

SPARK YOUR RESUME

Atlanta, GA | +1 404-459-6303 | hello@sparkyourresume.com | <https://www.linkedin.com/company/spark-your-resume/>

QUALITY ASSURANCE ANALYST

Automated Test Systems | Quality Methodologies | QA Team Leadership

Hands-on technology professional accustomed to working in complex, project-based environments

An ISTQB Certified Tester with distinguished and insightful experience across high-growth environments. Expertise across multiple types of testing i.e., user acceptance, system integration, regression testing & exploratory Testing. Leadership role in managing custom application projects based across Agile platforms. Experience includes working at every stage of software development/testing life cycle, planning, requirement study, design, architecture and engineering, implementation, customer support, training, release planning, and execution. Known for managing widely divergent, simultaneously occurring projects, by using strong organizational skills, out-of-the-box thinking, and innovative problem-solving abilities.

CORE COMPETENCIES

- Project Planning and Execution
- Test Planning & Schedule Development
- Test Management
- Defect Reporting & Tracking
- Measurement & Metrics
- Quality Assurance
- Test Automation
- Conflict Resolution
- Change Management
- Resource Management
- Cross-Functional Leadership
- Team Management

PROFESSIONAL EXPERIENCE

Associate Quality Assurance Analyst

AUTO INJURY SOLUTIONS

Feb 2020 – Present

ATLANTA, GEORGIA, UNITED STATES

Overview: Analyze and design testing on a variety of projects. Lead the test execution, supporting the operational teams during test design and execution. Liaise with the development teams, and update the test management, the project teams, and other key stakeholders on testing progress.

- Own all stages of the testing lifecycle from inception to delivery and initiated new test management tools, **creating reusable test artifacts to optimize the test efforts.**
- Create and execute manual/automated software test plans, cases, and scripts, **uncovering, identifying, and documenting software problems and their causes.**
- Transition software development efforts to a test-driven development process, **bringing testing in on the front-end of the development cycle for gains in code quality, software functionality, and programmer productivity.**
- Deliver thorough QA testing reports, **determining product quality and release readiness.**

Quality Assurance Analyst

AQUESST

Sep 2015 – May 2016

LOCATION

Overview: Served as the test lead for key projects and change activities, taking ownership of the test artifacts, ensuring adherence to test policies and procedures, and performing maintenance activities on the production and test environments. Conducted API testing, GUI testing, functional testing, integration testing, regression testing, ad -hoc testing, negative testing, end to end testing on multiple aspects

- Led web-based application for S.P. Richards, North America's premier business products wholesaler a part of Genuine Parts Company, **investigating issues, and presenting the distinguishable metrics.**
- Performed manual and automated test procedures for functional testing of a web application using SoapUI, **used by internal employees to place, edit and cancel different orders across 40 distribution centers (America & Canada).**
- Owned traceability from user story requirements through test script execution and evidence, **simplifying defects triage for large defect backlogs.**
- Created, documented, and maintained technical/functional manuals, **reducing the training time by X% for new testers.**

- › Coordinated with management to establish performance metrics and developed training plans, **addressing performance improvement goals.**
- › Reviewed programming code for errors, logged defects in TFS, and re-tested defects, **resolving X+ bugs before product/application launch.**
- › Developed test automation framework, used DBVisualiser to query the SQL database, and validated XML files and reports, **driving X+ automated tests.**
- › Interacted with Project Managers to develop project schedules and resource allocation for QA projects, **implementing QA methodology and Test Matrices.**

QA Analyst

IIT WORKFORCE

Jun 2015 – Aug 2015

LOCATION

Overview: Drove different projects for web-based mortgage application processing for New York Financial Technology Partners.

Worked as part of cross-functional, passionate agile development teams to ensure quality is driven into the heart of the development process from requirements definition through to delivery of highly concurrent systems.

- › Evangelize new testing methodologies, best practices, and tools with goals, **continuously improving test coverage through automation.**
- › Keyed out issues and problems to the attention of the team, **generating, proposing, and implementing innovative solutions to solve them.**
- › Performed functional, integration, and regression testing across multiple platforms, application frameworks, GUI, and backend applications, **ensuring continuity and integrations in an agile environment.**
- › Identified risks and problem areas and recommended standards, policies, and procedures, **correcting deficiencies and improving performance by X%.**

ADDITIONAL EXPERIENCE

Quality Assurance Specialist

SABRE HOLDINGS

Nov 2010 – Jan 2012

DALLAS, TX

Quality Assurance Analyst

RELAYHEALTH

Aug 2008 – Sep 2010

ATLANTA, GA

TECHNICAL SKILLSET

- **Operating Systems:** Windows 95/98/2000/XP, UNIX, Linux
- **RDBMS:** Oracle 9i/10g, SQL Navigator, AS400 Query, DBVisualiser
- **Applications:** Test Director 8.0, QTP, HP Quality Center, MS Office 97/2000, Selenium, Jira, SoapUI, VersionOne, TFS
- **Languages:** SQL, Java, PL/SQL, VB Script, XML, UNIX, C++, Visual Basic, PHP, HTML

EDUCATION & TRAINING

Masters in Commerce

UNIVERSITY OF PUNE, MAHARASHTRA, INDIA: YEAR

Higher Diploma in Software Engineering

APTECH INSTITUTE OF TECHNOLOGY: YEAR

Certified Tester, Foundation Level

ASTQB (ISTQB CERTIFICATION IN THE USA): YEAR