

Cancellation Terms & Conditions

Physio Academy may cancel a course due to insufficient registrations. In this instance a full refund will be given.

Registrant Cancellations

- For cancellations more than 8 weeks before the course: full refund less a \$50 admin fee.
- For cancellations up to 4 weeks before the course: 50% refund less a \$50 admin fee.
- For cancellations less than 4 weeks' notice: no refund will be given.*

Exceptions:

- If Covid -19 lockdown level 3 or 4 restrictions are put in place, or under the COVID-19 Protection Framework the Red Traffic light system is initiated in your home location, the instructor's home location, or the course location, a full refund will be provided.

Covid-19

Levels and Light System:

- Courses are able to be run at Level 2 and below. or at the Orange traffic light setting.

Masks

- The Mask policy for each course is determined by the venue and will be communicated to you.

*We understand that sometimes the unavoidable happens and people can't attend a course due to illness, a family situation, or other last-minute reasons. In this case, we give you the option to find a suitable health professional to take your place on the course. Let us know their contact details (name, email, mobile number) so we can transfer your enrolment to them. And you sort out payment with them. The cancellation policy applies to your replacement as well.

We recommend you consider travel insurance for flights and accommodation in case of course disruptions or cancellations.