





SharePoint Backup One Drive Backup



Comprehensive | Secure | Enterprise-grade

Unlimited AWS Backup, **One-click Restore:**

Recover reliably and seamlessly from data loss.

Stringently Secure:

Ensure regulatory compliance.

Comprehensive and Feature-rich:

Improve your distributed workforce's productivity on the cloud.

Key Benefits

BACKUP: Comprehensive Google Workspace Protection

- Automated Daily Backup of All SharePoint Online Collections and Sub-sites, OneDrive for Business files and folders, OneNote, and Metadata
- Backup of Preservation Hold library
- 3X Backup Frequency on request
- BYOS Backup to your own AWS/Azure storage to comply with local regulations
- On-demand Backup
- Single Repository Backups: Store all backups in your organization's repository
- Manual and/or Auto-activation of users/sites
- Pause backups and export inactive accounts to save on license costs and ease on/off boarding
- Automated Archival of deleted users with optional removal of backup after user-defined days to adhere to regulatory requirements

Specifications

Backup Scope

- SharePoint Online Sites and Site Collections
- OneDrive for Business files and folders
- OneNote Data
- Metadata included

Backup Storage

- AWS S3 storage
- BYOS: Backup to your own AWS, Azure, or AWS S3 compatible storage

Retention

Unlimited

Compatible With

All SharePoint Online plans

Backup Time and Frequency

- Daily backup at 0:00 UTC (default) or user specified on request
- 3x daily backup on request

Backup Data Center Location

- Asia Pacific (Sydney)
- Canada (Central)
- EU (Germany, Ireland) • U.K.
- U.S. (Northern Virginia)

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RECOVERY AND EXPORT: Unlimited and Flexible Data Recovery

- Unlimited Point-in-time Restore with historical snapshots/versions
- Smart Granular/Hierarchical/ Keyword Restore by date, attachment or keyword
- Cross-user/site Restore to the same or different user/site
- Restore data to its full original state with document directory structure, nested folders, metadata, and sharing permissions retained
- Non-destructive or In-place Restore
- Export Archives to your own storage in Zip format, or directly to your own S3, Azure, Box or Dropbox storage

SECURITY: Stringent and Audit-ready Credentials

- Secure Amazon S3 data storage for high availability during Google Workspace downtime
- ISO 27001, HIPAA, and GDPR compliant
- OAuth, OpenID, MFA/2FA, Okta support
- Choice of global AWS data centers in Australia, Canada, Germany, Ireland, Japan, UK and US.
- AES-256 data encryption at rest and HTTPS in-transit
- Immutable Storage-Object-Lock (optional) for ransomware recovery
- 7-day recovery grace period for deleted backups
- 99.9% Uptime / Availability SLA

USABILITY: Intuitive UX and Advanced User Management

- Single Dashboard for backup of all your SaaS platforms (Microsoft 365, Google Workspace, Salesforce, Box, and Dropbox)
- Dedicated Customer Support Hub with tutorial videos
- Out-the-box setup and zero maintenance effort
- Filterable Audit and Activity Log with drill-down view of all Exports, Restores, and Backups
- Daily Backup Summary Report
- Backup Exception Email Alerts with inline troubleshooting links
- OAuth/ Okta Provisioning to avoid storing credentials
- Admin permission is automatically added to OneDrive sites eliminating the need to assign permissions per site.
- Fine-grained access control
- Flexible annual pricing model

Special Pricing for:

- Non-profit Organizations
- Educational Institutions

Exceptional Customer Support:

- Tier-1
- 365x24x7
- Real-person
- Multi-channel: Customer Hub, Chat, Phone, Email, & Ticket

