



AGREEMENT TO HIRE

These terms for the hire of goods and equipment are an agreement by you ("**you**", "**your**") to hire goods and equipment ("**Hire Items**") PlushPlay – Mobile Soft Play Hire (ABN 99 460 067 315) ("**we**", "**us**", "**our**"), be that agreement made by SMS, email, facsimile or any other method of communication (the "**Agreement**").

The hiring of the Hire Items is confirmed once you have executed the Agreement. However, where you fail to execute the Agreement but proceed to instruct us or pay the Booking Fee in Clause 2, you accept this Agreement.

The cost of the Hire Items and related Services will be provided to you in the invoice. The Invoice will specify the Hire Items, the Price of the Hire Items and any services provided ("**Services**"), the scheduled date for delivery and installation of the Hire Items ("**Delivery Date**") and the date we will collect all Hire Items from you ("**Collection Date**").

This Agreement and its Schedules will constitute the entire agreement between us and you and supersedes all previous arrangements or agreements with you.

1. BINDING CONTRACT

- 1.1. This Agreement is entered into and will be binding on us and you when book the Hire Items.
- 1.2. Until you have paid the full Price, we may at any time withdraw it by any means, including verbally, by email, SMS or letter to you. We may "hold" the Hire Items for you for a period of forty eight (48) hours, after which those Hire Items may be offered to another client.

2. TERMS OF PAYMENT

- 2.1. A Booking Fee of 50% of the total Price is considered a Booking Fee. Such Booking Fee is non-refundable. By paying the Booking Fee, you acknowledge and accept that the Booking Fee is not refundable and not transferable unless specified in this Agreement.
- 2.2. You will be required to pay a "bond" before taking possession of the equipment and it is done by way of preauthorisation of your credit card. That amount is 50% of the package price. Where you pay by alternative means (ie. Paypal) or where there are insufficient funds on your credit card, a payment request will be sent to you to finalise payment of the bond. If you fail to make the payment before your Booking date we will not deliver the Hire Items as outlined in Clause 2.4.
- 2.3. Where the Hire Items are returned in the condition it was provided to you, you will be refunded the bond upon return of the Hire Items. Please allow five (5) days for the bond to be released back to you. If the bond was collected via payment request, please allow five (5) days from the time account details have been provided to us for the refund to be processed. Where items are damaged or lost, and the bond is not sufficient to cover the loss or damage to the item, you will be liable for any costs above and beyond the bond amount in order to repair or replace the item. It is at our sole discretion as to whether to repair or replace.



- 2.4. If payment is not made in accordance with this Agreement, we are not obliged to deliver the Hire Items and may withhold delivery until such payment is made. You agree and acknowledge that we are not responsible in any way for any delay or change to your event as a result of any late or non-payments by you.
- 2.5. If any Hire Items require any custom work, manufacturing, adaptations, or specific requirements to be made, we will require full payment for these items in order for such work to be performed.
- 2.6. You acknowledge that through booking the Hire Items for the Delivery Date, you accept that we will suffer loss by declining other work for that date, from the date that you agree to this Agreement.

3. THE HIRE ITEMS

- 3.1. In accordance with the terms of this Agreement, we will deliver the Hire Items on the Delivery Date to the address provided at the time of booking and confirmed sent via text/email prior to the event..
- 3.2. These Hire Items include:
 - a. Kids Party Packages and Pastel Soft Play;
 - b. White Ball Pit Photobooth; and
 - c. Jumping Castles
- 3.3. All of our Hire Items above are available to hire for a maximum of four (4) hours. Additional hours may be requested and a fee will be applied.
- 3.4. The Price of the Hire Items includes the cost of the Hire Items, and any applicable charges outlined in Schedule A.
- 3.5. Where there is an event at licensed restaurants, clubs and function centres that will exceed 100 guests (regardless of age) or events held at a location with over 150 guests (regardless of age) will require an attendant present to supervise the equipment. The cost of such attendant will be borne by you.
- 3.6. You must:
 - 3.6.1. Ensure that there is adequate space for the Hire Items (and in stances where there is not, no credits or refunds will be provided);
 - 3.6.2. Ensure adequate access at the location, including but not limited to providing space in driveways for our van to park;
 - 3.6.3. Ensure the site is free from obstruction, furniture or bulky equipment;



- 3.6.4. Ensure the site is free from pets and young children during set up and pack up times;
- 3.6.5. You agree and acknowledge that we will not be held liable for any Hire Items that are delivered to, or left at, the wrong location;
- 3.6.6. ensure that the Hire Items are kept in a safe environment and only used for the intended hire purpose.
- 3.6.7. Ensure that the Hire Items remain on the location it is placed, and installed by our crew unless otherwise agreed (for example, in inclement weather).
- 3.6.8. ensure that when it is time for us to collect the Hire Items from the Site, they are all located in one place for ease of collection (this includes all balls be placed back in the ball pit). Where this does not occur, further charges will apply.
- 3.7. You agree and acknowledge that if the Site is not as outlined by you, we may charge additional fees which will be immediately invoiced to you and payment will be required within three (3) business days of the date of the new payment request.
- 3.8. The Hire Items will, at all times, remain our property. You have no legal or equitable interest in the Hire Items or any part thereof. Your possession of the Hire Items (upon delivery) will be as a Bailee for the entire period from the time that you book the Hire Items up to the time in which the Hire Items are collected in accordance with our Collection Schedule ("**Period of Hire**").
- 3.9. Upon delivery, the Hire Items must be inspected by you to determine whether the Hire Items delivered are complete in accordance with this Agreement and are in good order and working condition. You will on completion of the inspection be deemed to have satisfied yourself that the Hire Items are suitable, fit and merchantable and capable of meeting all the requirements of the Hire Items.
- 3.10. Any shortages or malfunctioning of the Hire Items must be notified by you to us, in writing, immediately following your discovery.
- 3.11. If weather is predicted during the Period of Hire, it is your responsibility to make alternative arrangements as to the Hire Items' location. The alternative location must be ascertained prior to the Period of Hire. A postponement may be allowed in accordance with Clause 5.
- 3.12. During the Period of Hire, and for any period of time you are in possession of the Hire Items, you are a bailee of the Hire Items. In addition to all duties imposed at law upon bailees, it is an essential term of this Agreement that you will:
 - 3.12.1. At all times, ensure that the Hire Items are supervised and not left unattended, whether it be prior to use, during use, or awaiting delivery;
 - 3.12.2. Ensure that you have the appropriate permission from the relevant Council or authority which allows you to place the Hire Items at your selected location (and in instances where you fail to do so, we will not be responsible for any fees, charges or fines incurred);



- 3.12.3. At all times exercise all reasonable care and diligence in the use of the Hire Items in accordance with Manufacturer's or Owner's specifications;
 - 3.12.4. Where we are to collect the Hire Items at the expiration of the Period of Hire, you must make them available for collection in a clean state and in good order and working condition at the Site on the Collection Date and time;
 - 3.12.5. Not, without our written consent provided prior to the Delivery Date, adhere anything to any Hire Item including but not limited to: vinyl, glue, tape, staples, stickers. If prior written consent is provided, you must return the Hire Items to the condition they were in when delivered;
 - 3.12.6. Be responsible for all accidental damage to the Hire Items, save and except where, in our reasonable opinion, such damage is caused by us;
 - 3.12.7. Be responsible for all loss or damage to the Hire Items, except for damage which has been caused by reasonable wear and tear;
 - 3.12.8. At no time during the Period of Hire part with possession of the Hire Items or in any way deal with them in a manner inconsistent with our rights as owner;
 - 3.12.9. Ensure that the Hire Items are secure at all times and where being stored in unlocked premises, supply such security measures to ensure that the Hire Items are secure at all times;
 - 3.12.10. Keep the Hire Items safe at all times during the Period of Hire;
 - 3.12.11. Not remove or deface any label, Manufacturer's serial numbers or other marks identifying the Hire Items and/or our ownership of the Hire Items; and
 - 3.12.12. Not permit any person to improperly use the Hire Items.
- 3.13. In the event that the Hire Items or any part of them are lost, stolen or damaged during the Period of Hire in circumstances where you bear responsibility under this Agreement, you will be liable to us and will indemnify us for the cost and expenses of the replacement of such lost or stolen Hire Items and/or for the replacement of Hire Items which, in our sole determination, are damaged beyond repair and/or for the costs and expenses of repairing or re-instating damaged Hire Items.
- 3.14. In the event that you fail or refuse for any reason whatsoever to return or make available for collection the Hire Items to us at the expiration of the Period of Hire, then you will be in breach of an essential term of this Agreement and without prejudice to any other rights which we may have, either pursuant to this Agreement or at law, you will be liable to pay us on a Day-Rate basis for the hiring of the Hire Items for such further period or as otherwise notified by us.



- 3.15. The loss or damage to the Hire Items will be the replacement cost of the Hire Items at that time or, where the Hire Items cannot be replaced, the cost of new substitute Hire Items that can substantially be used for the same purpose as the lost damaged or destroyed Hire Items. In addition, you fully indemnify us for any other liability, loss or cost that we might sustain as a consequence of us being unable to meet any other contractual obligation to supply those Hire Items (or any other item thereof).

4. MEAL FOR ATTENDANT

- 4.1. You shall provide a meal for any attendant provided. It is your responsibility to advise the attendant of any significant events during mealtime before they take place.
- 4.2. If no meal is to be provided and meals are not available, the attendant reserves the right to depart the location in search of a meal for a temporary period of no more than 1 hour.

5. CANCELLATION OR CHANGE OF DATE (NON-WEATHER CANCELLATIONS)

- 5.1. You may cancel this Agreement at any time, by notifying us in writing and by doing so, you forfeit the Booking Fee in accordance with this Agreement.
- 5.2. Where a cancellation is made within twenty one (21) days of your Booking Date, you will not be refunded or credited any monies paid at that time. Your Bond (if paid) will be returned to you.
- 5.3. Where a cancellation is made prior to the twenty-one (21) days of your Booking Date, you will forfeit your 50% booking fee and refunded the remaining 50% of the package price paid at the time of booking. An administration fee of \$25 will be deducted from any refunds provided.
- 5.4. You may postpone or change the Delivery Date on one occasion, however the postponement or change of date is subject to availability. If an alternative date cannot be provided you will forfeit the 50% booking fee paid.
- 5.5. You agree and acknowledge that we have the right, at any time, to cancel this Agreement if we:
- 5.5.1. Consider that you are not meeting your contractual obligations; or
- 5.5.2. You, in our reasonable opinion, make unreasonable or excessive demands; and
- In both cases you will forfeit all monies paid
- 5.6. Any request to cancel or change the Hire Items must be submitted within forty eight (48) hours via email and acknowledged by us. A change in the Hire Items will always be subject to availability. We reserve the right to accept or reject any such requests at our full discretion.



6. WEATHER CANCELLATIONS

- 6.1. The Hire Items are not suitable for inclement weather conditions. The surfaces of the Hire Items can become slippery and there is a risk of falling/slipping. Further, castles have an electric blower continually attached to the castle, which cannot be left running in the rain. It is for these reasons that we do not set up, or allow the Hire Items to be used, in inclement weather. As such, we reserve the right to cancel the Hire right up to the commencement of the Hire Period at any point in time where we believe that inclement weather poses a risk to you, our guests or the Hire Items themselves. Where we are required to cancel at short notice, this does not entitle you to a refund of the price paid for the Hire Items. It is for this reason that we strongly recommend that you have ready an indoor option available.
- 6.2. Castles pose a risk to all persons using the castles during strong winds or unpredicted wind gusts. Wind may force the castles to become airborne, may cause them to collapse and/or trap persons using the castles. It is for this reason that we reserve the right to cancel at short notice, or require the cessation of the use of the castles, at any point in time prior to the Hire, or during the Period of Hire. This is more likely to occur where wind speed is expected to exceed 23km per hour, or on the day of the Hire, if the anemometer reading indicates a wind speed of 23km per hour or more.

7. SERVICES

- 7.1. Where we provide Services for you at the Site, each of the following are Essential Terms of this Agreement, which you must comply with. You must:
 - 7.1.1. Ensure that we are able to access the Site at all times specified by us and at all other reasonable times so as to enable us to provide the Services;
 - 7.1.2. Do all such things as are necessary to discharge your obligations under all applicable Occupation Health and Safety legislation, regulations and codes of practice so as to ensure that the Site and the Hire Items as installed are safe and free from defects and dangerous conditions;
- 7.2. You acknowledge that we may in providing the Services be dependent upon other contractors preparing the Site for the Hire Items or their installation. We will not be liable for any delay in installing the Hire Items or for providing the Services where such delay is a consequence of any act or omission.
- 7.3. It is the exclusive responsibility of you to ensure that all required facilities are available and are in place, are safe and in good working order.

8. TAKING AND USING PHOTOS

- 8.1. You expressly grant us permission to use photos from your Event in various forms of advertising promoting our business. Where images are provided by your photographer, appropriate credit will be given but you must warrant that you have obtained permission from the copyright owner of the photo for its use.



- 8.2. We may use and publish photographs of all involved in the event for editorial, trade, advertising, website use, or any other purpose and in any manner and medium that they see fit to promote our services and inventory.
- 8.3. We may, at our cost and discretion, document aspects of your event with photography, video and or written word with our selected suppliers. We will be respectful of your privacy and anonymity by not including your name or photos of you and your guests if you do not wish for this information to be published. Should you find that we post photographs but wish for us to take them down, please inform us and we will use our best efforts to do so as soon as practicable.
- 8.4. All creative work and Hire Items provided by us must be credited accordingly. All publications (media, print, blog, social media) must credit us as the supplier for the concept & items hired within your quote/invoice. All subcontractors/third party suppliers must also credit accordingly when using our services or the Hire Items.

9. DEFAULT EVENTS

- 9.1. You will be in default if:
 - 9.1.1. You breach any of your obligations under this Agreement and fail to remedy such breach within seven (7) days of being requested by us to do so;
 - 9.1.2. You breach any essential term of this Agreement;
 - 9.1.3. Where you are a corporation that is insolvent, is wound-up or goes into Liquidation or has an Administrator appointed to you or has a Receiver appointed over any of your assets;
 - 9.1.4. Where you are a natural person, you become insolvent or make an assignment for the benefit of your creditors or commit an act of bankruptcy under the *Bankruptcy Act* 1966 (Cth) or are declared.
- 9.2. On the happening of a default event we may, without prejudice to any of our other rights either under this Agreement or at law and without previous notice to you, enter any Site where we believe the Hire Items to be located and re-possess them and you hereby agree not to make any claim or bring any action against us as a result of the re-possession of the Hire Items.
- 9.3. You agree to indemnify us and keep us indemnified against any loss or liability expense or cost which might be incurred by us in entering upon the Site and taking possession of the Hire Items or any item thereof. Such indemnity covers any liability to any third party for trespass or for damage to the Site occasioned through the entry upon the Site, the re-possession of the Hire Items or their removal from the area.



10. WARRANTIES

- 10.1. We warrant to you that the Hire Items will be provided using reasonable care and skill, however, subject to any condition, warranty or right implied or imposed by the Competition and Consumer Act 2010 (Cth) (CCA) or any other law which cannot by law be excluded by agreement, or any express provision in this Agreement, we give no warranties regarding any Hire Items supplied and all other implied or imposed conditions, warranties and rights are excluded. Where any condition, warranty or right is implied or imposed by law and cannot be excluded, we limit our liability for breach of that implied or imposed condition, warranty or right to the fullest extent permitted by law.
- 10.2. Subject to the qualifications in section 64A of Schedule 2 of the CCA or any other law, our liability for any breach of any implied or imposed condition, warranty or right in connection with the Hire Items is limited to one or more of the following (at the election of us):
- 10.2.1. The supply to you of substituted equivalent Hire Items; or
 - 10.2.2. The payment of the costs of supplying to you substituted equivalent Hire Items; or
 - 10.2.3. The repayment to you of the goods.

11. LIMITATION OF LIABILITY

- 11.1. Our liability is limited as follows:
- 11.1.1. We are not liable to you for any loss or damage which you might sustain as a consequence of you ordering the wrong Hire Items or insufficient quantities of the Hire Items or where the Hire Items are hired for a purpose which is outside of the Hire Items' function.
 - 11.1.2. We will have no liability where the Site is not prepared for the delivery and installation of the Hire Items on the Delivery Date.
 - 11.1.3. We have no liability to you for any damage or loss which you might sustain where the cause of that damage or loss is the negligence of you or any of your agents or guests.
 - 11.1.4. It is your responsibility to ensure that the Site is safe and you indemnify us against any liability to any third party who suffers injury, loss or damage where such injury, loss or damage is caused wholly or partly as a consequence of any negligent act or omission or other failure on the part of you to ensure that the Site is safe.

12. FORCE MAJEURE

- 12.1. We will not be liable or responsible for any failure to perform, or the delay in performance of, any of our obligations under the Agreement that is caused by any act or event beyond our control. Examples include, but are not limited to, acts of God, flood, fire, warfare, government laws or regulations, electrical fire, strikes by vendors (known as '**force majeure circumstances**').



- 12.2. If a genuine force majeure circumstance occurs and means that the performance of our obligations under the Agreement has become impossible, we will contact you as soon as reasonably possible to notify you. The provision of the Hire Items will be suspended and the time for performance of our obligations under the Agreement will be extended for the duration of that force majeure circumstance. This clause does not apply in circumstances where an event outside of our control occurs, but the circumstances still make the booking possible (notwithstanding any inconvenience or hardship).
- 12.3. If you cancel the Hire Items or wish to vary the Agreement because the alleged event outside of our control causes mere inconvenience or changes the booking in a manner that does not suit you, any fees and charges that are deemed *non-refundable* remain so and we are only obliged to use our reasonable endeavours to provide an alternative date.
- 12.4. In genuine force majeure circumstances, we will endeavour to arrange a new time and date for the provision of the Hire Items after the event outside of our control is over. Parties must use all reasonable endeavours to mutually agree on a new date, but if the parties are unable to agree on an alternative date, we will treat the Agreement as being terminated by you at will and all monies paid to date, including the Booking Fee, will be forfeited. In force majeure circumstances, where an alternative date can be mutually agreed, we will credit, where possible, any amount paid already for that new date.
- 12.5. If you choose to have your Hire Items allocated again and an event beyond our control is reasonably foreseeable, then the Agreement is varied at your own risk and we will not be liable for any loss suffered as a result of the failure of your second allocation not being required. We are under no obligation to provide a further date as a result of any cancellation or postponement.

13. JURISDICTION

This Agreement and any dispute relating to the same are governed exclusively by the laws of the Australian Capital Territory. Any legal proceedings relating to them can only be taken in courts with jurisdiction in Australian Capital Territory.

14. SEVERABILITY AND WAIVER

- 14.1. If the whole or any part of a provision of this Agreement is or becomes invalid or unenforceable under the law of any jurisdiction, it is severed in that jurisdiction to the extent that it is invalid or unenforceable and whether it is in severable terms or not. This does not apply if the severance of a provision of this Agreement in accordance with that clause would materially affect or alter the nature or effect of the parties' obligations under this Agreement.
- 14.2. Our failure to exercise or enforce any one or more of our rights under this Agreement will not constitute a waiver of such rights unless such waiver is granted to you in writing.



15. AMENDMENTS AND VARIATIONS

We reserve the right to revise and update this Agreement by making any changes immediately without notifying you, except by providing you with the amended terms. We may revise these terms from time to time. The revised terms will take effect when we have provided them to you and your continued usage of our Hire Items after any changes to these terms will mean you accept those changes.

16. EXECUTION BY PARTIES

This Agreement must be executed by each authorised person named (unless the parties are an incorporated entity). In instances where it is signed by one authorised person, that authorised person acknowledges and warrants that they have the authorisation to execute accept the Agreement on behalf of the other authorised person. In doing so, they also warrant that the other person has read and understood this Agreement prior to providing permission to accept.



SCHEDULE A SPECIAL CONDITIONS – SOFT PLAY

1. GENERAL SAFETY INSTRUCTIONS

- 1.1 A responsible adult must always supervise the Soft Play Equipment (**'the Equipment'**) and ensure that it is being used within the parameters explained in these Terms and Conditions.
- 1.2 No food or drinks or chewing gum is allowed on or near the Equipment. This will avoid breaching health and safety regulations as per our insurance requirements. You (the hirer) are to ensure that the Equipment is kept in a clean condition.
- 1.3 The Equipment is designed for children the age of six (6) and under. Please ensure no kids older than this age use the Equipment.
- 1.4 All shoes, jewellery, badges etc. **MUST** be removed before using the Equipment. You will ensure that children do not wear shoes or have items in their pockets while using the Equipment.
- 1.5 All toddlers must wear a nappy and/or clothing of some sort. You will be charged for any stains made on the Equipment.
- 1.6 No animals, toys or sharp instruments to be allowed on or near the Equipment.
- 1.7 **STRICTLY NO FACE PAINT** near the Equipment, as face paint permanently stains our Equipment.
- 1.8 Do not allow any substances to come into contact with the Equipment. This includes but is not limited to; bubbles, liquids, party streamers, cake icing etc.
- 1.9 No smoking or alcohol near the Equipment.
- 1.10 Ensure that no children who are presenting signs of illness or infection are using the Equipment as this may encourage the spread of germs.
- 1.11 All children **MUST** sanitise their hands before using the equipment. Sanitiser is provided with all our packages.



- 1.12 Please discourage children from running onto the Equipment or conducting summersaults or hanging off Equipment as this poses a potential risk for them to run into each other or to trip on the matting.
- 1.13 You will ensure adequate shade and sun safe measures are taken to minimise the risk of heat related illness and/or sunburn. Ensure children are wearing hats and sunscreen. Please do not allow the Equipment to sit in the sun as it will become hot to touch. Do not allow children to play on hot Equipment. If shade is required, gazebos are available to hire for \$10 per hour.
- 1.14 We understand that some balls may get lost, however if there seems to be a large number (i.e. more than 25) missing then you will be charged a \$15 replacement fee per 25 balls.
- 1.15 Always ensure that the ball pit is not overcrowded, and limit numbers according to the age and size of children using it. Try to avoid large and small children from using it at the same time.
- 1.16 The Large ball pit has high sides which small children may need help with as they enter and exit.
- 1.17 You are advised that if there is excessive mess on the Equipment, a cleaning fee of \$50 will be deducted from the security bond paid. Whilst we are happy to perform routine cleaning, additional cleaning takes more time and will be charged accordingly.
- 1.18 You should advise at the time of booking if there are stairs to the hire site, a \$120 stairs fee will be applied to the invoice if there is one or more flights of stairs required. If at the time of set up, stairs are present a \$120 stairs fee for every flight of stairs encountered will be deducted from the security bond or charged accordingly. A flight of stairs is defined as being a set of 10-12 steps.



SCHEDULE C SPECIAL CONDITIONS – JUMPING CASTLES

1. GENERAL RULES

- 1.1 A maximum of SIX (6) to TEN (10) children are permitted on the jumping castle(s) or soft play at any one time, depending on maximum weight loads.
- 1.2 Total maximum weight at any one time should not exceed 100kg for the small units and 200kg for the medium units and 400kg for the large units.
- 1.3 No one person weighing 100kg or more is permitted on the jumping castle(s).
- 1.4 Adults are permitted on the jumping castle(s) if supervising or assisting a child in need of care but must adhere to the maximum weight allowance.
- 1.5 All riders must remove shoes and socks before playing on the jumping castle(s).
- 1.6 To avoid injuries; flips, wrestling and rough play is not allowed.
- 1.7 No toys, jewellery, glasses, sharp or foreign objects of any kind are permitted on the castle(s).
- 1.8 A person over the age of 18 years MUST be present to supervise children on the jumping castle(s) AT ALL TIMES. The safety of children is your responsibility at all times.
- 1.9 Absolutely no pets, pens, textas, paint, dye, lollies, food, drinks, spray silly string, streamers, party poppers, glitter, water, sand, mud, dirt or other sticky substances are allowed on the jumping castle(s) at any time. If any of these items or any items are found to have been in or on the jumping castle(s), an additional cleaning fee will apply. If any stains deemed by us to be severe are to be found on the castle, a damage or replacement fee may apply.

2. SPECIAL INSTRUCTIONS

- 2.1 If the castle(s) begins to deflate for any reason, immediately instruct children to carefully disembark through the main entrance.
- 2.2 Should the motor stop, check the on/off switch on the blower and the extension cord connections.
- 2.3 If the motor is still running, check the air intake on the side of the motor for blockages, check You must tubes at the back of the jumping castle(s) unit are attached tightly, straight and that the motor has not tipped. If the above does not correct the problem please call us immediately on 0433942352 or 0400107340.
- 2.4 If the castle(s) is/are setup outdoors and it rains or becomes windy during your Hire, you are to immediately instruct children to carefully disembark through the main entrance of the castle, turn off the motor and contact us on either 0433942352 or 0400107340. You are not to continue to use the castle/s if it rains or becomes windy at any point in time during the Hire period.



- 2.5 Should your booking be for a venue, public space, building or park, a booking confirmation must be provided to us via email within 72 hours of your hire period commencing. Should you not have permission to erect a jumping castle in the space you have advised us, your booking will not proceed and your hire fee will be forfeited.
- 2.6 For events that require an early or late bump out time, a specific requested time, idle wait time, elevator, stairs or distance from setup, an additional fee will apply.
- 2.7 The Hirer must be available onsite from the time specified by us for unit handover and safety instructions. The Hirer must be available and remain available onsite until PlushPlay staff return for cleaning and pickup. Should the unit be switched off at the time of arrival and the Lessor are unable to reinflate the castle, our minimum cleaning charge will apply to ensure the unit is in a hireable state for the next rental period.

3. ALTERATIONS/ATTACHMENTS

- 3.1 The Hirer is not permitted to make any alterations to the jumping castle(s) unit nor attach anything to the equipment without the prior written consent of the Lessor. For attachment or alteration requests, please contact us via email prior to your hire date.