# GDPR / AVG and sending important digital data

### GDRR / AVG

Since 25 May 2018 the same privacy legislation applies throughout Europe, the General Data Protection Regulation (AVG) also known as General Data Protection Regulation (GDPR). It replaces the Data Protection Directive 95/64/EC.





New European Privacy Legislation adapted to the digital era

### For whom?



#### **Humans**

The GDPR strengthens and expands the privacy rights of individuals. The GDPR strengthens the existing legislation and introduces two new rights:



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### **Organizations**

GDPR applies to almost every organization that controls or processes personal data. Organizations can not just process these data, there has to be a basis for it.

#### **NEW!**

GDPR provides rights to:

1. Oblivion

-2. Data portability

### Digital personal data on request:

1. Erasure

– 2. Provide

#### Each person has the right:

- of access in personal data that has been processed.
- to rectification and supplement .
- · to restrict the processing.
- · in relation to automated decision making and profiling.
- to object the processing of the personal data.
- to be well informed about the use of the personal data.

#### 6 Fundamentals for processing personal data

- 1. Permission from the person concerned.
- 2. The data is necessary for an agreement.
- $_{\mbox{\footnotesize 3.}}$  Necessity for fulfilling legal obligations.
- 4. Necessity for the protection of the vital interests.
- 5. Tasks of general interest or exercising public authority.
- 6. Necessity for representing legitimate interests.

### Accountability

Accountability means that organizations must be able to demonstrate that their processing complies with the rules of the GDPR.



For example, organizations must be able to demonstrate that a processing complies with the key principles of processing, such as:

- Lawfulness
- Purpose limitation
- Transparency
- Accuracy

In addition, it must also be possible to demonstrate the technical and organizational measures that have been taken to protect the personal data.



# How do I recognize personal data and can I share and download them GDPR compliant?

### Personal data

Personal data concerns any information relating to an identified or identifiable natural person. This means that information concerns this person or can be traced back to this person.



## Organizational & technical measures

# Data processing register



The register contains information about the personal data that you process. The obligation to draw up such a register depends on the size of the organization and the type of data that is processed.

#### Organizations > 250 employees:

Organizations with more than 250 employees are obliged to keep a register of processing activities.

#### Organizations < 250 employees:

Organizations with less than 250 employees are obliged to keep a register of processing activities under certain conditions, such as:

- When personal data are processed.
- If processing is not incidental.
- When there is a high risk for rights and freedoms



# (Digital) security

According to the GDPR, personal data must be reasonably and demonstrably secure. Organizations must be able to demonstrate which processing operations are carried out and which security measures have been taken.

#### 1. Organizational measures

Security is customization and a continuous process.

This means that a package of organizational
measures must have been taken demonstrably.



# Data Protection Policy

The data protection policy (privacy policy) must show how GDPR compliance has been achieved.

#### Information data protection policy

- A description of the (categories of) personal data that are processed.
- Purposes and legal basis for all processing of personal data.
- How are the principles of processing personal data complied with?
- What rights do data subjects have and how can they exercise these rights?
- What organizational and technical measures have been taken to protect personal data.
- How long will the personal data be stored.

#### 2. Technical measures

Organizations must continuously monitor whether the security measures taken are still adequate. Examples of technical measures are:

- Logical and physical (access) security protection of equipment.
- Technical management authorizations and maintenance of log files.
- Management of technical vulnerabilities (patch management).
- Keeping software, like browsers, virus scanners, operating systems up to date.
- Back-up systems for availability and continuous control over personal data.
- Automatic removal of obsolete personal data.
- Encryption (AES-256 encryption) of personal data in data files and SSL-web certificates.
- Pseudonomisation of personal data via Hashing method
- Share and download personal data in data files GDPR compliant



Share and download important and privacy-sensitive files GDPR compliant



### Know where your data is

With FileCap you are assured that files are only available for the desired recipients. By using FileCap, large and privacy-sensative files will not disappear unsecured in the cloud as with many other file transfer tools. The sent files are stored encrypted on your own server inside your own secure network





### How it works safely



### <sup>l</sup> User portal

The user portal is the foundation of FileCap. Through this portal you can enable users to download files and also invite people from outside your company to send files to you.



### Admin portal

The FileCap admin portal can be quickly configured. By adding your corporate identity, logo or bakeground you can personalize the portal. Reporting enables you to follow all transfers.

### Great in convenience

#### Use the FileCap Outlook add-in

- · Send emails like you are used to, directly from Outlook.
- Send your messages password protected and/or protected by two-factor authentication.
- Invite people outside your organization to securely send files to you.

#### Discover the user-friendly FileCap portal

- Use a password for additional security.
- Two-factor authentication through SMS.
- Download files separately or all at once as a ZIP file.

#### **Use the FileCap Windows Plugin**

- Send files directly from Windows Explorer!
- Invite recipients directly from Windows to send files to your FileCap Server.
- · No email client required.

#### Also for Apple the FileCap App and Mac Client

- Send files directly from your iPhone/iPad or Mac.
- Send files by dragging files to the dock.
- Suitable for iOS 7 or higher.

### Technics and price

Thanks to the extensive technical possibilities, the FileCap solution can be optimally aligned to the policy and safety conditions of your organization.



### FileCap: very favorably priced all-in-one package.

#### NO extra costs for:

- Support calls (8x5)
- API's
- Outlook- and Windows plugin
- Support with implementation



# Already more than 100,000 FileCap users and recommended by professional ICT resellers

### What users say

### **End users**

Biga Groep - Social Services - Bas Arendshorst

"With FileCap, both security and user-friendliness are perfectly fine. With the FileCap Outlook plug-in, our employees can securely send all files with privacy-sensitive information via email. This is very important in view of the privacy law GDPR."

**GGD Utrecht** - Healtcare - Charles Seegers

"The GGD Utrecht has been using FileCap for a year with great satisfaction. We have chosen FileCap because we work with data from the public, such as name and address and sometimes also citizen service numbers. We are not allowed to email this data in an unsecured way, the government has strict rules for this."

**Accountantskantoor BDO** - *Financial Services* - *Bart Jenniskens* 

"FileCap is a storage service that offers the benefits of a public cloud service and is safe and self-managing at the same time."

### Resellers

#### Wazda IT Solutions - Jan-Bart Hutten

"As a reseller, we know that customers are not fond of change. A new system or another working method can cause stress. That's why FileCap is so great. Thanks to the Outlook plug-in you can email an attachment safely at the touch of a button, or send an invitation to retrieve a file. Customers only have to see it once, then they can get started immediately. Convenient and safe."

#### ComPromise Domino - Maurice de Wit

"For our customers: seeing is believing. So we show them FileCap. If the functionalities are shown during a demo, everyone is enthusiastic. Ofcourse, because FileCap has a clear interface, is user-friendly and does what it promises."

#### **GroupSecure** - Okke Bonenkamp

"FileCap is surprisingly inexpensive to purchase. Because of the license model, it does not matter whether there are a hundred or a thousand employees using FileCap. In addition, it is a low maintenance product and easy to roll out, within three hours the implementation is complete."

### Want to use FileCap?

We are happy to tell you all about our product FileCap and how you benefit from safety and ease of use when sharing important data files.

And, as an entrepreneur or with your colleagues, you can immediately show where your files are located in the context of the GDPR legislation.

### Become a FileCap reseller?

We are happy to introduce FileCap to ICT companies that always want to offer their customers the best application. Through our FileCap Partner Program, your customers benefit from a GDPR compliant data transfer solution and you benefit from it too. With the best partner conditions and support from the developers of FileCap itself.

Call the FileCap team from Contec: +31 (0)53 428 56 10



