

SPT Zero-rated Internet

Important!

- In case you have two SIM cards, make sure your **MTN SIM card** is selected
- Make sure the APN chosen is **yellowpix.mtn.co.ug**

Who to contact?

- For further technical guidance get in touch with Kenneth Ogwok: **+256 778 908 512, kent@shifo.org**

HOW TO **CONNECT** TO ZERO-RATED INTERNET

Zero-rated Internet is provided by MTN and will work automatically once you connect your MTN Internet Connection.

STEP 1

Switch on your Data Bundles.

STEP 2

Switch on hotspot and ensure the connection has been sensed by the laptop meant to synchronise SPT Forms.

STEP 3

Connect to the hotspot connection.

STEP 4

Synchronisation will automatically start once connection is successful.

TROUBLESHOOTING

Is your Zero-rated Internet not working? Are you unable to upload data after scanning?

Follow the steps below, using your mobile phone.

STEP 1

Go to Settings and open Connections.

STEP 2

Go to Mobile Networks.

STEP 3

Go to Access Point Names (APN).

STEP 4

Choose the MTN line (if you have two SIM cards).

STEP 5

You will find two APNs, one called **yellowpix.mtn.co.ug** and another called MTN web (internet). Please choose the yellowpix.mtn.co.ug option.

STEP 6

When you open the yellowpix.mtn.co.ug option, delete the figures you see under Proxy, as well as the numbers under Port.

STEP 7

Your Zero-rated Internet should now work.

