

BHAVIK DONGA

8122254271 | bhavikku@gmail.com | [linkedin.com/in/dongabhavikk/](https://www.linkedin.com/in/dongabhavikk/) | www.bhavik.design/

EDUCATION

Masters in Human-Computer Interaction,
Indiana University

Bloomington, IN
Aug 2021 - May 2023

Bachelor of Engineering, Electronics, and Telecommunication,
Watumull Institute of Technology.

Mumbai, In
Aug 2012 - May 2016

EXPERIENCE

Graduate Assistant Instructor

Indiana University Bloomington

- **mentored 30+ graduate students** on how to apply blender techniques to real-world scenarios
- streamlined grading processes to ensure that **all students receive high-quality design feedback** on strict timelines.

Associate Software Consultant

Atos Syntel Pvt. Ltd.

- Analyzed requirements, **designed, and developed services** for multiple Telecom Scenarios for the Dubai Telecom Middleware platform.
- **Managed a process re-engineering project** to improve and consolidate end-to-end service processes; restructured package flow among 10 departments and **reduced deployment time by 15%.**
- Collaborated with other designers and developers to make the **system more efficient for future developments** by preparing knowledge base documents.

PROJECTS

Sundance.org – Information Architecture Redesign | UX Designer

- **Optimized the sitemap** to promote information discoverability and accessibility.
- Performed a **content audit of the entire website** (50+ unique web pages) to provide a project proposal
- Generated **Axure Wireframes of 30+ webpages** with the improved Information architecture
- **Designed responsive content** that supports multiple screen resolutions.

Gratifoood: Beyond the plate | UX Researcher

- Selected in **top 8 teams to be presented at CHI 2022 – Student Design Competition**
- Generated insights to aid design decisions through researching on expressing gratitude from literature and research papers.
- Contributed to **8 semi-structured user interviews** and generated insight by analyzing interview notes and recordings.

Fitbit: Design for behavior change | UX Designer

- Collaborated with the team by **actively participating during design meetings** and design decisions.
- Design **Lo-Fi wireframes and tested 15+ mobile screen prototypes**
- Analyzed user feedback to incorporate in **design iterations to enhance the user experience**

DEIJ Toolkit: Accessibility Design | UX Designer

- Designed a toolkit that helps designers consider accessibility (**Justice, Equity, Diversity, and Inclusivity**) throughout the Conversation User Interface design process.
- Designed **5 worksheets, 20+ interactive cards, and figma jam toolkit templates**
- **Piloted UX testing with potential users** to get insights and iterate on my design.

SKILLS

Design: Interaction Design, Product Strategy, Storyboarding, Prototyping, Mockups, User flow

Research: Observation, User Interviews, Affinity Mapping, Personas, Journey Mapping, Usability Testing