

# Rules for sending the ORDRSP message

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FOR COMPANY:

**SEZAMO.IT S.R.L.**

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The logo features a large, stylized, rounded triangular shape with a gradient from green on the left to blue on the right. Inside this shape is a white circle containing the text "ORiON by GRiT".

**ORiON**  
by GRiT

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# 1. Use of the ORDRSP message

The ORDRSP message (order response) is sent by the supplier to SEZAMO.IT S.R.L. (hereinafter buyer) as a confirmation of receipt and understanding of the order. The supplier has the possibility to confirm, reject or modify the delivery quantity of some items from the original order.

The Supplier must send a message in response to the order as soon as possible, but **no later than 24 hours** after receipt of the order from buyer.

In the reply to the order, it is necessary to correctly identify the parties to the business case. The structure of the message must be according to the national subset of the EANCOM 2002 ORDRSP EDIFACT D.01B message.

Buyer acknowledges the receipt of the ORDERS message with an APERAK notification informing about the result of the processing. In case of any deficiencies in the content of the message, a negative APERAK message is sent, containing a description of the errors found. The supplier should always pay sufficient attention to the fact that the order response (ORDRSP) has been acknowledged and, in case of refusal, negotiate a remedy and resend the document.

## 2. Confirmation options

The buyer supports 3 possible response scenarios to the original order:

- **Acceptance of the order without reservation**

In case the supplier is able to fully cover the order within the specified time.

There is no need to send items on the receipt, just send the acceptance code (29 = accepted).

- **Order rejection (cancellation)**

Sent by the supplier in the event that he does not agree with the order or is unable to deliver any of the items by the deadline.

It is not necessary to send the items on the receipt, just send the acceptance code (27 = not accepted).

- **Change in order**

The supplier accepts the order but requests a change on one or more items.

Buyer only accepts changes in the quantity of an item if the supplier is unable to fully cover the ordered quantity within the specified time.

All items of the original order must be sent on the document, and the acceptance code (4 = change) must be indicated in the document.

In the ORDRSP message, buyer does not support changes other than the reduction of the ordered quantity, in particular:

- Rescheduling is not supported

- Splitting the shipment of one commodity into multiple dates (staggered delivery) is not supported

Similar cases must be resolved by individual agreement with the buyer, when a new order can be created, etc.

### 3. List of mandatory fields

The Order Response (ORDRSP) must meet the **following obligations**:

#### Message header

- **Document number (ORDRSP number)** - Segment: BGM+231+**122710016**+29'  
The unique order response number (ORDRSP messages) must be filled in.
- **Message function (acceptance code)** - Segment: BGM+231+122710016+**29**'  
The supplier must send a so-called message acceptance code (see Confirmation options). 3 values are allowed:
  - Accepted without reservations - code 29
  - Not accepted - code 27
  - Change – code 4
- **Customer order number** - Segment: 'RFF+ON:**10814**'  
The supplier must send the customer's original order number in the message. This number must be filled in the message header.
- **Subscriber GLN** - Segment: 'NAD+BY+**9012345000004**::9'  
The GLN code of the customer must be sent - in the case of buyer it is always GLN 8595643800008.
- **Delivery Point GLN** - Segment: 'NAD+DP+**9012345000004**::9'  
The supplier must fill in the correct GLN code of the delivery location in the DESADV message.
- **Supplier GLN** - Segment: 'NAD+SU+**9012345000011**::9'  
The GLN code of the supplier must be sent in the EDI message. This GLN must match the one reported by the supplier to buyer.

#### Lines of the message

The message lines are only mandatory if the supplier announces a change from the order (acceptance code in the document header = 4). In case of a change, all lines from the original order must always be sent.

- **Item identification** - Segment: 'LIN+000010+3+**4317678103979**:SRV'

All items must be identified by a supplier code or GTIN (EAN).

- **Action code** - Segment 'LIN+' LIN+000010+**3**+4317678103979:SRV'

The action needs to be specified to a specific line:

- Accepted without reservations - code 5
- Not accepted - supplier does not accept the order item - code 7
- Change - The supplier requests a change to the item. Buyer only allows change in the quantity delivered - code 3

- **Quantity delivered** - Segment: 'QTY+21:**5.000**:PCE'

The quantity to be delivered must be filled in for all items.

- **Additional specification - free text** - Segment: 'IMD+E+ANM::9+:::**ARTICLEDESCRIPTION1**'

Please send the name of the goods in the additional specification.

As part of the automated checks, validation of data types will also be performed. For all filled data, the filled value must match the data type of the field.

*For example, the date must be a valid date, only the number can be in the numeric field.*

## 4. Sample of ORDRSP message

Below are sample ORDRSP messages in two states, accept/reject and change.

### Acceptance/Rejection:

| Segment                                                       | Mandatory | Description                                                    |
|---------------------------------------------------------------|-----------|----------------------------------------------------------------|
| UNB+UNOC:2+9012345000011:14+9012345000004:14+090107:1032+109' | M         | Interchange Header                                             |
| UNH+1+ORDRSP:D:01B:UN:EAN007'                                 | M         | Message Header                                                 |
| BGM+231+122710016+29'                                         | M         | Number of the message - ORDRSP, function of the message - code |
| DTM+137:20220103:102'                                         | M         | Message date                                                   |
| DTM+2:20220108:102'                                           | O         | Delivery date                                                  |
| RFF+ON:10814'                                                 | M         | Reference order number                                         |
| DTM+171:20210330:102'                                         | O         | Reference date                                                 |
| NAD+BY+9012345000004::9'                                      | M         | Buyer                                                          |
| NAD+DP+9012345000004::9'                                      | M         | Delivery party                                                 |
| NAD+SU+9012345000011::9'                                      | M         | Supplier                                                       |
| UNS+S'                                                        | M         |                                                                |
| UNT+12+1'                                                     | M         | Message Trailer                                                |

**Change:**

| Segment                                                       | Mandatory | Description                                                    |
|---------------------------------------------------------------|-----------|----------------------------------------------------------------|
| UNB+UNOC:2+9012345000011:14+9012345000004:14+090107:1032+109' | M         | Interchange Header                                             |
| UNH+387+ORDRSP:D:01B:UN:EAN007'                               | M         | Message Header                                                 |
| BGM+231+122710016+4'                                          | M         | Number of the message - ORDRSP, function of the message - code |
| DTM+137:20220103:102'                                         | M         | Message date                                                   |
| DTM+2:20220108:102'                                           | O         | Delivery date                                                  |
| RFF+ON:10814'                                                 | M         | Reference order number                                         |
| DTM+171:20210330:102'                                         | O         | Reference date                                                 |
| NAD+BY+9012345000004::9'                                      | M         | Buyer                                                          |
| NAD+DP+9012345000004::9'                                      | M         | Delivery party                                                 |
| NAD+SU+9012345000011::9'                                      | M         | Supplier                                                       |
| LIN+000010+3+4317678103979:SRV'                               | M         | Code of change (3), GTIN of article                            |
| PIA+5+04622:SA'                                               | O         | Supplier's article number                                      |
| IMD+E+ANM::9+:::ARTICLEDESCRIPTION1'                          | O         | Article description                                            |
| QTY+21:5.000:PCE'                                             | M         | Quantity                                                       |
| UNS+S'                                                        | M         |                                                                |
| UNT+16+387'                                                   | M         | Message Trailer                                                |



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