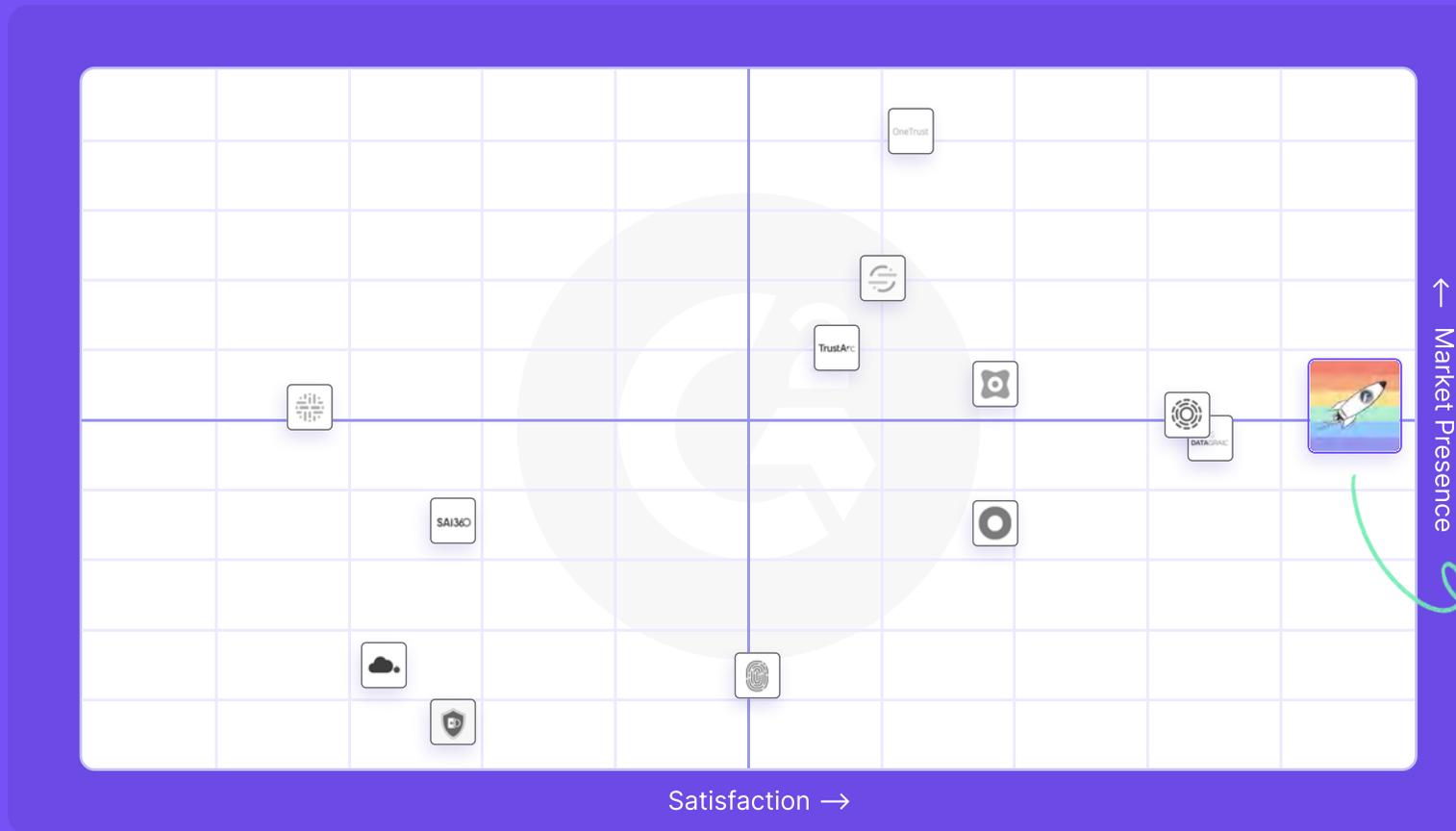


# SUMMER 22' PRIVACY REPORT

## REVIEWS ABOUT MINE



# Table of Contents



<b>1</b>	<b>About</b>	3
<b>2</b>	<b>Satisfaction Rate</b>	4
<b>3</b>	<b>What Makes Mine Stand Out</b>	5
<b>4</b>	<b>Ease of Setup</b>	6
<b>5</b>	<b>Ease of Use</b>	7
<b>6</b>	<b>Quality of Suport</b>	8
<b>7</b>	<b>Return on Investment (ROI)</b>	9

## About Mine

Mine PrivacyOps is an all-in-one privacy suite for businesses.

From promising start-ups to the biggest brands worldwide, thousands of businesses use Mine PrivacyOps for **Automatic Privacy Requests (DSR/DSAR) Fulfillment**, **Consent Management**, **Data Mapping & Governance**, **3rd Party Risk Assessment**, **Branded Privacy Form**, and more.

Our team would be happy to show you how our solutions can help you meet – and exceed – GDPR & CCPA compliance requirements. Join the best!



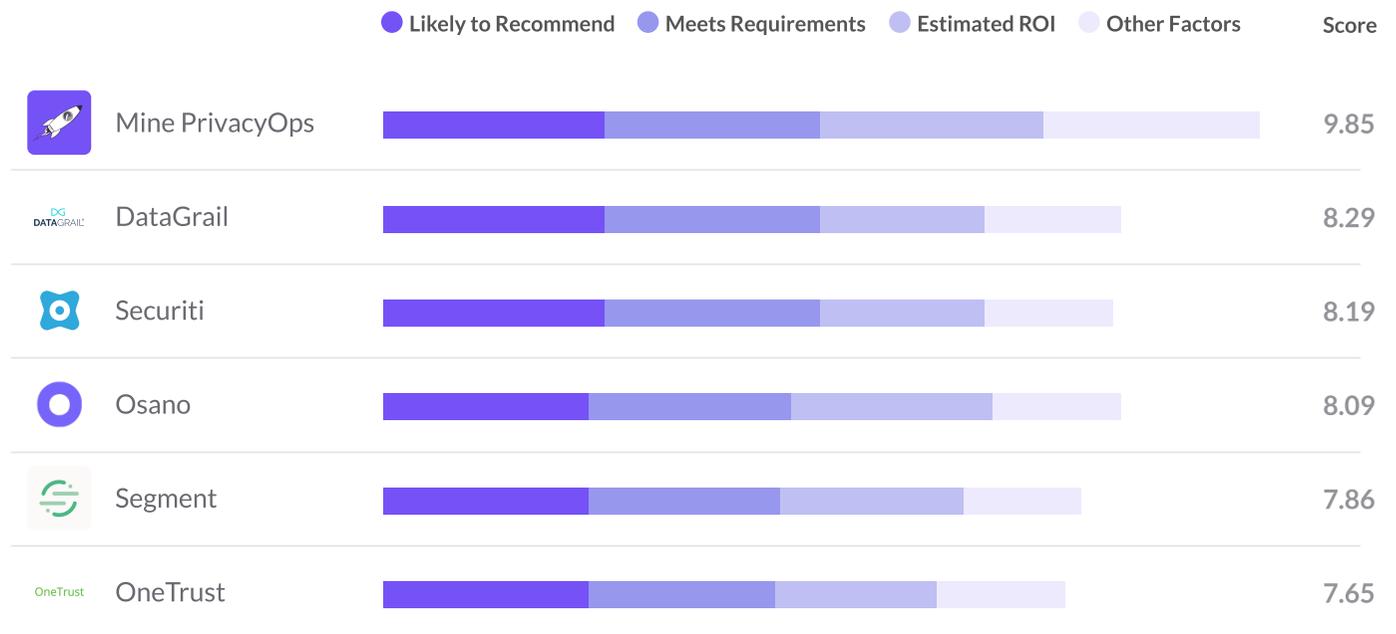
## About G2

G2 is the largest tech marketplace in the world. Businesses can find software, compare reviews, and compare prices so that they can find all the tech stack they need to their organization.

In addition to leveraging thousands of unfiltered, 100% validated reviews, G2 analyzes more than 4 million data points to determine which products and companies rank high and help companies make better technology choices.

With all reviews posted by real Mine PrivacyOps users, G2 has been an unbiased source of information that has helped us gain a strong position among Privacy Management Software vendors and a special place in our users' hearts. To learn more, continue reading!

# Humbled to be the #1 highest rated *privacy software (according to G2).*



Among privacy management software, Mine PrivacyOps holds the *highest* satisfaction rating in the market —  
with 98% of users likely to recommend it.

★★★★★ based on 130 reviews

# What makes Mine stand out

With a quick look at G2 reviews, you can see that our software is loved for a million reasons. Here are the 4 top ones that make users like you choose Mine for their privacy operations.



**Ease of Setup**



**Ease of Use**



**Quality of Support**



**Return on Investment (ROI)**



## With Mine PrivacyOps you are up and running in no time!



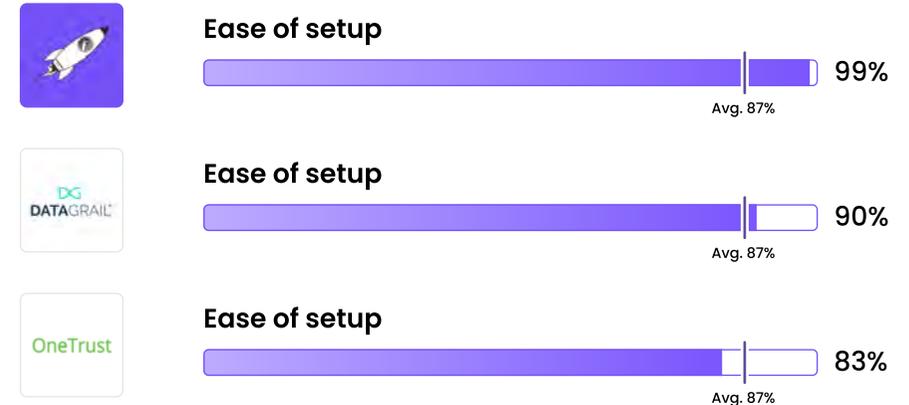
Tired of outdated & long implementation periods that mostly waste your time?

Mine PrivacyOps offers a self-serve solution. You can get a fully functional platform within a few minutes. **And if you'd like one of our experts to help you onboard via Zoom, just say the word and we'll be there!**

An example of this was the setup for **FAIR HARBOR**, a clothing company that successfully went live with Mine PrivacyOps in just 20 minutes! As part of their implementation, they set up three integrations with external data sources, connected their privacy email inbox, set up the Privacy Center, and added another agent. All in just 20 minutes.

## Ease of Setup - Comparison

G2 scores products based on reviews gathered from its user community, as well as data aggregated from online sources and social networks.



### Time to go live

Industry average



**Mine PrivacyOps**



*“Self-serve platform, no live implementation required (everything is pre-configured just for us).”*

**Tal K.** R&D Team Lead ★★★★★



With Mine PrivacyOps you can automate your privacy tasks easily!

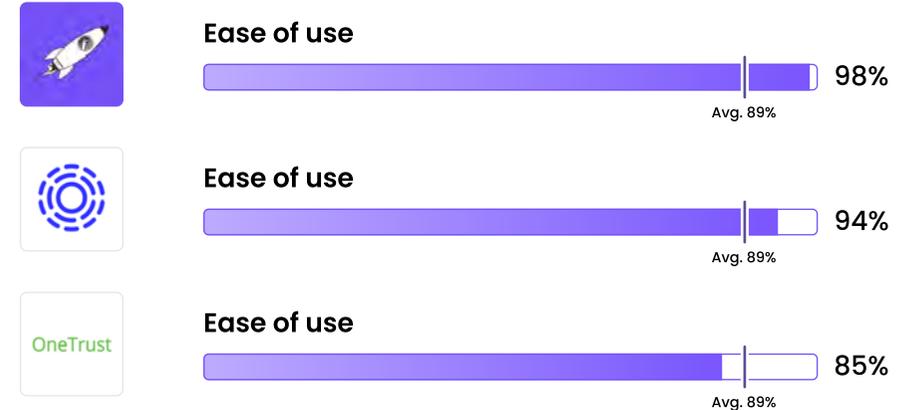


Mine PrivacyOps is the first business privacy platform that puts user experience and fantastic design as one of its core values.

From beautiful dashboards to easy-to-understand data maps, Mine PrivacyOps was chosen as the “Easiest To Use” privacy platform for Summer 2022 by customers.

## Ease of Use – Comparison

G2 scores products based on reviews gathered from its user community, as well as data aggregated from online sources and social networks.



According to a public G2 report from 2021, data privacy management software users want easier setup, easier use, and need better user adoption:

*“In an attempt to uncover what some of these unmet needs are, I ran a language analysis on G2’s reviews for the entire category. I found that 17% of what reviewers cite that they like the least about the product they use include words stating that the software is “hard to use.” Other commonly negatively cited themes include “user interface” and “processes.””*

– G2 Senior Research Analyst,  
Merry Marwig, CIPP/US

We’re thrilled to offer the best user-friendly privacy platform in the industry!

*“The tool itself is easy to use and pretty self-explanatory”*

**Jackson G.** Data Protection Officer ★★★★★



With Mine PrivacyOps you get fast,  
1:1 live support (24/6)!



Our entire team is by your side to ensure all your questions are answered. From basic compliance questions to setting up complex automatic flows, at Mine, we provide the exceptional customer support we'd want to experience ourselves.

All of our customers get fast (almost immediate) support over a dedicated Slack channel – where we make sure our developers & Product Managers hang out too.

That's why this one metric really caught our eye: a **100% satisfaction rating for our support team**. This approval score means the world to us since we do everything we can to provide fast, efficient, and personal service – without losing our human touch.

## Quality of Support – Comparison

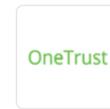
G2 scores products based on reviews gathered from its user community, as well as data aggregated from online sources and social networks.



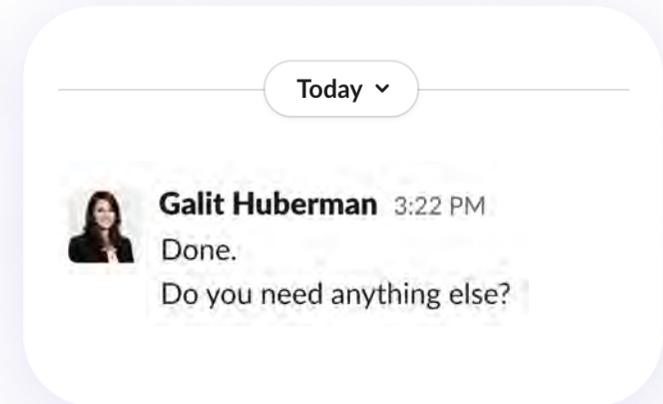
Quality of support



Quality of support



Quality of support



“I was very impressed by the way Mine doesn’t redirect support tickets to a ‘community’ or a static ‘help center’ – their team actually helps with solving issues.”

 **Maya K.** Product Manager ★★★★★



**With Mine PrivacyOps you get real value for your money!**



When G2 asked all privacy software users:

*"What is your organization's estimated ROI on the software you use (payback period in months)?"*

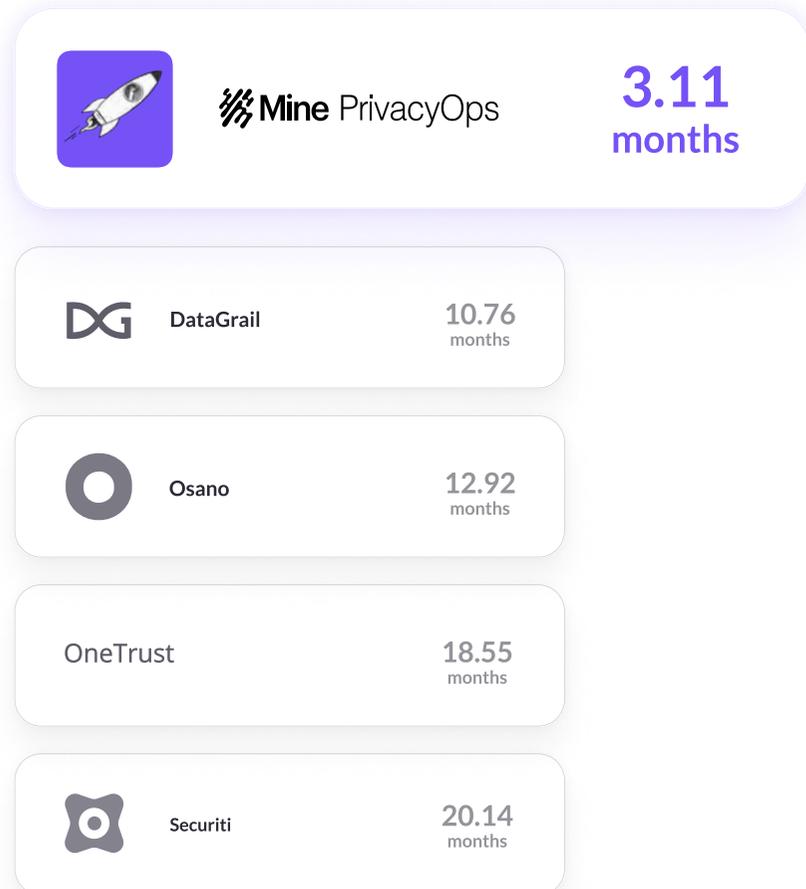
This is what they've said:

The return on investment time of Mine PrivacyOps is estimated to be a **little bit over 3 months** among our customers, whereas the same estimation for other privacy software is much higher – 19.5 months on average.



## Estimated ROI – Comparison

G2 scores products based on reviews gathered from its user community, as well as data aggregated from online sources and social networks.



*"It's damn impressive how fast we can close privacy requests"*



**Gilad L. CPO** ★★★★★

# Why so many 5-star reviews?



Mine is packed with all the tools you need to make your privacy operations much more efficient – to let you focus on your actual work. Let us give you peace of mind through Automatic Privacy Requests Handling, Consent Management, Data Mapping, 3rd Party Risk Assessment, Data Governance, DPO Advisor, Privacy Forms and more, today.

[Try for Free](#)

 [Follow Us on LinkedIn](#)

[Book a Demo](#)

 [Read Reviews on G2](#)

 **Mine** PrivacyOps