

7 Benefits of Using Conversational AI Agents in Healthcare

See why the industry is adopting conversational AI to scale customer service and provide better patient experiences.



Provide Medical Advice

Provide immediate responses to a patient's inquiries on sensitive medical issues and mental health.



Easily Schedule Appointments

Reduce wait times by allowing patients to book appointments and set up reminders within the widget.



Collect Patient Information

Gather a patient's contact information, their symptoms, current doctor, and insurance information within the widget.



Find Healthcare Providers

Triage patients by asking questions, sending medical forms, and matching them with the most appropriate doctor or clinic.



Send Medication Reminders

Remind patients of their medication schedule and assist in refilling prescriptions at the appropriate time.



Automate Invoices & Payments

Patients can quickly access their accounts to view medical invoices and make payments.



Track Health & Wellness

Monitor patient health including weight changes and blood pressure, make health recommendations, and boost enrollment for wellness programs.



Learn more about conversational AI at: bavard.ai