course is for you.

Inspection is not a precise science, however, there is an international standard designed to maximise confidence in inspection services. ISO/IEC 17020 was written by inspection organisations for inspection organisations and their clients. Accreditation by IANZ to ISO/IEC 17020 is increasingly a requirement for inspection service providers in the regulated sector of the economy. Accreditation to ISO/IEC 17020 is also increasingly accepted as a means of demonstrating competence and reliability in the voluntary sector. Accreditation therefore provides a market advantage in the ever more competitive inspection field.

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