

# **UN**OMIDYAR NETWORK INDIA

#### Omidyar Network India

**Investment** firm focussed on social impact

**Equity** investments and grants\*: dual chequebook

Philanthropic capital of Pam & Pierre Omidyar, founder of **eBay** 

We invest in
bold entrepreneurs
who help create
a meaningful life
for every Indian

### Our investments | Since 2008





#### In service of the Next Half Billion

500 million people expected to come online for the first time by 2022 via their mobile phones



### The Next Half Billion | Profile

#### RICH

#### MIDDLE INCOME

#### ASPIRERS<sup>2</sup>

Domestic help, small shop owners, entry level white collar jobs security guards

#### DEPRIVED<sup>2</sup>

Small farmers, rural artisans

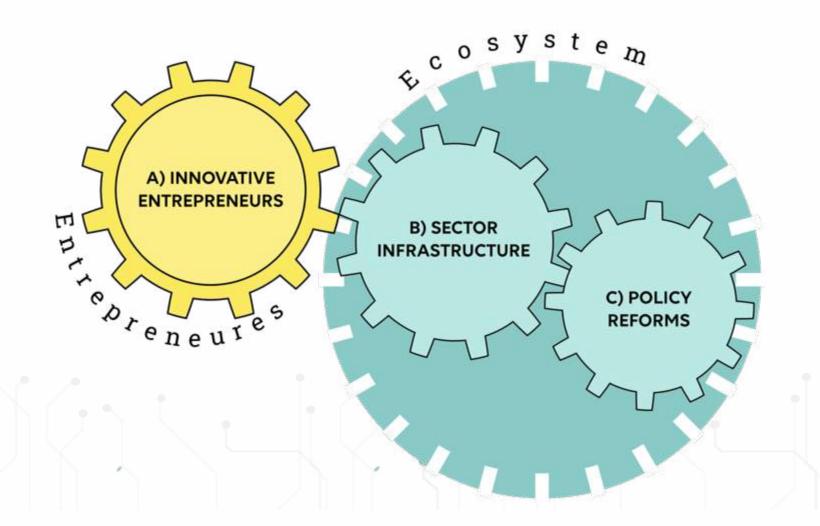






#### The 'Dual Chequebook' approach | Accelerating impact

FIGURE 3



### The 'Dual Chequebook' approach | In Action



# 🛬 Our investment approach | Goodtech: हर ज़िन्दगी बेहतर

**Tech for good** access to aspirational services, employment and productivity

Responsible tech to minimise harms of tech

Acknowledging the role of non-tech solutions in driving impact



### Examples of our portfolio | Serving the Next Half Billion+



























1111

















































zest

INTELLEGROW

kaleidofin

MicroSave

Riskcovry®





Lenddo









HEALTHKART

1261

NOWFLOATS"

RAILYATRI



























































### **Our Portfolio**



### Our portfolio | Serving the Next Half Billion

- ► 1MG
- ► 21N78E (Reclaim Your Privacy)
- Aapti Institute
- Association for Democratic Reforms (ADR)
- ▶ AffordPlan
- ▶ Agni
- Akshara Foundation
- Anudip Foundation for Social Welfare
- Arrka
- Ashoka
- Ashoka University
- Aspiring Minds
- Axio Biosolutions
- ▶ Better than Cash Alliance
- ▶ Big FM
- ▶ Bijak
- ▶ BlackBoard Radio
- Bonfleet
- ▶ BRAC HRLS
- ▶ Bridgespan Group

- CAM Tech
- Centre for Budget and Governance Accountability (CBGA)
- ► Centre for Digital Financial Inclusion (CDFI)
- Centa
- Charities Aid Foundation India
- Centre for Internet and Society (CIS)
- ▶ Collective Good Foundation
- Centre for Policy Research (CPR)
- Credenc
- ▶ CredR
- CSEP Research Foundation
- Dasra
- DealShare
- Doubtnut
- DrinkPrime
- Data Security Society of India (DSCI)
- Dvara Research

- eGovernments Foundation
- ▶ EnglishHelper
- Foundation for Ecological Society (FES)
- GiveIndia
- Gram Factory
- GramCover
- Harvard University | IIT South Asia Initiative
- Hasgeek
- Healofy
- Healthkart
- ▶ I2e1
- ▶ IDFC Foundation
- IFC
- iMerit
- Institute for Financial
  Management and Research
  (IFMR) Finance Foundation
- Impact Investors Council (IIC)
- Indian Express
- Indian Institute of Human Settlements (IIHS)

- Indian Institute of Science (IISc)
- Indian Institute of Technology Delhi
- Indian School of Development Management
- Indian School of Business
- ▶ Indifi
- IndusOS
- ▶ Intellegrow
- ► Indian Urban Space Foundation (IUSF)
- ▶ J-Pal
- ▶ Jan Sahas
- ▶ Janaagraha
- Junior Achievement India Services





### Our portfolio | Serving the Next Half Billion

- ▶ Kaleidofin
- Krishify
- Kutuki
- Landesa
- Masai School
- ► MetroBikes (Bounce)
- Modular Open Source Identity Platforms (MOSIP)
- Ministry of Skill Development and Entrepreneurship (MSDE), E&Y
- MXV Consulting
- ▶ MyShubhLife
- MyUpchar
- ► N/Core
- Neogrowth

- Newslaundry
- NextGen
- ► National Foundation of India (NFI)
- National Institute of Public Finance and Policy (NIPFP)
- NITI Aayog
- ► National Law School India University, Bangalore (NLSIU)
- ► National Law University, Delhi
- NowFloats
- Overcart
- ▶ Pickrr
- Place Fund
- ▶ PRADAN
- Pratham USA
- Pratilipi
- Praxis Global Alliance
- Property Rights Research Consortium (PRRC)
- Quikr
- ► RailYatri.in

- Riskcovry
- Samagra
- Sattva
- Scripbox
- ▶ Scroll
- ► SEWA Grih Rin (Sitara)
- Sir Ratan Tata Trust
- Sparshik
- Swarna Pragati
- Tata Trusts
- Teach For India
- ► The Ken
- ▶ Toffee
- ► The Quantum Hub
- ▶ Transerve
- ▶ Treehouse
- ▶ U2Opia
- ▶ University of Chicago

- ▶ Uolo
- Varthana
- ▶ Vedantu
- Ver Se
- Villgro Innovations Foundation
- Village Capital
- Vistaar
- Vyng
- WhiteHat Jr.
- World Bank
- ▶ World Resources Institute
- ► YAP
- ► Yelo (0.5 BN.)
- ZestMoney
- Zimmber
- ZipGo

### **The Next Half Billion**

#### The barriers the NHB face along their digital journey

UI/UX not adapted to social and cultural context

Lack of local language content

Low rates of internet access for women



Low confidence in online transactions

> Access to tech/data still not affordable

Lack of local apps for social & entertainment

Design for extreme affordability





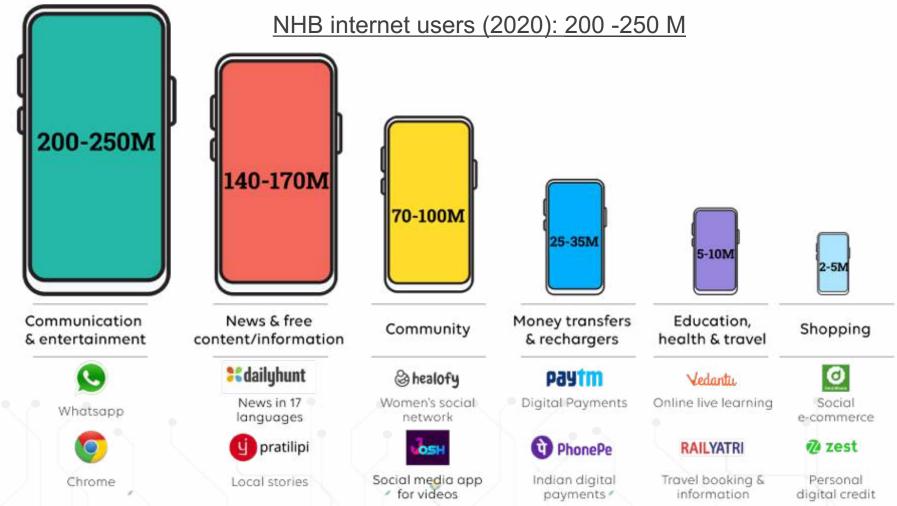
#### and our entrepreneurs work to address these 7 barriers

1	Social and cultural context	Indian mobile operating system  Railway booking and information app
2	Lack of local language content	pratilipi  Read, write, and share aggregator in 14 languages  News publisher and aggregator in 14 languages
3	Low rates of women's engagement	Pregnancy and Parenting Platform for Indian Moms  Raleidofin  Digital savings platform
4	Low confidence in online transactions	Social e-commerce platform Social designed for the NHB e-commerce
5	Lack of locally relevant apps for social/ communication purposes	Short Form Video Content
6	Access to data still not affordable to all	Wi-fi management
7	Limited focus on extreme affordability	ाnteractive online tutoring platform myüpchar eHealthcare

# The NHB's digital adoption journey | multi-step journey to

transacting online

Indian internet users (2020): ≈700 M



Note: User numbers are cumulative. All subsets of the graph are a subset of the preceding segments. Numbers estimated based of users figures for market leaders in each segment. Shopping users includes both NHB and buyers, Source: 'India's Digital Future'- KPMC, 'Unlocking Digital for Bharat' (Bain, Google, and ONI, 2018) TechCrunch(2019), Livemint (2019), App Annie user data literature search, ONI analysis.



#### Innovating for the Next Half Billion



#### Adapt to social and cultural context

- Relatable symbols: trolley for checkout, floppy disk for save are unfamiliar
- Relevant language: 'checkout' does not reflect their shopping experience
- Inclusive UX: logging in with mobile phone over email ID







### Support local language content since 70% of Indians consider it more reliable

• Support entrepreneurs who create Indian language content









### Enable women's participation since women are 36% less likely to own a mobile

- Change perception that smartphones expose them to negative influences
- Reposition use of mobile internet toward socially acceptable use cases







#### Innovating for the Next Half Billion



#### **Build confidence to transact online**

- Support through onboarding and early use
- Instant confirmations of customer activity and transaction status





#### **Design for extreme affordability**

• Pilot lean models; learn and adapt quickly; expand scale





#### Innovating for the Next Half Billion



#### **Ensure cost-effective access to data**

- Support and leverage shared infrastructure, such as Railway WiFi
- Account for shared use of internet, such as hotspots





# Support local apps for social/ communication purposes as it is an early use case

• Invest in local innovators democratizing social media





# UN OMIDYAR NETWORK INDIA

# UN OMIDYAR NETWORK INDIA