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The NZ mark of competence
Tohu Matatau Aotearoa

August Update



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Kia ora koutou,

August signals a new chapter for IANZ as we warmly welcome our new CEO Brian Young. Brian brings a wealth of experience with him and we will be introducing you to him next month with an in-depth look at his career so far and ambitions for IANZ.

Meanwhile, we have a number of updates and reminders to share with you. Our new-look IANZ brand was introduced 12 months ago and now's the time to ensure your organisation has switched over to the new logo. We also have some interesting insights spanning the recent Aon Global Wellbeing Report, the newly-revised safety symbols for medical devices and products, a look at staying safe online and of course what's coming up at NZQC.

Team IANZ



Reminder

The New Zealand Mark of Competence

In July 2020, we presented our new branding to the world, showcasing the new NZ mark of competence. Our clients have embraced our new accreditation symbols, with many having already adopted it in to their own reports and stationery.

A reminder to all remaining clients that you need to ensure these new symbols (as outlined in the IANZ publication *Procedures and Conditions of Accreditation*) are used across your organisation by [31 December 2021](#), or when any existing stocks of pre-printed materials carrying the former symbol(s) are exhausted.

Please contact an IANZ representative at info@ianz.govt.nz if you would like assistance in meeting this deadline.



The Future of Work

Did you know wellbeing performance impacts work performance? The recent Aon Global Wellbeing Report 2021 surveying 1648 companies across 41 countries found 82% of organisations globally believe wellbeing is important within their company. It is a business essential. Wellbeing performance generally has a direct connection to a strong and focused strategy, but it does not have a direct connection to individual initiatives. Wellbeing goes beyond initiatives – a strategy must be in place.

Individual wellbeing was important before 2020, but the combination of a global pandemic, social unrest and a rapidly changing economy has elevated its importance to individuals, organisations and communities. A strategy for wellness in the workplace is required as general company performance is currently at risk across the world due to stress, burnout and anxiety.

The future of work is around rethinking work life balance, social connections, psychological safety and fostering organisational resilience and diversity. The report recommends companies adopt a multifaceted approach to wellness; physical, emotional, social, financial and work life balance. In terms of supporting IANZ people this is a key strategy. IANZ is undertaking this by working hard on building on our excellent culture and high engagement levels. Employee involvement and participation in teams and key projects are key to overall employee wellbeing. The data analytics from our own recent IANZ Employee Engagement Survey 2021 will drive our future Wellbeing strategy and continue to grow our success.



The Symbol of Safety

We often take for granted that the items we use, consume, or are surrounded by every day are safe and won't do us harm. Particularly within healthcare, we expect a level of service and security in all applications, so we can continue, or return, to optimal health. This security lays in part to the importance of accreditation and conformance to accreditation standards.

We use symbols every day to keep us safe; from expiry and best-before symbols, to warnings of dangerous materials or hazards. Medical devices provide an important application of conformance standards within New Zealand, with a series of symbols and accompanying information provided on each device to ensure the same level of care, regardless of country, language, or varying regulatory requirements. ISO 15223-1:2021, which has been newly revised, details the types of symbols required on medical devices – including instruments, apparatus, machines, appliances, implants, software or other materials similar or related to a medical purpose – so that regardless of the situation, we as consumers know that it has gone through its appropriate safety checks, the specific conditions of use, and that we can expect that same level of information regardless of the service provider.

The next time you use a piece of medical equipment, or visit an IANZ-accredited medical facility, have a look at one of the packaging or equipment information leaflets. You'll be surprised at all the information it contains, just from a simple symbol.



Practical Cyber Security

Safe guarding our health, our wealth and our data, requires standards, and people

sensitive information so that we (IANZ) and our clients can keep on keeping on.

The first task organisations should do when developing methods to protect business data is to complete a cyber security risk assessment. By understanding your specific business processes, and how your systems and data fit in to them, you can more readily identify key threats and vulnerabilities. Once these have been identified, the risk associated with each can be identified and a priority action plan devised.

When people think of cyber security, most think of email breaches, however, cyber security encompasses so much more than identifying malicious links. We need to consider what software systems staff are using, how they are accessing them and what processes to follow if a potential threat is identified, amongst many others. Starting from your organisation's website and tracing back to key information sources is often a helpful exercise in identifying potential risks.

IANZ takes cyber security and associated threats very seriously, ensuring our processes and procedures protect our clients and our own information. A 'digital health check' is performed regularly and amendments made as necessary so that our clients can rest assured their data is safe with us.

NZQC Upcoming Courses

Upcoming Courses

QUALITY COLLEGE

July	August
6-7 Microbiological LQM NZQC	2-3 Management Systems Auditing Virtual
8-9 IEC 17025 for Lab Managers and IANZ TA NZQC	4-5 Internal Audits NZQC
26-30 Implementing and Auditing QMS Virtual	11-13 Laboratory Quality Management Christchurch
26-28 Management Systems Implementation Virtual	26-27 Inspection Body Accreditation NZQC

Early-bird pricing extended. Book Now!

2021

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