## Footplate Ride Terms & Conditions

- 1. Customers must be able bodied and capable of climbing on and off a locomotive from ground level, as a footplate ride is not appropriate for the infirm or mobility impaired.
- 2. Customers must be at least 18 years of age or older.
- Customers are advised to wear clothing that covers their arms and legs such as trousers, jacket and sturdy shoes. Items such as shorts, sandals, skirts etc. are not suitable and may result in the footplate ride being refused.
- 4. Customers should present themselves to the Station Masters office at the correct departure station (as stated on the ticket), at least 30min prior to the departure time in order to exchange the footplate ride letter of confirmation for a valid footplate pass after agreeing to the relevant conditions.
- 5. Customers agree to follow the instructions of locomotive footplate crew during the journey and must not distract the crew. The Driver shall have the right to refuse the footplate ride if he is concerned the customer is not suitably dressed or safe enough for the journey.
- 6. Customers should remain seated throughout the journey and at all times hold on to the side of the locomotive.
- 7. Customers should be aware of soot and ash in the atmosphere as well as the dangers of hot surfaces and falling from the locomotive if not properly holding on or seated.
- 8. GWSR accepts no liability for damage to clothing or goods as a result of customers traveling on the footplate.

- 9. Footplate pass tickets are only valid for the footplate ride trip as stated on the ticket and GWSR cannot give any guarantee of the locomotive the footplate ride will take place on.
- 10. Tickets are non-transferable or refundable, unless the service is cancelled or refused.
- 11.GWSR retains the right to cancel or change any part of the gala service if required.