



Traumatic Brain Injury Services

Directory and Resource Information Guide

2020-2021



FOWARD

A traumatic brain injury can happen to anyone at any time regardless of age, race, gender, or socioeconomic status. The cause, severity and resulting symptoms and impairments can be as different as each person that is injured. If you are reading these words, chances are your life has been touched by traumatic brain injury, whether you are a person with brain injury, a family member, caregiver, friend, or professional serving the TBI community.

The Tennessee Department of Health ***Traumatic Brain Injury Service Directory and Resource Information Guide*** was designed to assist in locating programs, organizations, agencies, and services available across the state of Tennessee and the nation.

Notice: Inclusion of a program or service in this directory is not intended as promotion or endorsement. The Tennessee Department of Health's Traumatic Brain Injury (TBI) Program is not responsible for the nature, scope, or quality of the programs listed in the directory, nor can the TBI Program verify any of the information contained herein. Thus, the state TBI Program disclaims any liability arising from the use or reliance upon the information included in this directory. This information is being provided solely as a reference resource for the public.

If a facility, agency or organization is interested in being added to the directory and resource information guide please see the Appendix (pgs. 93-100) and submit all applicable forms.

For questions or further information, please contact:

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TENNESSEE TRAUMATIC BRAIN INJURY PROGRAM

In 1992, families of traumatic brain injury survivors from across the state petitioned the Tennessee General Assembly to create a brain injury program within state government. As a result, the Traumatic Brain Injury (TBI) Program was legislatively established in 1993 to address the special needs of brain injury survivors and their families.

Each year in Tennessee, approximately 6,000 people are injured and admitted to the hospital with a traumatic brain injury. People with a TBI can experience impairments that affect their physical, cognitive, and behavioral functions which in turn can impact their ability to return home, to school and/or work. Regardless of the cause, people with a brain injury and their families may experience emotional and economic stress. The enabling legislation allows the TBI Program to aid in improving services for people with brain injury and their families.

Program Components

In accordance with state legislation, the TBI Program Director works with a nine-member Governor appointed Advisory Council and has established a clearinghouse with a toll-free information line. The program is funded through increased fines on six specific traffic violations, with the revenues deposited into a trust fund.

Service Coordination

Eight service coordinators provide case management services to people with brain injury and their families in all 95 counties. The role of the service coordinator is to provide information; make referrals to services and agencies; assist consumers in applying for and accessing services; serve as an advocate; and manage support groups. The service coordinator assesses people with brain injury and coordinates available resources within the community.

Federal Grant for Brain Links

In 2018, the Tennessee TBI Program was awarded a State TBI Partnership Grant by the Administration on Community Living (ACL) to create and strengthen a system of services and supports that maximizes the independence, well-being, and health of people with TBI across the lifespan.

Traumatic Brain Injury Registry

Hospitals are mandated to provide information to the Department of Health on people admitted to the hospital with codes for brain injury. Data analysis allows staff to pinpoint where and how injuries are occurring and what ages are affected. Tennessee residents listed on the registry receive a letter and program brochure to be informed of services available through the TBI Program.

Grants

The TBI Program is authorized to provide grants to county and municipal governments and/or non-profit organizations for home and community-based programs to serve the needs of people with TBI and their families.

For more information visit, <https://www.tn.gov/health/health-program-areas/fhw/vipp/tbi.html> or call the TBI Program Hotline at (800) 882-0611.

BRAIN INJURY 101: BASIC QUESTIONS ANSWERED

(Based off Arkansas Trauma Rehabilitation Program *Family Resource Guide* – used with permission)

1. What is a Traumatic Brain Injury (TBI)?

A traumatic brain injury is referred to as closed head injury, head trauma, concussion, TBI, mild TBI, disorder of consciousness and shaken baby syndrome. These terms are used interchangeably. TBI is an injury to the brain caused by an external physical force. It may produce a diminished or altered state of consciousness, which results in impairment of cognitive abilities and physical functioning. These impairments may be either temporary or permanent and cause partial or total functional disability or psychological maladjustment.

2. Who is at risk?

Those at highest risk for traumatic brain injuries include children, young adults between the ages of 15-24 and adults 75 and older.

3. What are the types of brain injuries?

There are two types of traumatic brain injuries: penetrating brain injuries and closed head injuries. Penetrating head injuries occur when a foreign object enters the brain and causes damage to specific areas of the brain. Closed head injuries result from a blow to the head. Most people with traumatic brain injury experience brain swelling also called edema. Edema is a result of damage to blood vessels in the brain and is the body's response to a brain injury.

4. What is a concussion?

Concussion results from a blow to the head which causes the brain to strike the skull. A concussion does not cause structural damage to the brain but can cause temporary loss of functioning. Headaches, memory loss and sleep disturbance are common symptoms a person may experience after such an injury.

5. What is a contusion?

Contusion is a serious blow to the brain. Contusions result in bruising of the brain and more noticeable loss of functions. More comprehensive care is required for a contusion. Follow-up treatment and evaluation are required on a regular basis.

6. What is a skull fracture?

Skull fracture results in damage to the skin, skull and brain. The form of medical treatment varies with the location and severity of the fracture. Close observation and follow-up treatment are always required. Many skull fractures result in mild to severe problems associated with daily functioning such as walking, memory, vision, and behavior.

7. What is a hematoma?

The collection of blood in one or several locations of the brain creates a hematoma. A hematoma may occur between the skull and the covering of the brain (epidural) or may occur between the membrane covering the brain and the brain itself (subdural). Hematomas may require surgery (a craniotomy) to be performed.

BRAIN INJURY 101: BASIC QUESTIONS ANSWERED (continued)

8. What is a coma?

Coma is defined as a prolonged state of unconsciousness. A person in a coma does not respond to external stimuli. There is no speech, the eyes are closed, and the person cannot obey commands. A coma can last from hours to days, depending on the severity of the brain damage. It is possible for a person to remain in a comatose state of months or even years. A person may eventually open their eyes but remain unresponsive.

9. What happens in the emergency room and intensive care unit?

Most accident victims enter the hospital through the emergency room. The injury is diagnosed, and appropriate action is taken. Some patients must go to the hospital's intensive care unit (ICU) for close, 24-hour monitoring. Other injuries sustained at the time of the brain injury may require ICU services, not necessarily related to the head trauma.

10. What is medical stabilization?

Many patients with a brain injury require time in the hospital for other medical treatment such as recovery from surgery, healing of wounds and setting of fractures. This is known as medical stabilization. This process can take from several days to several months. Patients may be transferred from the ER or ICU to a medical floor for observation, medical treatment, and the beginning of rehabilitation services such as physical therapy.

11. What happens after medical stabilization?

After the patient has gone through medical stabilization, there are a variety of directions that treatment can take.

The patient may be transferred to a physical rehabilitation unit within a general hospital, a specialized rehabilitation treatment center or a skilled nursing unit. Physical, occupational, speech, cognitive and neuropsychological services may be provided on an intensive basis in any area of these settings.

Some patients will not require skilled nursing care and may be transferred to a unit for brain injury patients. Some patients will go home with their families and return to the hospital or a specialized outpatient program for therapy and treatment. Patients who require extended skilled nursing care may be transferred to a long-term care facility, while some patients will return home to receive therapy and around-the-clock nursing care.

12. What is rehabilitation?

Rehabilitation is the process that helps and individual reach optimum function by providing a variety of services. Rehabilitation hospitals should use a team concept that includes services of physicians, as well as physical, occupational and speech therapist, neurophysiologist, social workers, therapeutic recreation specialists and nurses. However, the most important members of the treatment team are the patient and the patient's family.

BRAIN INJURY 101: BASIC QUESTIONS ANSWERED (continued)

13. What is the best choice?

The appropriate choice for continued treatment is a major decision to be made by the patient, family and physician. It is important to talk to the treatment team and fully understand the patient's needs. You must seek out as much information as possible to educate yourself about available resources.

14. What do families go through?

Shock, anger, hurt, denial and depression are common reactions families experience. A loved one's brain injury can change the family's life as well. Your adult child may require more attention from you. An injured parent may need the assistance of adult children. As the patient goes through the stages of recovery, so does the family. The key is to take it one day at a time.

15. What are the signs of stress?

The stress placed on the family is tremendous. Each individual and family will cope with stress differently. The signs of stress may include the following: inability to sleep, poor appetite, lack of interest in personal care or appearance, a strong sense of guilt, reduced self-worth, loneliness, excessive use of drugs or alcohol, forgetfulness or an inability to understand things that are said. When stress builds, seek support from friends, family, clergy and the medical staff caring for your loved one.

16. What can the family expect?

Every brain injury is different. You cannot compare brain injuries to a broken arm or leg. The effects of each brain injury vary. No one person has all the answers. Begin to read and gather information about brain injury, its effects and possible treatments. Educating yourself is important in setting realistic expectations.

17. Helpful suggestions for families:

- Establish a balance between pushing the person with the brain injury beyond their ability to function and not giving enough encouragement.
- Establish and maintain a daily routine.
- Approach the individual on their good side.
- Use familiar photographs of family members, friends, pets, or possessions.
- Speak of familiar names, places, interests or activities.
- Be yourself with your family member.
- Do not overwhelm or overload the person with information.
- Provide the individual with ample time to respond.
- Do not present the person with a task that is too complex.
- Try to reduce confusion in their surroundings.
- Talk openly about their gains and abilities.
- Communicate with doctors, nurses, therapist and your loved one.

SIGNS AND SYMPTOMS OF A BRAIN INJURY

(Based off Arkansas Trauma Rehabilitation Program *Family Resource Guide* – used with permission)

If you have had a brain injury, or know someone who has, below are some of the natural reactions the body exhibits behaviorally, emotionally, cognitively and physically.

Behavioral Issues

- Wanders Off / Runs Away
- Impulsive (acts without thinking)
- Reduced Self-Esteem
- Repeated Invasion of Personal Space
- Short Fuse (unable to control outbursts)
- Difficulty Maintaining Relationships

Cognitive Issues

- Easily Distracted
- Seems to “Space Out”
- Difficulty Understanding
- Difficulty with Reality
- Seems Confused
- Poor Memory
- Decreased Safety Awareness
- Slow to Answer Questions
- Difficulty Organizing (time, etc.)

Personality Issues

- Denies Deficits
- Irritable
- Egotistical
- Doesn’t Listen
- Asks a lot of Questions
- Argumentative
- Manipulative
- Appears Unmotivated
- Moody
- Depressed
- Face Shows Little or No Emotion

Physical Issues

- Fatigue and/or Weakness
- Spasticity and Tremors
- Motor Coordination
- Speech Difficulties
- Seizures
- Balance
- Mobility
- Changes in Taste or Smell

Social Issues

- Inappropriate Social Interaction (overly formal or overly friendly)
- Interrupts Conversations
- Fabricates Stories/Lies
- Inappropriate Conversation (sex, drugs, alcohol, etc.)
- Poor Eye Contact
- Goes off on Tangents

Verbal Issues

- Poor Speech
- Speaks in a Monotone
- Vulgarity/Swearing
- Talks too Loud or too Soft
- Has Difficulty “finding” Words
- Broken Speech

SCALES AND MEASUREMENTS OF FUNCTIONING

(Based off Arkansas Trauma Rehabilitation Program *Family Resource Guide* – used with permission)

Several scales and measures are used to rate and record the progress a person makes in rehabilitation following a brain injury. Some of the most common are described below:

Glasgow Coma Scale (GCS)

The Glasgow Coma Scale is a neurological assessment tool that helps medical professional to determine the severity of a brain injury. GCS measures motor response, eye opening and verbal response to appropriate stimuli. To learn more visit, <https://www.cdc.gov/masstrauma/resources/gcs.pdf>.

Disability Rating Scale (DRS)

The Disability Rating Scale measures an individual's general functional change over the course of recovery for individuals with moderate to severe TBI. This scale considers cognitive and physical function, impairment, disability and handicap to present a global depiction of individuals disability. To learn more visit, <https://www.tbims.org/combi/drs/>.

Functional Independent Measure (FIM)

The Functional Independent Measure is a scale that rates an individual's independence level with activities of daily living. Areas of activities of daily living include self-care, bowel and bladder management, locomotion, transfers, communication and social cognition. To learn more visit, <http://tbims.org/combi/FIM/index.html>.

Functional Assessment Measure (FAM)

The Functional Assessment Measure is used in conjunction with the Functional Independent Measure. The FAM was developed specifically for people with brain injury and provides a measure of disability to reflect communication, psychosocial adjustment and cognitive functions. To learn more visit, <http://www.tbims.org/combi/FAM/index.html>.

Rancho Los Amigos Scale (RLAS)

The Rancho Los Amigos Scale is a widely accepted medical scale used to describe the cognitive and behavioral patterns found in persons with brain injury as they recover from injury. To learn more visit, <https://www.ncbi.nlm.nih.gov/books/NBK448151/>.



RESOURCES AND SERVICES

ADVOCACY / LEGAL SERVICES

Brain Injury Association of Tennessee

<https://braininjurytenn.org/>

The Brain Injury Association of Tennessee (BIAT) is a non-profit organization composed of survivors, family members and friends, along with professionals from various related disciplines, dedicated to improving the quality of life for survivors of traumatic brain injury and their families and to the prevention of brain injuries.

P.O Box 280365 | Nashville, TN 37228 | (615) 955-0673 | Family Help Line: (800) 444-6443

Tennessee Council on Developmental Disabilities

<http://www.tn.gov/cdd/>

The DD Council sponsors the Partners in Policymaking Leadership Institute, a leadership, advocacy and self-advocacy training program for adults with disabilities and family members of people with disabilities from across the state.

1st Floor, Davy Crockett Tower | 500 James Robertson Pkwy | Nashville, TN 37243
(615) 532-6615 | Fax: (615) 532-6964 | Email: tnddc@tn.gov

Disability Right Tennessee

www.disabilityrightstn.org

Disability Rights Tennessee is a legally based private, non-profit volunteer organization funded by federal grants. Disability Rights Tennessee advocates for the rights of Tennesseans with disabilities to ensure they have equal opportunity to be productive and respected members of our society.

(800) 342-1660 | Email: GetHelp@disabilityrightstn.org

Traumatic Brain Injury Service Coordinators (see also Service Coordination)

<https://www.tn.gov/health/health-program-areas/fhw/vipp/tbi/support-groups.html>

TBI Service Coordinators are available to advocate for people with brain injury and their families for needed programs and services. For more information please call (800) 882-0611 or your local area service coordinator.

Memphis Area:	(901) 545-8487	Upper Cumberland:	(931) 372-8900
Jackson Area:	(731) 541-4941	Chattanooga Area:	(423) 634-1572
Nashville Area:	(615) 955-0673	Knoxville Area:	(865) 331-1499
Murfreesboro Area:	(616) 440-9908	Johnson City Area:	(423) 257-3644 x6

ADVOCACY / LEGAL SERVICES

Tennessee Disability Coalition

www.tndisability.org

The Coalition is an alliance of organizations and individuals who have joined to promote the full and equal participation of men, women and children with disabilities in all aspects of life. Members work together to advocate for public policy that ensures self-determination, independence, empowerment and inclusion for people with disabilities in areas such as accessibility, education, healthcare, housing and voting rights.

955 Woodland Street | Nashville, TN 37206 | (615) 383-9442

Tennessee Client Assistance Program (CAP)

www.disabilityrightstn.org

Tennessee's Client Assistance Program (CAP) helps individuals with disabilities receive the services for which they are eligible under the Rehabilitation Act. CAP provides information on available services and benefits, especially to pursue appropriate remedies to ensure the protection of the rights of these individuals. The Client Assistance Program is administered by Disability Rights Tennessee and is independent of Rehabilitation Services.

(800) 342-1660 | Email: GetHelp@disabilityrightstn.org

Tennessee Human Rights Commission

<https://www.tn.gov/humanrights.html>

The Commission is an independent state agency responsible for enforcing the state's anti-discrimination laws which prohibit discrimination in housing, employment and public accommodation on the basis of race, color, creed, national origin, religion, sex, disability (not in public accommodations), familial status (housing only) and age (40+, not in housing). The Commission also ensures that the State of Tennessee's compliance with Title VI of the Civil Rights Act of 1964.

William R. Snodgrass Tennessee Tower | 312 Rosa L. Parks Avenue, 23rd Floor
Nashville, TN 3724 | Nashville, TN 37243 | (615) 741-5825 | (800) 251-3589



ASSISTIVE TECHNOLOGY

Tennessee Technology Access Program

www.tn.gov/humanservices/ds/ttap.html

The Tennessee Technology Access Program (TTAP) is a statewide program designed to increase access to, and acquisition of, assistive technology devices and services.

15th Floor, James K. Polk State Office Building | 405 Deaderick St. | Nashville, TN 37243
(615) 313-5183 | Toll-Free: (800) 732-5059 | Email: TN.TTAP@tn.gov

Technology Access Centers

Mid-South Access Center for Technology

University of Memphis
College of Education
530 Patterson Street
Main Office: Room 119, Patterson Hall
Memphis, Tennessee 38152
(901) 678-1489 (Phone)
(901) 678-1318 (TTY)
(901) 678-3215 (Fax)
Email: act@memphis.edu
Website: <http://act.memphis.edu>
Counties Served: Shelby

The STAR Center

1119 Old Humboldt Road
Jackson, TN 38305
(731) 668-3888 (Phone)
(800) 464-5619 (Toll-Free)
(731) 668-1666 (Fax)
Email: infostar@star-center.org
Website: www.star-center.org
Counties Served: Bedford, Benton, Canon, Carrol, Cheatham, Chester, Clay, Coffee, Crockett, Cumberland, Davidson, Decatur, Dekalb, Dickson, Dyer, Fayette, Fentress, Franklin, Gibson, Giles, Hardeman, Hardin, Haywood, Henderson, Henry, Hickman, Houston, Humphreys, Jackson, Lake, Lauderdale, Lawrence, Lewis, Lincoln, Macon, Madison, Marshall, Maury, McNairy, Montgomery, Moore, Obion, Overton, Perry, Pickett, Putman, Robertson, Rutherford, Smith, Stewart, Sumner, Tipton, Trousdale, Van Buren, Warren, Wayne, Weakley, White, Williamson, Wilson

Signal Centers Assistive Technology Services

2300 Bailey Ave
Chattanooga, TN 37404
(423) 629-4174 (Phone)
(423) 498-2217 (Fax)
Email: Lana.Little@signalcenters.org
Website:
<https://signalcenters.org/index.php/assistive-tech-service/>
Counties Served: Bledsoe, Bradley, Grundy, Hamilton, Marion, McMinn, Meigs, Polk, Rhea, Sequatchie

SPARK (Formerly East Tennessee Technology Access Center)

116 Childress Street
Knoxville, Tennessee 37920
(865) 219-0130 (Phone)
(865) 219-0137 (Fax)
Email: visitor@sparktn.org
Website: <https://www.sparktn.org/>
Counties Served: Anderson, Blount, Campbell, Carter, Claiborne, Cocke, Grainger, Greene, Hamblen, Hancock, Hawkins, Jefferson, Johnson, Knox, Loudon, Monroe, Morgan, Roane, Scott, Sevier, Sullivan, Unicoi, Union, Washington

CAMP / RECREATION

Easter Seals Tennessee Camp

www.easterseals.com/tennessee/

Easter Seals Tennessee is committed to providing the highest quality recreation campaign programs for youth and adults with special needs. At Easter Seals Camp, campers are encouraged to live and explore nature, learn to be independent, work to overcome fears and play to create memories in an include environment.

All camp programs take place at beautiful YMCA Camp Widjiwagan, located at 3088 Smith Springs Road in Nashville. The property is fully accessible for youth and adults of all abilities and is accredited by the American Camp Association. The TBI Program covers the cost of camp for eligible adults and youth.

500 Wilson Pike Circle, Suite 228 | Brentwood, TN 37027 | (615) 292-6640

Sports 4 All

www.s4af.org

Sports 4 All promotes full access to sports and recreation for people with intellectual and developmental disabilities through their programs Equipment Endowment and Project HEALTH. Equipment Endowment redistributes equipment and apparel across the nation to enable full participation in sports and recreation for individuals with disabilities. Project HEALTH offers free, adaptive fitness and nutrition education classes to people of all ability levels throughout the state of Tennessee. For a full list of community classes and times, visit the calendar on the website.

5827 Charlotte Pike | Nashville, TN 37209 | (615) 354-6454 | Email: info@s4af.org

United Cerebral Palsy of Middle Tennessee

ucpmidtn.org/

United Cerebral Palsy's Sports and Recreation Program offers year-around activities for people with disabilities and their families. Activities take place every Thursday evening and during specially designated weekends. Among regular activities offered are bowling, wheelchair basketball, board games and movie nights.

1200 9th Avenue North, Suite 110 | Nashville, TN 37208 | (615) 242-4091



Tennessee Sport Concussion Law

<https://www.tn.gov/health/health-program-areas/fhw/vipp/tbi/tn-sports-concussion.html>

In April 2013, Tennessee became the 44th state to pass a sports concussion law designed to reduce youth sports concussions and increase awareness of traumatic brain injury.

Legislation, Public Chapter 148, has three key components:

- 1) To inform and educate coaches, youth athletes and their parents and requires them to sign a concussion information form before competing;
- 2) To require removal of a youth athlete who appears to have suffered a concussion from play or practice at the time of the suspected concussion; and
- 3) To require a youth athlete to be cleared by a licensed health care professional before returning to play or practice.

Both public and private school sports programs and recreational leagues for children under age 18 that require a fee are affected by the law which covers all sports. The Department of Health website contains all resources that coaches, youth athletes and parents need to fulfill the intent of the law. The concussion law provides an opportunity for Tennessee's youth athletes to engage in safer sports.

Visit the Tennessee Department of Health Traumatic Brain Injury Program webpage to find links for required forms, trainings and guidelines that will equip coaches, parents and athletes to recognize and respond to sports-related concussions.

Concussion Resources

CDC Concussion Information and Training

<http://www.cdc.gov/Headsup/index.html>

CDC Concussion Checklist

https://www.cdc.gov/headsup/pdfs/schools/tbi_schools_checklist_508-a.pdf

CDC HEADS UP to Youth Sports

www.cdc.gov/headsup/youthsports/index.html

Brain Links

www.tndisability.org/brain

Return to Learn / Return to Play: Concussion Management Guidelines

www.tn.gov/content/dam/tn/health/documents/Return_to_Learn_Guidelines_-_final.pdf

Brain 101: The Concussion Playbook

<https://orcasinc.com/products/brain-101/index.html>

DISABILITY ORGANIZATIONS

Brain Injury Association of Tennessee (see also **Advocacy**)

www.braininjurytenn.org

P.O. Box 280364 | Nashville, TN 37228 | (615) 955-0673 | Family Help Line: (877) 757-2428

Council on Developmental Disabilities

<http://www.tn.gov/cdd/>

Tennessee Council on Developmental Disabilities is a state office that promotes public policies to increase and support the inclusion of individuals with developmental disabilities in their communities.

1st Floor, Davy Crockett Tower | 500 James Robertson Pkwy | Nashville, TN 37243
(615) 532-6615 | Fax: (615) 532-6964 | Email: tnddc@tn.gov

Epilepsy Foundation

The Epilepsy Foundation is dedicated to assisting those affected by epilepsy by educating persons affected and their families. Epilepsy Foundation hosts a variety of programs for various activities, ranging from athletics, art, music and support groups.

Middle & West TN

<https://www.epilepsytn.org/>

(615) 269-7091

(800) 244-0768 (Toll-Free)

Southeast Tennessee

www.epilepsy-setn.org

(423) 380-8545

Info@epilepsy-setn.org

East Tennessee

www.efeasttn.org

(865) 522-4991

Tennessee Disability Coalition (see also **Advocacy**)

www.tndisability.org

955 Woodland Street | Nashville, TN 37206 | (615) 383-9442

United Cerebral Palsy of Middle Tennessee

ucpmidtn.org/

UCPMidTN focuses on services for individuals of all ages and all types of disabilities, especially those that primarily affect mobility. Consumers have a wide variety of physical disabilities – approximately 30 percent of UCP consumers have cerebral palsy and 70 percent have other disabilities including autism, spina bifida, multiple sclerosis (MS), disability resulting from head and spinal cord injury, amyotrophic lateral sclerosis (ALS), amputations, strokes and heart attacks and many lesser known physical disabilities.

1200 9th Avenue North, Suite 100 | Nashville, TN 37208 | (615) 242-4091

EDUCATION

Brain Links

www.tndisability.org/brain

In 2018, the Tennessee Traumatic Brain Injury Program was awarded a TBI grant by the Administration of Community Living to create and strengthen a system of services and supports for people with TBI across the lifespan. The program known as Brain Links has a statewide team of brain injury specialists that equip professionals to better serve people with TBI. Brain Links can provide:

- Evidence-based TBI trainings tailored to a particular discipline;
- Certificates for educational credits;
- Toolkits for screening, symptom tracking and communication with schools;
- Educational resources including parent-friendly educational materials;
- Resources for return to home, school or work settings.

West Region

Carrie Carlson
Resource Specialist
carrie_c@tndisability.org

Middle Region

Paula Denslow, Director
Resource Specialist
(615) 383-9442
paula_d@tndisability.org

Middle Region

Wendy Elmo
Resource Specialist
wendy_e@tndisability.org

East Region

Jennifer Rayman
Resource Specialist
jennifer_j@tndisability.org

Tennessee Department of Education, Special Education

<http://www.tn.gov/education/>

The Department of Education promotes educational services and programs for all Tennessee's students with special education needs. The department is committed to systematic planning along with plan implementation, tracking and accountability as a vehicle for providing the leadership necessary for fulfilling this purpose.

EDUCATION

STEP: Support and Training for Exceptional Parents

www.tnstep.org/

STEP is a statewide family-to-family program established in 1989 to support families. The program provides free information, advocacy training and support services to parents of children eligible to receive special education services under the Individuals with Disabilities Education Act (IDEA).

West Tennessee

2157 Madison Ave., Ste. 204
Memphis, TN 38104
(901) 726-4334

Middle Tennessee

955 Woodland Street
Nashville, TN 37206
(615) 463-2310

East Tennessee

712 Professional Plaza
Greenville, TN 37745
(423) 639-0125

Toll-Free: (800) 280-STEP | Spanish: (800) 975-2919 | Fax: (423) 636-8217

Email: information@tnstep.org



EMPLOYMENT SERVICES / VOCATIONAL REHABILITATION

JOBS4TN

www.jobs4tn.gov/

Tennessee job seekers and employers have a powerful tool in searching for jobs and job candidates. The site allows users to customize their workspaces, to expand database searches and how they are saved, and the share jobs through e-mail and the Career Network.

Tennessee Department of Human Services, Vocational Rehabilitation

www.tn.gov/humanservices/ds/vocational-rehabilitation.html

Vocational Rehabilitation (VR) is a federal and state funded program that provides a variety of individualized services to persons with disabilities in preparation for employment in the competitive labor market. VR advocates employment outcomes for clients that are consistent with their individual strengths, resources, abilities, capabilities and informed care.

- Counseling & Guidance
- Training
- Maintenance & Transportation
- Transition Service from School to Work
- Personal Care Assistance
- Rehabilitation Technology Services
- Job Placement
- Post-Employment Services
- Supported Employment
- Independent Living Services

James K. Polk State Office Building, 15th Floor | Nashville, TN 37243 | (615) 313-4891
TTY: (615) 313-4891 | TTY Long Distance: (800) 270-1349

Tennessee Rehabilitation Center

www.tn.gov/humanservices/ds/trc-smyrna.html

The Tennessee Rehabilitation Center (TRC) in Smyrna is a state-operated training center that provides career and technical education to prepare individuals with disabilities for greater independence and competitive integrated employment in their local communities. Services are provided on campus and most clients live on campus in residential units while receiving services. The TRC serves clients of the Department of Human Services, Division of Rehabilitation Services, from all 95 counties in the state.

406 North Ave | Smyrna, TN 37167 | (615) 459-6811

EMPLOYMENT SERVICES / VOCATIONAL REHABILITATION

Tennessee Department of Labor and Work Force Development

www.tn.gov/workforce/jobs-and-education/job-search1/find-local-american-job-center.html

The American Job Centers offers services that can meet the employment needs of recent college graduates looking for a job to seasoned employees wanting a career change. The Center provides free access to resource rooms which include computers and internet, telephones and fax machines. Job seekers can attend on-site recruiting events, workshops on resume writing, interviewing skill, and job search activities or pursue more intensive training or certification for occupations that are in demand. American Job Centers offers the right tools needed to succeed. All 95 Tennessee counties are served by an American Job Center with qualified staff and are open 8:00 am to 4:30 pm, Monday – Friday.

Benefits to Work Project

<http://www.tndisability.org/benefits-work>

Benefits to Work is a program of the Tennessee Disability Coalition and Empower TN. The goal of Benefits to Work is to promote self-sufficiency for individuals with disabilities by helping to lessen some of the obstacles faced when going to work including concern about losing healthcare coverage and other benefits. Highly trained counselors have assisted hundreds of individuals with understanding the Social Security employment supports such as Ticket to Work. Benefits to Work provide tools to make informed decisions about working, financial circumstances and the courage to pursue career goals. To better serve Benefits to Work collaborates with employment resource professionals such as Social Security, Vocational Rehabilitation, Employment Networks, Workforce Employment Networks, Protection and Advocacy for Beneficiaries of Social Security (PABSS) and many others.

For more information contact:

Alice L. Bowen, Program Director

(888) 839-5333



FINANCIAL ASSISTANCE AND BENEFITS

TBI Targeted Family Support Program

<https://www.tn.gov/health/health-program-areas/fhw/vipp/tbi/tbi-family-support-program.html>

The Tennessee Traumatic Brain Injury (TBI) Targeted Family Support Program benefits individuals that have sustained severe disability due to traumatic brain injury by assisting those individuals, as well as their families, to remain in their homes and communities. Services can include but are not limited to respite care, day care services, home modification, equipment, supplies, personal assistance, transportation, homemaker, services, housing costs, health-related needs, nursing and counseling. The primary purpose of the program is to support:

- Adults with disability due to traumatic brain injury who choose to live with their families;
- Adults with disability due to traumatic brain injury not supported by other residential programs funded by state or federal government; and
- Families who have school-age or younger children with disability due to traumatic brain injury.

For more information, call the TBI Program at (800) 882-0611 or contact Lakeesha Jackson at ljackson@arcddc.org or call (615) 321-5699 x229.

Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI)

www.ssa.gov

SSI: Supplemental Security Income pays benefits based on financial need. The SSI program makes payments to people with low income who are age 65 or older or are blind or have a disability. A child younger than age 18 can qualify if an individual meets Social Security's definition of disability for children, and if the individual's income and resources fall within eligibility limits.

SSDI: Social Security pays benefits to people who cannot work because they have a medical condition expected to last at least one year or result in death. Federal law requires a very strict definition of disability.

www.socialsecurity.gov | (800) 772-1213 | TTY: (800) 325-0778

FINANCIAL ASSISTANCE AND BENEFITS

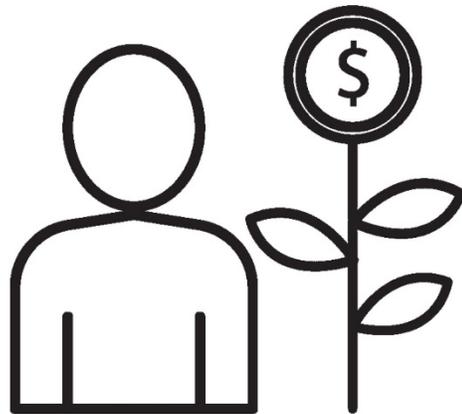
Vista Points, Inc.

www.vistapoints.org/

Vista Points, Inc. is a non-profit organization that acts as a trustee for special needs trusts. It also offers resources on establishing special needs trusts, educational programs, and referrals to attorneys to assist families with creating special needs trusts.

Vista Points provides trustee services for three types of special needs trusts: (1) first part or self settled trusts, (2) third party trusts, and (3) pooled trusts. Through community outreach activities and educational programs, Vista Points promotes the advantages of special needs trusts to those who will most benefit from them, including people living with a physical, mental or intellectual disability, their parents and caregivers and the professionals who serve and guide them.

(888) 442-4076 | Email: info@vistapoints.org



HOUSING / LIVING CARE ARRANGEMENTS

Accessible Space, Inc.

www.accessiblespace.org/

ASI is a nationwide, non-profit housing and service provider for adults with physical disabilities and seniors and oversees three affordable and accessible apartment complexes in Nashville and Memphis. Tennessee Community Services Agency provides supportive services to eligible residents of the Memphis Facilities.

Locations:

Hagy Commons

2737 McCampbell Ave.
Nashville, TN 37214

McCullough Place

1456 Gilham Rd
Memphis, TN 38134

Welsh Manor

2900 Coleman Rd
Memphis, TN 38128

Castalian Springs (see also Facilities)

<https://www.neurorestorative.com/state-location/castalian-springs/>

NeuroRestorative Castalian Springs provides regional access to rehabilitation, transitional and supported living services for adults with brain injury through the southeast. This facility is a single-family setting in a rural location that offers ample outdoor space including a pavilion, garden and patio.

Services provided may be offered by NeuroRestorative staff and other professionals on-site or in the community. NeuroRestorative also coordinates or assists participants in accessing additional services from other health professionals and local service providers as necessary.

- 24-Hour Staff Support
- Art Classes
- Behavior Analysis Consultation
- Case Management
- Community Integration
- Family Education & Training
- Fitness Equipment & Activities
- Health & Wellness Services
- Home Management Skills Training
- Life Skills Training
- Meal Planning & Preparation
- Medical Care Coordination
- Neuropsychological Consultation
- Nursing
- Nutritional Education
- Nutritionally Prepared Meals & Snacks
- Phone, Cable, Computer & Internet Access & Support
- Prevocational Services Coordination
- Social & Recreational Activities
- Therapy Services Coordination
- Transportation
- Vocational Activities

268 Governor Hall Rd. | Castalian Springs, TN 37031 | (800) 743-6802

HOUSING / LIVING CARE ARRANGEMENTS

Crumley House (see also **Facilities**)

www.Crumleyhouse.com

Crumley House provides transitional living services for adults with brain injury in a fully accessible building with 14 apartment units, located on 32 acres of land overlooking the mountains.

Crumley House Residential Program provides the following services:

- Individuals reside at the facility with staff on premises 27 hours a day, 7 days a week;
- Members of the residential program are expected to participate in the rehabilitation program;
- Assistance with activities of daily living is provided by staff, with the level of support being dependent upon the individual's needs;
- Meals are provided in the dining area three times a day;
- Medications are managed with supervision of staff;
- Transportation is available for routine local healthcare follow up and services; and
- Crumley House staff participate in specialized training programs focused on brain injury.

300 Urbana Rd. | Limestone, TN 37681 | (423) 257-3644

Hosanna Community

www.hosannacommunity.org

The Hosanna Community fosters independence for adults with physical disabilities and traumatic brain injuries. Located on seven wooded acres, facilities living quarters and separate bedrooms for each resident.

Hosanna provides:

- A chance for adults with disabilities to live in a supportive community while maintaining independence;
- An opportunity for those who do not need assisted living services to find the supportive services they needed while living as independently as they are able;
- A home-away-from-home, providing family members the peace of mind that their loved one is in a setting that encourages self-fulfillment through self-sufficiency; and
- A safety net for those individuals who can manage the activities of daily living yet need support in other areas.

6410 Grubb Rd. | Hixson, TN 37343 | (423) 870-6880 | Email: hosannacommunity@comcast.net

INFORMATION AND REFERRAL

Brain Injury Association of Tennessee

<https://braininjurytenn.org/>

The Brain Injury Association of Tennessee (BIAT) is a non-profit organization dedicated to improving the quality of life for survivors of traumatic brain injury and their families and to the prevention of brain injuries.

P.O. Box 280364 | Nashville, TN 37228 | (615) 955-0673 | Family Help Line: (877) 757-2428

Tennessee Disability Pathfinder

www.familypathfinder.org

Tennessee Disability Pathfinder is a free, statewide clearinghouse of disability related resources and services for persons with disabilities, their family members, services providers and advocates. Pathfinder provides:

- Toll-Free statewide bilingual helpline: (800) 640-4636 or email tnpathfinder@vumc.org
 - Free Online Services Database: <https://vkc.vumc.org/pathsearch/>
 - Disability Resource Library: <https://vkc.vumc.org/vkc/pathfinder/library/>
-

Tennessee Commission on Aging and Disability

www.tn.gov/aging.html

The Tennessee Commission on Aging and Disability is the designated state agency mandated to provide leadership on behalf of older persons and individuals with a disability in the state.

502 Deaderick Street, 9th Floor | Nashville, TN 37243 | (615) 741-2056

Email: laverdia.mccullough@tn.gov

United Way, 2-1-1

www.211tn.org

United Way 2-1-1 is a source of information about community services in Middle Tennessee, such as healthcare, food and financial assistance, counseling and legal services. Multilingual services are available.

INFORMATION AND REFERRAL

Tennessee Association of Human Resource Agencies

<https://tnhra.org/>

The Tennessee General Assembly has established the Human Resource Agencies to be the delivery system for human services throughout the state. Nine regional agencies offer services in the following major categories: Elderly and Disabled Services, Community Intervention, Children and Youth Services, Nutrition Services, Transportation, Education and Employment and Home Health Programs.

Delta

Covington, TN 38019
(901) 476-5226
www.deltahra.org

Mid Cumberland

Nashville, TN 37217
(615) 331-6033
www.mchra.com

South East

Dunlap, TN 37327
(423) 949-2191 or
(800) 852-6155
www.sethra.us

East Tennessee

Knoxville, TN 37923
(865) 691-2551
www.ethra.org

Northwest Tennessee

Martin, TN 38237
(800) 750-6866
www.nwtdd.org/nwthra

Southwest

Henderson, TN 38340
(731) 989-5111
www.swhra.org

First Tennessee

Johnson City, TN 37604
(423) 461-8200
www.fthra.org

South Central

Fayetteville, TN 37334
(931) 433-7182
www.schra.us

Upper Cumberland

Cookeville, TN 38501
(931) 528-1127
www.uchra.com

Traumatic Brain Injury Service Coordinators

<https://www.tn.gov/health/health-program-areas/fhw/vipp/tbi/support-groups.html>

TBI Service Coordinators are available to assist persons with brain injury, families and professionals access needed programs and services.

For more information call, (800) 882-0611 or:

Memphis Area:	(901) 545-8487	Upper Cumberland:	(931) 372-8900
Jackson Area:	(731) 541-4941	Chattanooga Area:	(423) 602-7246
Nashville Area:	(615) 955-0673	Knoxville Area:	(865) 331-1499
Murfreesboro Area:	(616) 440-9908	Johnson City Area:	(423) 257-3644 x6

MEDICAL

MEDICARE

www.medicare.gov/

Medicare is national health insurance for people age 65 or older, people under 65 with certain disabilities and people of any age with End-Stage Renal Disease. Medicare is not income based. Individuals with disability under age 65 are eligible for Medicare benefits once qualified for Social Security Disability insurance benefits. Medicare is automatically offered to persons drawing Social Security benefits for a period of 24 months.

For more information call., (800) MEDICARE [(800) 633-4227]

CHOICES

<https://www.tn.gov/tenncare/long-term-services-supports/choices.html>

TennCare CHOICES program includes nursing facility services and home and community-based services for adults (age 21 and older) with a physical disability and seniors (age 65 and older). The CHOICES program offers services to help a person live in their own home or in their community.

For CHOICES counseling assistance, contact your local Area Agency on Aging and Disability (AAAD) at:

First Tennessee

(866) 836-6678

benefits@ftaad.org

Upper Cumberland

(931) 476-4158

benefits@ucdd.org

Mid-South TN

(866) 836-6678

Benefits.counseling@agingcommission.org

Northwest TN

(866) 836-6678

benefits@nwtd.org

Southwest TN

(731) 668-6967

Benefits@swtd.org

Greater Nashville

(615) 255-1010

benefits@gnrc.org

South Central TN

(866) 836-6678

benefits@sctd.org

East TN

(866) 836-6678

benefits@ethra.org

Southeast TN

Cookeville, TN 38501

(931) 528-1127

www.uchra.com

TENNCARE

www.tn.gov/tenncare.html

TennCare is the state of Tennessee's Medicaid program that provides healthcare for approximately 1.4 million Tennesseans. TennCare provides healthcare to mostly low-income pregnancy women, parents or caregivers of a minor child, children and individuals who are elderly or have disability. To get Medicaid, individuals must meet the income and resource limits.

(800) 342-3145 or Tennessee Health Connection (855) 259-0701

MENTAL HEALTH / SUBSTANCE ABUSE SERVICES AND RESOURCES

Behavioral Health Safety Net

<https://www.tn.gov/behavioral-health/mental-health-services/adults/behavioral-health-safety-net-.html>

The Behavioral Health Safety Net (BHSN) of TN provides core behavioral health services to Tennesseans 18+ who lack insurance coverage and meet all eligibility requirements for BHSN. These services are community-based and inpatient care is not covered. The BHSN is administered through contract with Community Mental Health Agencies across the state.

Centerstone

<https://www.centerstone.org/>

Centerstone is a not-for-profit health system providing mental health and substance use disorder treatments. Centerstone cares for more than 63,000 people each year throughout the Middle Tennessee area and believes every person matters and is uniquely committed to bridging the gaps between mind and body health through integrated primary and behavioral healthcare. Most insurances are accepted – including Medicaid, Medicare and many commercial insurance plans. For individuals who do not have insurance, ask about payment assistance.

Centerstone Treatment Services include:

- Addiction Recovery
- Children and Family
- Counseling
- Crisis and Urgent Care
- Forensic Evaluation
- Housing
- Inpatient
- Military Services
- Pharmacy
- Psychiatric Care
- Social Services

To find a location in your area, visit <https://centerstone.org/locations/tennessee/#nav-locations>

To learn about programs in TN, visit <https://centerstone.org/locations/tennessee/#nav-programs>

(877) 467-3123 | TN Crisis Line: (800) 861-7444 | Military Services Crisis Line: (866) 781-8010

Cumberland Heights (see also Facilities)

<https://www.cumberlandheights.org/>

Cumberland Heights is a non-profit organization that has provided services since 1966 and prides itself on being a treatment center steeped in tradition also taking on cutting-edge practices such as predictive analytics and feedback-informed treatment. Best known for their main campus on River Road, Cumberland Heights provides quality addiction treatment at 15 outpatient recovery centers through the state of Tennessee.

To learn about Cumberland Height locations visit, <https://www.cumberlandheights.org/locations/>

General Information: (615) 352-1757 | TTY/TDD: (615) 690-4537 | Admissions: (615) 356-2700

MENTAL HEALTH / SUBSTANCE ABUSE SERVICES AND RESOURCES

Institute on Aging

<https://www.ioaging.org/services/all-inclusive-health-care/friendship-line>

Institute on Aging's 24-hour toll-free non-emergency Friendship Line is an accredited crisis line for people aged 60 years and older and adults living with disabilities. The line is answered by trained volunteers who specialize in offering a caring ear and having a friendly conversation.

(800) 971-0016

National Suicide Prevention Lifeline

<https://suicidepreventionlifeline.org/>

The National Suicide Prevention Lifeline is a national network of local crisis centers that provide free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week.

Anyone could be struggling with suicide. To find more specific resources, visit

<https://suicidepreventionlifeline.org/>

(800) 273-TALK or (800) 273-8255



MENTAL HEALTH / SUBSTANCE ABUSE SERVICES AND RESOURCES

Tennessee Association of Alcohol, Drug & Other Addiction Services

<https://www.taadas.org/>

TAADAS is a statewide organization that connects individuals to resources and services for alcohol and drug, gambling addiction, and other addiction information. Services that TAADAS provides include the Tennessee REDLINE, TAADAS Statewide Clearinghouse, Gambling Addiction Recovery Services Database and advocacy/policy analysis.

Tennessee REDLINE (1-800-889-9789) is a toll-free information and referral line coordinated by TAADAS and funded by the Tennessee Department of Mental Health and Substance Abuse Services. The purpose of the REDLINE is to provide accurate, up-to-date alcohol, drug, problem gambling, and other addiction information and referrals to all citizens of Tennessee at their request.

TAADAS Statewide Clearinghouse is the state repository and dissemination center for alcohol and drug, problem gambling, and other addiction prevention and treatment literature. This literature is free and may be ordered via the TAADAS website at www.taadas.org.

Gambling Addiction Recovery Services Database is a consistently updated database on gambling providers, including counseling, treatment, support groups and wrap around recovery services for problem gambling or gambling addiction.

(615) 780-5901 | Fax: (615) 780-5905 | Email: mail@taadas.org

Tennessee Association of Mental Health Organizations

<https://www.tamho.org/>

The Tennessee Association of Mental Health Organizations (TAMHO) is a statewide trade association representing Community Mental Health Centers and other non-profit corporations that provide behavioral health services.

To learn more about services, please visit <http://www.tamho.org/#services>

Tennessee Department of Mental Health and Substance Abuse Services (TDMHSAS)

<https://www.tn.gov/behavioral-health.html>

TDMHSAS Division of Mental Health Services administers and supports a diverse array of services and support for individuals of all ages living with mental illness, co-occurring disorders, or serious emotional disturbances. The Division is responsible for community-based programs and community support services including housing, crisis services, suicide prevention and peer-to-peer recovery services.

To learn more about services offered by the Division of Mental Health Services, visit <https://www.tn.gov/behavioral-health/mental-health-services.html>

MENTAL HEALTH / SUBSTANCE ABUSE SERVICES AND RESOURCES

Tennessee Department of Mental Health and Substance Abuse Services (TDMHSAS)

<https://www.tn.gov/behavioral-health.html>

TDMHSAS Division of Substance Abuse Services administers and supports a diverse array of substance abuse services, support, and resources. The Division provides substance abuse prevention efforts, treatment and recovery services and resources, criminal justice services, faith-based initiatives, per recovery services and crisis services.

To learn more about services offered by the Division of Substance Abuse Services, visit

<https://www.tn.gov/behavioral-health/substance-abuse-services.html>

500 Deaderick Street | Nashville, TN 37243 | Email: OCA.TDMHSAS@tn.gov

Tennessee Mental Health Consumers' Association

<https://tmhca-tn.org/>

The Tennessee Mental Health Consumers' Association (TMHCA) is Tennessee's only statewide organization that is owned and operated by people in recovery from mental health issues or addiction. TMHCA has over three decades of experience helping people find hope in their life. TMHCA's mission is to promote recovery and community through peer support, education and advocacy for all mental health consumers in Tennessee.

To learn more about services and resources provided by TMHCA, visit <https://tmhca-tn.org/> or call a local office at:

Corporate Office

3931 Gallatin Pike
Nashville, TN 37216
(615) 250-1176
(888) 539-0393 (Toll-Free)

Jackson Office

319 Vann Drive
Jackson, TN 38305
(731) 660-3275

Murfreesboro Office

416 A Medical Center Pkwy
Murfreesboro, TN 37129
(615) 849-2117

Columbia Office

704 Lion Parkway
Columbia, TN 38401
(931) 388-0664

McMinnville Office

1035 Sparta St.
McMinnville, TN 37110
(931) 474-4053

Chattanooga Office

420 Bell Avenue
Chattanooga, TN 37405
(423) 803-5655

Memphis Office

1407 Union Avenue, Suite 810
(901) 522-2090

MENTAL HEALTH / SUBSTANCE ABUSE SERVICES AND RESOURCES

Tennessee REDLINE

<https://www.taadas.org/our-programs-and-services/redline>

Tennessee REDLINE is a free 24/7 toll-free information and referral line coordinated by TAADAS and funded by the Tennessee Department of Mental Health and Substance Abuse Services. The purpose of the REDLINE is to promote accurate, up-to-date alcohol, drug, problem gambling and other addiction information and referrals to all citizen of Tennessee at their request.

Call or text: (800) 889-9789



Tennessee Suicide Prevention Network (TSPN)

<https://www.tspn.org/>

TSPN is a statewide public-private organization responsible for implementing the Tennessee Strategy for Suicide Prevention as defined by the 2001 National Strategy for Suicide Prevention. TSPN works across the state to eliminate the stigma of suicide and educate communities about the warning signs of suicide, with the ultimate intention of reducing suicide rates in the state of Tennessee. TSPN provides suicide prevention and crisis intervention training to community organizations and conducts postvention sessions for schools and organizations after suicides occur.

To learn more about resources provided by TSPN, visit <https://www.tspn.org/get-help-now/>

For more information on training provided by TSPN, visit <https://www.tspn.org/curricula/>

To learn more about suicide loss and lived experience, visit <https://www.tspn.org/for-survivors/>

1321 Murfreesboro Pike #115 | Nashville, TN 37217 | (615) 297-1077 | Email: tspn@tspn.org



MENTAL HEALTH / SUBSTANCE ABUSE SERVICES AND RESOURCES

Tennessee Statewide Crisis Phone Line

<https://www.tn.gov/behavioral-health/need-help/crisis-services.html>

The Tennessee Statewide Crisis Line is available 24/7, 365 days a year. The Crisis Line is a resource for anyone experiencing a mental health crisis. All calls are routed to a trained crisis counselor in your area, who will provide you support and guidance, and work to connect individuals with appropriate community supports. **This service is free!**

855-CRISIS-1 or (855) 274-7471



PERSONAL SUPPORT / HOME AND COMMUNITY-BASED SERVICES

Centers for Independent Living

Centers for Independent Living (CILs) are private, non-profit corporations that provide services to maximize the independence of individuals with disabilities. CILs provides advocacy, independent living skills training, information/referral and peer counseling.

Empower TN

2601 Elm Hill Pike
Nashville, TN 37214
(615) 292-5803
(615) 292-7790 TTY
www.empowertn.org
Email: info@empowertn.org

Memphis Center for Independent Living

5100 Poplar Avenue, Suite 810
Memphis, TN 38137
(901) 726-6404
www.mcil.org
Email: mcil@mcil.org

disABILITY Resource Center

9111 Cross Park Drive, Suite E 135
Knoxville, TN 37923
(865) 637-3666
(865) 637-6796 TTY
Email: drc@drctn.org

TARP Center for Independent Living

1027 Mineral Wells Ave., Suite #7
Paris, TN 38242
(731) 644-0026 VOICE
(866) 895-8277 Toll-Free
www.tarp1.org/
Email: moreinfo@tarp1.org

Jackson Center For Independent Living

23 Federal Drive
Jackson, TN 38305
(731) 668-2211
(731) 664-3790 TTY
www.j-cil.com

Tri-state Resource & Advocacy Corp. (TRAC)

6925 Shallowford Rd # 300
Chattanooga, TN 37421
(423) 892-4774
<http://tndeaflibrary.nashville.gov/directory/southeast/tri-state-resource-advocacy-corporation-inc-trac>
Email: ilctrac@bellsouth.net

Crumley House (see also Facilities)

www.crumleyhouse.com

Crumley House offers personal care services for adults with brain injury in a fully accessible building with 14 apartment units.

300 Urbana Rd. | Limestone, TN 37681 | (423) 257-3644

PERSONAL SUPPORT / HOME AND COMMUNITY-BASED SERVICES

TennCare CHOICES

www.tn.gov/tenncare/long-term-services-supports/choices.html

TennCare CHOICES program includes nursing facility services and home and community-based services for adults (age 21 and older) with a physical disability and seniors (age 65 and older). The CHOICES program offers services to help a person live in their own home or in the community.

TennCare Main Phone Line: (800) 342-3145 | TN Health Connection: (855) 259-0701

Tennessee Respite Coalition

<https://tnrespite.org/>

The Tennessee Respite Coalition provides relief to families and caregivers from the extraordinary and intensive demands of providing ongoing care.

Statewide Respite Helpline: (888) 579-3754

Tennessee Community Services Agency

<http://www.tncsa.com/>

Tennessee Community Services Agency (TNCSA) is a public agency created by the General Assembly of Tennessee with a broad mission of servicing Tennesseans in need. TNCSA provides personal support services for persons with brain injury living in two affordable and accessible facilities in Memphis. They assist with activities of daily living, includes but not limited to bathing, dressing, grooming, shopping, laundry and cleaning.

Corporate Office: (731) 884-2640

PUBLIC SERVICES

Adult Protective Services

www.tn.gov/humanservices/article/adult-protective-services

Services and assistance are offered for adults who are mentally or physically unable to protect their own interest; have no willing, able, or responsible individual to act on their behalf; and are abused, neglected (including self-neglect) or exploited. Abuse can be physical, emotional, sexual or financial. This includes adults with disabilities and elderly living with relatives or in facilities. Services are available 24/7.

Hotline to Report Abuse or Neglect: (888) 277-8366

Automobile Licenses for Disabled

www.tn.gov/revenue/title-and-registration/license-plates/disabled-plates-placards.html

Automobile placards, plates, and temporary placards for individuals with disability are available upon request with a physician's certificate. Contact the Automobile Registration Department in the County Clerk's Office for application forms and information.

For a license plate, the individual with disability must have title to the care. There is no extra charge and plates are available in all counties. For a placard, the individual with disability need not be the driver or owner of the car.

Smart911.com

www.smart911.com

Create a safety profile for your household that includes vital personal and medical information. The safety profile helps fire fighters and other emergency responders help if you call 911. Enter your zip code to see if area is served.

TN Yellow Dot Program

<https://www.tn.gov/tdot/traffic-operations-division/transportation-management-office/yellow-dot-program.html>

The Tennessee Yellow DOT Program is a free program designed to provide first responders with an individual's medical information in the event of an emergency on Tennessee's roadway.

PUBLIC SERVICES

Americans with Disabilities Act

https://www.ada.gov/ada_intro.htm

The Americans with Disability Act (ADA) was signed into law July 26, 1990, by President George H. W. Bush. The ADA is one of American's most comprehensive pieces of civil rights legislation that prohibits discrimination and guarantees people with disabilities have the same opportunities as everyone else to participate in the mainstream of American life – to enjoy employment opportunities, to purchase goods and services, and to participate in state and local government programs and services. The ADA is an equal opportunity law for persons with disabilities.

To be protected by the ADA, one must have a disability, which is defined by the ADA and can be found by, visiting <https://www.ada.gov/pubs/adastatute08.htm>

Brain Injury Association of America

www.biausa.org/

The mission of the Brain Injury Association of America (BIAA) is to advance brain injury prevention, research, treatment and education and to improve the quality of life for all people affected by brain injury. BIAA is dedicated to increasing access to quality healthcare and raising awareness and understanding of brain injury.

(703) 761-0750 | For Brain Injury Information Only: (800) 444-6443

Center for Disease Control and Prevention (CDC)

www.cdc.gov/TraumaticBrainInjury/

CDC's research and programs work to prevent brain injuries and help individuals recognize, respond and recover from traumatic brain injuries.

(800) CDC-INFO or (800) 232-4636

United States Brain Injury Alliance (BIA)

<http://usbia.org/>

BIA's mission is to engage the community in preventing brain injury and improving lives.

(703) 960-6500 | Email: info@usbia.org

SERVICE ANIMALS

Retrieving Independence

www.retrievingindependence.org/

Retrieving Independence is a non-profit organization that breeds, trains, and places top quality service dogs with children and adults living with physical and mental disabilities. The organization's mission is to develop and successfully place highly skilled service dogs to assist with individuals living with a disability, enhancing their quality of life. Dogs are trained to help with conditions such as, but not limited to psychological issues, mobility disorders, seizures, stroke and combinations of several of these conditions.

256 Seaboard Lane Ste. C101 | Franklin, TN 37067 | (615) 934-0444

Email: info@RetrievingIndependence.org



SERVICE COORDINATION

OUR GOAL?

The goal of the TBI Service Coordination Program is to improve the quality of life for people with brain injury and their families.

WHAT IS SERVICE COORDINATION?

The service coordinator's role is to work with survivors of an acquired brain injury and their families to assess their current resources and needs. Service coordinators:

- Develop a comprehensive plan of care;
- Provide referrals to available resources;
- Coordinate services by engaging in advocacy; and
- Bridge gaps in the service delivery system.

Families are assisted in locating information and services appropriate to their situation and guided in securing these services. Professionals can receive technical assistance, resource information and education to better understand the unique needs of people with brain injuries. Services are provided **free of charge**.

WHY IS SERVICE COORDINATION NEEDED?

Whether a brain injury is mild, moderate, or severe, the result can be a variety of cognitive, behavioral and emotional complications.

Due to improved medical technology, the number of people who survive traumatic brain injury has increased significantly in recent years. Many families struggle to cope with caring for a loved one with a brain injury. A service coordinator is a valuable resource for identifying and securing needed services that help persons with brain injury and the family to make the most of life after injury. Service coordinators work to build natural support systems that provide direction for a productive and independent life.

SERVICE COORDINATION SERVICES

TBI service coordinators deliver the following core services:

- Provide information on brain injury;
- Refer clients to qualified services;
- Assist clients in applying for and accessing services;
- Advocate for individual rights and benefits;
- Develop support groups; and
- Assist or consult in the development of new programs and services.

SERVICE COORDINATOR CONTACT INFORMATION

West Region

Memphis – Carolyn Chambers

Regional One Health
Traumatic Brain Injury Services, Room A-659
887 Jefferson Avenue
Memphis, TN 38103
Cchambers@regionalonehealth.org
P: (901) 545-8487
Fayette, Haywood, Lauderdale, Shelby, Tipton

Jackson – Jimmie Lee Morris

West Tennessee Rehabilitation Center
1804 US Highway 45 Bypass
Jackson, TN 38305
jimmie.Morris@WTH.org
P: (731) 541-4941
Benton, Carroll, Chester, Crocket, Decatur, Dyer,
Gibson, Hardin, Hardeman, Henderson, Henry,
Houston, Humphreys, Lake, Madison, McNairy, Obion,
Perry, Stewart, Weakly

Middle Region

Nashville – Angela Pearson

Brain Injury Association of Tennessee
2245 Rosa L. Parks Blvd, P.O. Box 280364
Nashville, TN 37228
apearson.biat@gmail.com
P: (615) 955-0673
Cheatham, Davidson, Dickson, Montgomery,
Robertson, Sumner, Trousdale, Williamson, Wilson

Murfreesboro – Holland Camara

Disability Rights Tennessee
701 Murfreesboro Rd. Ste. 200
Nashville, TN 37210
HollandC@disabilityrightstn.org
P: (615) 298-1080
Bedford, Coffee, Franklin, Giles, Hickman, Lawrence,
Lewis, Lincoln, Marshal, Maury, Moore, Rutherford,
Wayne

Central Region

Upper Cumberland – Rick Hall

Disability Rights Tennessee
118 South Dixie, Suite 8
Cookeville, TN 38501
RickH@disabilityrightstn.org
P: (615) 298-1080
Cannon, Clay, Cumberland, Dekalb, Fentress, Jackson,
Macon, Overton, Pickett, Putnam, Roane, Smith, Van
Buren, Warren, White

Chattanooga – Lisa Morgan

Chattanooga Area Brain Injury Association
6319 East Brainerd Road
Chattanooga, TN 37421
chattanoogabraininjury@gmail.com
P: (423) 602-7246
Bledsoe, Bradley, Grundy, Hamilton, Marion, McMinn,
Meigs, Polk, Rhea, Sequatchie

East Region

Knoxville – Patty Cruze

Patricia Neal Rehab at Fort Sanders
1901 Clinch Ave. 5th Floor East
Knoxville, TN 37916
PCruze@CovHlth.com
P: (865) 331-1499
Anderson, Blount, Campbell, Cocke, Grainger,
Hamblen, Jefferson, Knox, Loudon, Monroe, Morgan,
Sevier, Scott, Union

Johnson City – Fredda Roberts

Crumley House
300 Urbana Rd
Limestone, TN 37681
fredda@crunleyhouse.com
P: (423) 257-3644 x6
Carter, Claiborne, Greene, Hancock, Hawkins, Johnson,
Sullivan, Unicoi, Washington

SUPPORT GROUPS

Traumatic Brain Injury Support Groups

<https://www.tn.gov/health/health-program-areas/fhw/vipp/tbi/support-groups.html>

TBI service coordinators provide local brain injury support groups for people with brain injury, families, caregivers and related professionals. For more information call (800) 882-0611 or contact your local service coordinator:

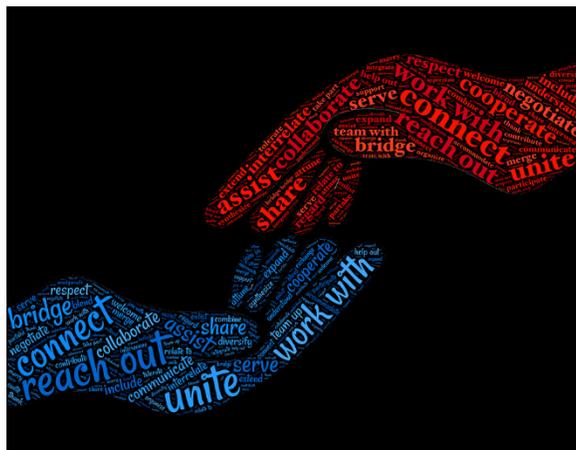
Memphis Area:	(901) 545-8487	Upper Cumberland:	(615) 372-298-1080
Jackson Area:	(731) 541-4941	Chattanooga Area:	(423) 602-7246
Nashville Area:	(615) 955-0673	Knoxville Area:	(865) 331-1499
Murfreesboro Area:	(615) 298-1080	Johnson City Area:	(423) 257-3644 x6

Trauma Survivor Network

<https://www.traumasurvivorsnetwork.org/pages/home>

The Trauma Survivors Network (TSN) is a community of patients and families looking to connect with one another and rebuild their lives after a serious injury. The TSN website includes links to the following Trauma Survivor Networks in Tennessee:

- Holston Valley Medical Center, Kingsport
- University of Tennessee Medical Center, Knoxville
- Regional One Health, Memphis
- Vanderbilt University Medical Center, Nashville



FACILITIES AND SERVICES

GUIDING PRINCIPLES FOR SELECTING A FACILITY

1. Before you visit a facility, prepare a list of questions. This shows you want the best for loved one, client, or patient. Write down answers during interviews, this will provide a record and will allow comparison of information from different programs and facilities.
2. Many brain injury rehabilitation facilities have specialties. If a loved one, client, or patient has physical problems such as difficulty walking or balance issues, look for a facility with a strong physical therapy program. If a loved one, client, or patient is experiencing behavioral problems, a facility with a neurobehavioral program may suite your needs.
3. Try to obtain the names of at least three facilities to visit and compare.
4. Determine if the program team is experienced specifically in brain injury. A well-established rehabilitation program will have staff with many years of experience and expertise in brain injury. Specialized staff may also use more innovative treatment techniques and be more sensitive to the needs of the patient and their families. Look for a team approach to planning and treatment.
5. Ask if the facility is accredited by a nationally recognized accrediting body such as the Commission on Accreditation of Rehabilitation Facilities (CARF). The Joint Commission is an independent organization that sets the highest quality control standards for healthcare. Rehabilitation programs are not required to obtain accreditation. Those who request to be reviewed for accreditation demonstrate a strong commitment to quality.
6. Find out how much therapy is offered and how often. Facilities vary widely in their service provision.
7. Location should be one of the many factors that should be considered when selecting a rehabilitation program or facility. If a nearby program is not familiar with traumatic brain injury, it may be advantageous to travel further to ensure an appropriate program.
8. Ask for referrals to families of individuals who have participated in the program within the past year. Ask the families what they looked for in the program, what they were told prior to admission, their opinion of the program, and what they would have done differently? Ask the families did the program or facility meet their expectations? Why or why not?
9. Tour facilities. Look for a clean environment with caring staff and adequate space for therapy. Look for a system that lets new or temporary staff become familiar with the survivor's program and needs.
10. Your final decision should be determined by your own opinions. This will continue to be the most important criteria in the long-term care.

ACCREDITATION

National Accreditation Commissions are paid by facilities to conduct an outside evaluation of services. The evaluation is conducted by experts in the appropriate specialty areas who apply very strict standards of care to the evaluation process. If a facility meets the standards, the agency will accredit the facility for a period of one to three years and facilities may the notify the public their facility has met these very strict standards. Accreditations used in this guide are:

- TJC:** The Joint Commission
- CARF:** Commission on Accreditation of Rehabilitation Facilities
CARF in General Rehabilitation
CARF in Comprehensive Inpatient Rehabilitation
- CARF-BI:** CAF in Brain Injury
- CORF:** Comprehensive Outpatient Rehabilitation Facility

FACILITIES AND SERVICES IN STATE

Baptist Memorial Rehabilitation Hospital

1240 South Germantown Road

Germantown, TN 381385

(901) 275-330

<http://www.baptistrehab.com/index.htm>

Program Description:

Baptist Memorial Rehabilitation Hospital provides comprehensive inpatient and outpatient rehabilitation. The facility specializes in helping patients recover from stroke, brain injury, neurological conditions, trauma, spinal cord injury, amputation and orthopedic injury.

Admissions/Insurance: (901) 275-3311

Ages Accepted: 13+

Number of persons with brain injuries severed per year: 60

Accreditations:

TJC CARF-BI
CARF Medicare

Reimbursement Accepted:

Private Insurance Medicaid / TennCare Veteran’s Benefits CHAMPUS
Medicare Self-Pay Worker’s Comp

Rehabilitation Programs:

Acute Inpatient Rehabilitation – Adult Outpatient Rehabilitation – Post Rehabilitation Program
Adult Stroke Rehabilitation Pediatric Traumatic Brain Injury Program
Community Re-Entry Outpatient Neurological Amputee Clinic
Day Treatment Rehabilitation
Outpatient Rehabilitation – Adult

Services Available:

Academic Transitioning Community Outings Recreation Therapy
Adult Education Counseling Rehab Nursing
Amputee Clinic Diagnostic Services Religious Support
Aquatic Therapy Education Respiratory Therapy
Assistance with Insurance Independent Living Skills Speech Language Pathology
Assistive Technology Inpatient Rehab Support Group
Behavior Modification Neurology Swallowing Recovery Program
Brain Injury Service Coordination Nursing Transportation
Case Management Occupational Therapy Vestibular/Balance Program
Care Coordination Organized Socialization Wound Management Center
Cognitive Retraining Physical Therapy

CORA Physical Therapy

3014 S. Mall Road NE

Knoxville, TN 37917

<https://www.coraphysicaltherapy.com/>

For Information Call:

(865) 687-4537

Program Description:

A leader in physical therapy, CORA North Knoxville offers state-of-the art treatments with licensed clinicians' laser-focused on superior outcomes and passionate about personal care.

Admission Criteria:

Physician's prescription as well as Direct Access

Ages Accepted:

13+

Number of persons with brain injury served per year: 25

Accreditations:

Medicare

Reimbursement Accepted:

CORA Physical Therapy is a community provider who participates in many insurance panels and in fact, accepts more than 4,000 plans. If individuals do not have insurance, affordable self-pay rates are available.

Rehabilitation Programs:

Outpatient Rehabilitation – Adult

Outpatient Neurological Rehabilitation

Services Available:

ActiveTracks (Community Outreach Platform)

Sports Medicine

Joint Mobilization

Balance & Coordination Training

Total Joint Replacement Rehabilitation

Arthritis

Chronic Pain Syndromes

Occupational & Industrial Services

Job Analysis

Massage Therapy

WorkTracks (Workers' Comp Solutions)

Spine Care

Strength & Conditioning

Vestibular Rehabilitation

Temporal Mandibular Joint (TMJ)

Spinal Cord Injuries

McKenzie Certified Spine Care

Ergonomic Assessments

Functional Capacity Evaluations

Pre and Post Offer Employment Screening

Children’s Hospital at Erlanger

910 Blackford Street
Chattanooga, TN 37403

<https://www.erlanger.org/default.aspx>

For Information Call : (423) 778-7262

Program Description:

Children’s Hospital at Erlanger is a Comprehensive Regional Pediatric Center with 33 pediatric emergency beds, 14 pediatric intensive care beds, 64 neonatal intensive care beds and 50 inpatient pediatric beds.

Admissions Criteria:

Any patient presenting with conditions deemed necessary for admission by a physician with admitting privileges.

Ages Accepted: Birth – 21

Accreditations:

TJC
Medicare

Reimbursement Accepted:

Private Insurance	Self-Pay	CHAMPUS
Medicare	Worker’s Comp	State / County Mental Health Funds
Medicaid / TennCare	SSI	

Rehabilitation Program:

Acute Inpatient Rehabilitation – Pediatric Day Treatment	Outpatient Rehabilitation – Pediatric Traumatic Brain Injury Program
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Services Available:

Audiology	Neurology
Assistance with Insurance	Nursing
Behavior Modification	Occupational Therapy
Brain Injury Service Coordination	Physical Therapy
Case Management	Religious Support
Care Coordination	Respiratory Therapy
Diagnostic Services	Social Services
Education	Speech Language Pathology
Financial Planning	Support Group
	Vocational Evaluation and Assessment
	Wound Management Center

Crumley House Brain Injury Rehabilitation Center

300 Urbana Road
Limestone, TN 37681
www.crumleyhouse.com

Point of Contact: Guynn Edwards, Executive Director **Phone:** (423) 257-3644

Program Description:

Crumley House specializes in rehabilitation of brain injury survivors. The program provides transitional living services for adults with brain injury in a fully accessible building with 14 apartment units, located on 32 acres of land overlooking the mountains.

Admission Criteria: Brain Injury Survivor

Ages Accepted: 18+

Number of people with brain injuries severed per year: 50

Reimbursement Accepted:

State / County Vocational Rehabilitation Funds	TennCare CHOICES Program
Developmentally Disabled Funds	Worker's Comp
Self-Pay	SSI

Rehabilitation Programs:

- Behavior Management
- Community Re-Entry
- Day Treatment
- Recreation Program
- Vocational Program
- Traumatic Brain Injury Program

Services Available:

Academic Transitioning	Prevocational Training
Assistive Technology	Recreation Therapy
Behavior Modification	Respite Care
Case Manager / Care Coordinator	Religious Supports
Community Re-Entry	Social Services
Community Outings	Support Group
Cognitive Retraining	Supported Employment Placement
Housing	Transportation
Independent Living Skills	Vocational Evaluation
Job Coaching	Work Adjustment Training
Organized Socialization	

East Tennessee Children’s Hospital Rehabilitation Center

1025 Children’s Way

Knoxville, TN 37922

<https://www.etch.com/>

Phone: (865) 541-8000

Program Description:

The East Tennessee Children’s Hospital Rehabilitation Center provides local children access to comprehensive pediatric medicine.

Admissions Criteria: Physician Referral

Ages Accepted: Birth – 22

Number of people with brain injuries served per year: 20

Accreditations:

TJC

Reimbursement Accepted:

- Private Insurance
- Medicaid /TennCare
- Self-Pay
- Veteran’s Benefits Developmentally Disabled Funds
- Cover Kids
- Children’s Special Services Program

Rehabilitation Programs:

Outpatient Rehabilitation – Pediatric

Services Available:

- Aquatic Therapy
- Assistance with Insurance
- Occupational Therapy
- Physical Therapy
- Social Services
- Speech Language Pathology

Encompass Health Rehabilitation Hospital of Chattanooga

2412 McCallie Ave.
Chattanooga, TN 37404

<https://www.encompasshealth.com/chattanoogarehab>

Phone: (423) 698-0221

Toll-Free: (800) 763-5189

Program Description:

HealthSouth Chattanooga Rehabilitation Hospital is a 50-bed acute, inpatient rehabilitation hospital that offers a diverse range of inpatient services, including brain injury rehabilitation. Advanced technology assists patients in reaching their maximum functional and cognitive potential.

Admissions Criteria: Need for therapy and a qualifying diagnosis

Ages Accepted: 13+

Number of people with brain injuries server per year: 95

Accreditations:

Medicare
TJC

Reimbursement Accepted:

Private Insurance Medicaid / TennCare
Medicare Worker's Comp

Rehabilitation Programs:

Acute Inpatient Rehabilitation – Adult Community Re-Entry
Acute Inpatient Rehabilitation – Pediatric Traumatic Brain Injury Program
Adult Stroke Rehabilitation

Services Available:

Academic Transitioning	Nursing
Assistance with Insurance	Occupational Therapy
Assistive Technology	Physical Therapy
Behavior Modification	Rehab Nursing (Post-Acute Chronic)
Case Management	Respiratory Therapy
Care Coordination	Social Services
Cognitive Retraining	Speech Language Pathology
Community Re-Entry	Support Group
Diagnostic Services	Swallowing Recovery Program
Education	Vestibular/Balance Program
Independent Living Skills	Vision Therapy
Inpatient Rehab	

Encompass Health Rehabilitation Hospital of Memphis

1282 Union Ave.

Memphis, TN 38104

<https://encompasshealth.com/memphisrehab>

Phone: (901) 722-2000

Toll-Free: (800) 363-7342

Program Description:

The program offers comprehensive inpatient and outpatient rehabilitation to those affected by traumatic brain injury and non-traumatic brain injury.

Admissions Criteria: Inpatients must be able to participate in an acute rehabilitation hospital program

Ages Accepted: 13+

Number of people with brain injuries served per year: 130

Accreditations:

TJC

Medicare

Reimbursement Accepted:

Private Insurance

Medicaid / TennCare

Medicare

Worker's Comp

CHAMPUS

Self-Pay

Rehabilitation Programs:

Acute Inpatient Rehabilitation – Adult

Outpatient Rehabilitation – Adult

Adult Stroke Rehabilitation

Outpatient Rehabilitation – Pediatric

Community Re-Entry

Outpatient Neurological Rehabilitation

Traumatic Brain Injury Program

Post Rehabilitation Program

Services Available:

Academic Transitioning

Inpatient Living Skills

Aquatic Therapy

Inpatient Rehab

Assistance with Insurance

Neurology

Assistive Technology

Nursing

Behavior Modification

Occupational Therapy

Brain Injury Services Coordination

Physical Therapy

Case Management

Rehab Nursing (Post-Acute Chronic)

Care Coordination

Religious Support

Cognitive Retraining

Respiratory Therapy

Community Re-Entry

Social Services

Community Outings

Speech Language Pathology

Counseling

Swallowing Recovery Program

Diagnostic Services

Wheelchair Seating Clinic

Education

First Steps, Inc.
1990 Graybar Lane
Nashville, TN 37215
www.firststepsnashville.org

Point of Contact: Suzanna Satterfield, Therapy Program Coordinator

Email: satterfield@firststepsnashville.org

Phone: (615) 660-3091

Program Description:

First Steps is a non-profit organization, founded in 1957, that strives to nurture the whole person in an inclusive environment and see everyone as having the potential to succeed. First Steps works with children birth to 12 years of age. Services include a childcare center that provides inclusive services to children with special needs. First Steps also has an outreach program that serves children birth to three years in the community setting. First Steps has a 50-year history of providing individualized education, child development, and therapy to children in the Nashville community, including those who have been turned away from other programs due to severity of health issues, medical needs or limited resources.

Admissions Criteria:

Childcare Center: Birth to five years – children with special needs and typically developing children

Outreach Services: Birth to three years

Therapy Services: Birth to 12 years

Ages Accepted: Birth – 12

Number of people with brain injuries served per year: 5

Accreditations:

Medicare

Reimbursement Accepted:

Private Insurance

Medicaid / TennCare

Self-Pay

Rehabilitation Programs:

Outpatient Rehabilitation – Pediatric

Services Available:

Aquatic Therapy

Aural Habilitation

Diagnostic Services

Feeding Therapy

Occupational Therapy

Physical Therapy

Speech Language Pathology

Hosanna Community

6410 Grubb Road

Hixson, TN 37343

<https://hosannacommunity.org/>

Point of Contact:

Susan DiStefano, Executive Director

Katie Walters, Assistant Director

Phone: (423) 870-6880

Email: hosannacommunity@comcast.net

Program Description:

Hosanna is a community which fosters independence for adults with physical disabilities and traumatic brain injuries.

Admissions Criteria:

Must be able to use the bathroom without assistance, self-feed, do laundry, and be medicine compliant

Ages Accepted: 21+

Reimbursement Accepted:

Private Insurance

Self-Pay

SSI

Services Available:

Assistance with Insurance

Brain Injury Service Coordination

Case Management

Community Re-Entry

Community Outings

Counseling

Housing

Independent Living Skills

Job Coaching (On Contact)

Occupational Therapy (On Contact)

Organized Socialization

Physical Therapy (On Contact)

Religious Support

Social Services

Transportation

Liberty Speech Pathology Center, LLC
505 West Hwy 70
Dandridge, TN 37725
<http://www.libertyslp.com/>

Point of Contact: Lana Kirk, M.A., M.S., CCC-SLP, Owner

Phone: (865) 397-2892 **Email:** office@libertyslp.com

Program Description:

Liberty Speech Pathology Center, LLC was founded in the spring of 2021 to serve the needs of children and adults struggling with communication difficulties. The center provides outpatient speech, language, voice, and swallowing therapy clinical services to various groups of population, including children, adults and the elderly.

Admissions Criteria:

Varies depending on assessment results

Ages Served: Birth and up

Accreditations:

Medicare

Reimbursement Accepted:

Private Insurance SSI
Medicare Vocational Rehabilitation
Self-Pay Worker's Comp
CHAMPUS

Rehabilitation Programs:

Adult Stroke Rehabilitation	Outpatient Rehabilitation – Pediatric
Community Re-Entry	Outpatient Neurological Rehabilitation
Outpatient Rehabilitation – Adult	Traumatic Brain Injury Program

Services Available:

Cognitive Retraining
Community Re-Entry
Speech Language Pathology
Swallowing Recovery Program

NeuroRestorative Tennessee

268 Governor Hall Road

Castalian Springs, TN 37031

<https://www.neurorestorative.com/>

Make a Referral or Request Information: (800) 743-6802

Program Description:

Castalian Springs provides regional access to rehabilitation, transitional and supported living services for adults with brain injury throughout the southeast. Services are offered by staff and other professionals on-site or in the community. NeuroRestorative also coordinates or assists participants in accessing additional services from other health professionals and local service providers as necessary.

Admissions Criteria: Adult with brain injury

Accreditations:

CARF

Reimbursement Accepted:

Private Insurance

Worker's Comp

Self-Pay

Developmentally Disabled Funds

Veteran's Benefits

Vocational Rehabilitation

Rehabilitation Programs:

Community Re-Entry

Post Rehabilitation Program

Traumatic Brain Injury Program

Services Available:

24-Hour Staff Support & Supervision

Art Classes

Brain Injury Service Coordination

Behavioral Analysis Consultation

Case Management

Community Integration

Family Education & Training

Fitness Equipment & Activities

Health & Wellness Services

Home Management Skills Training

Life Skills Training

Meal Planning & Preparation

Medical Care Coordination

Neuropsychological Consultation

Nursing

Nutritional Education

Nutritionally Prepare Meals & Snacks

Phone, Cable, Computer & Internet Access & Support

Prevocational Services Coordination

Social & Recreational Activities

Therapy Services Coordination

Transportation

Vocational Activities

Neuro Therapy Nashville
246 Wilson Pike Circle, Suite D
Brentwood, TN 37207
<http://neurotherapynashville.com/>

Phone: (615) 236-6566

Fax: (615) 209-9816

Program Description:

Neuro Therapy Nashville is an outpatient rehab clinic that specializes in stroke and brain injury. We offer occupational therapy, speech therapy, vocational rehab counseling, vision rehab, massage, yoga and neurokinetic therapy. Neuro Therapy Nashville provides two online support groups that connect the local community of survivors, caregivers, and friends.

Reimbursement Accepted:

BCBS

Services Available:

Physical Therapy
Occupational Therapy
Speech Therapy
Therapy Intensives
Yoga Classes
Neurokinetic Therapy
Massage
Caregiver Support
Vocational Rehabilitation Specialist
Support Group

Niswonger Children’s Hospital (Ballad Health)

400 N. State of Franklin Road

Johnson City, TN 37604

<https://www.balladhealth.org/hospitals/niswonger-childrens>

Phone: (423) 431-6111

Program Description:

Niswonger Pediatric Therapy Services Department is comprised of physical, occupational, and speech language pathologists. Therapists work with children to improve the quality of everyday life to promote a quicker recovery time. The team develops individualized therapy program which optimizes development and address rehabilitation needs for children with developmental delays, special needs or critical illness. The team approach and child-friendly environment help children teach age-appropriate and condition-appropriate goals.

Ages Accepted: Birth – 18

Accreditations:

TJC

Reimbursement Accepted:

Private Insurance

Medicare

Medicaid / TennCare

Self-Pay

Rehabilitation Programs:

Outpatient Rehabilitation – Pediatric

Services Available:

Neurology

Occupational Therapy

Physical Therapy

Speech Language Pathology

Patricia Neal Rehabilitation Center at Fort Sanders Regional Medical Center of Covenant Health

1901 Clinch Avenue
Knoxville, TN 37916
www.patneal.org

For More Information Contact: Admissions

Phone: (865) 331-1446

Program Description:

Patricia Neal Rehabilitation Center offers comprehensive acute physical medicine and rehabilitation services in a 73-bed inpatient hospital program with on-site outpatient services using a physiatry-based medical model.

Admissions Criteria: Physician Referral Required

Ages Accepted: Inpatient: 12 – Adult / Outpatient: 12 – Adult

Number of people with brain injuries served per year: +120

Accreditations:

TJC CARF – Brain Injury Specialty TJC Advance Care for Comprehensive Stroke
CARF CARF – Stroke Specialty

Reimbursement Accepted:

Private Insurance Self-Pay Vocational Rehabilitation
Medicare Medicaid / TennCare Veteran’s Benefits Worker’s Comp

Rehabilitation Programs:

Acute Inpatient Rehabilitation – Adult	Community Transition
Acute Inpatient Rehabilitation – Pediatric	Outpatient Rehabilitation – Adult
Adult Stroke Rehabilitation	Outpatient Rehabilitation – Pediatrics
Brain Injury Specialty Program – Adult	Outpatient Neurological Rehabilitation
Brain Injury Specialty Program – Pediatric	Outpatient Orthopedic Rehabilitation

Services Available:

ACBIS Staff	Education Resources	Recreational Therapy
Academic Transitioning	Financial Planning	Rehab Nursing
Assistance with Insurance Issues	Home Accessibility Assessment	Respiratory Therapy
Assistive Technology	Home Management Skills	Speech Language Pathology
Augmentative Communication	Inpatient Rehab Services	Spiritual Support Services
Behavior Medicine	Neuropsychological Evaluation	Support Group
Bowel Bladder Management	Nursing – CRRN	Swallowing Recovery Program
BI Community Service Coordination	Occupational Therapy	Vestibular/Balance Program
Case Management	Oncology Rehabilitation	Vision Therapy
Cognitive Retraining	Orthopedic & Amputation Rehab	Wheelchair Seating Clinic
Community Re-Entry	Outpatient Rehab	Wound Management Center
Counseling	Pet Therapy	Concussion Specialty Program
Diagnostic Services	Physical Therapy	
Driving Evaluation/Education	Physiatrists	

Pi Beta Phi Rehabilitation Institute

Vanderbilt Bill Wilkerson Center

1215 21st Ave. S. Suite 9211

Nashville, TN 37232

<https://www.vanderbilthealth.com/program/pi-beta-phi-rehabilitation-institute>

Phone: (615) 936-5040

Program Description:

The Pi Beta Phi Rehabilitation Institute at Vanderbilt Bill Wilkerson Center serves adults and children who have been diagnosed with central nervous system disorders, including brain injury and stroke. The goal of Phi Beta Phi is that each patient gains independence and an improved quality of life.

Ages Accepted: 3+

Number of people with brain injuries served per year: 150

Accreditations:

TJC

Medicare

Reimbursement Accepted:

Private Insurance

Veteran's Benefits

Medicare

Worker's Comp

Medicaid / TennCare

Vocational Rehabilitation

Self-Pay

CHAMPUS

Rehabilitation Programs:

Outpatient Neurological Rehabilitation

Pediatric Outpatient Rehab

Traumatic Brain Injury Program

Services Available:

Academic Transitioning

Education

Assistance with Insurance Issues

Independent Living Skills

Assistive Technology

Lee Silverman Voice Treatment (LSVT)

Augmentative and Alternative Communication (AAC)

Occupational Therapy

Case Management

Physical Therapy

Care Coordination

School Liaison

Cognitive Retraining

Social Services

Community Re-Entry

Speech Language Pathology

Counseling

Vestibular/Balance Program

Driving Evaluation/Education

Vision Therapy

Wheelchair Seating Clinic

Quiet Oaks Adult Care Home

3872 Brayton Mountain Road

Graysville, TN 37338

<http://www.quietoak.com/>

Phone: (423) 775-7658

Email: quietoaks@comcast.net

Program Description:

Quiet Oaks is fully licensed by the Tennessee Department of Health Care Facilities as an Adult Care Home Level 2 for ventilator dependent persons. The facility provides subacute care in a personal, homelike atmosphere for the ventilator dependent resident. Services include skilled nursing, respiratory care, care coordination with case workers, primary care, specialist, family assistance with ADLs and integration into the community.

Admissions Criteria: Nursing home-level of care and ventilator dependent

Ages Accepted: 13+

Number of people with brain injuries served each year: Five Rooms

Reimbursement Accepted:

Private Insurance

Medicare

Medicaid / TennCare

Self-Pay

Veteran's Benefits

Worker's Comp

Developmentally Disabled Funds

SSI

CHAMPUS

Services Available:

Case Management

Care Coordination

Housing

Nursing

Respiratory Therapy

Transportation

Ventilator Support

Quillen Rehabilitation Hospital

2511 Wesley Street
Johnson City, TN 37601

<https://www.encompasshealth.com/locations/quillenrehab>

Phone: (423) 952-1700

Program Description:

Quillen Rehabilitation Hospital is a joint venture of Ballad Health and Encompass Health. The facility is a fully accredited inpatient rehabilitation hospital and offers services to patients with health issues such as stroke, amputations, arthritis, brain injury, hip fractures, joint replacement, multiple trauma, neurological disorders, orthopedic injury/conditions and spinal cord injuries.

Ages Accepted: 13+

Number of people with brain injuries served per year: 90

Accreditations:

TJC

Reimbursement Accepted:

Rehabilitation Programs:

Adult Stroke Rehabilitation
Community Re-Entry
Traumatic Brain Injury Program

Services Available:

Assistance with Insurance Issues	Occupational Therapy
Assistive Technology	Physical Therapy
Case Management	Rehab Nursing (Post-Acute Chronic)
Care Coordination	Religious Support
Community Re-Entry	Respiratory Therapy
Counseling	Social Services
Diagnostic Services	Speech Language Pathology
Education	Support Group
Independent Living Skills	Swallowing Recovery Program
Inpatient Rehab	Transportation
Neuropsychological Evaluation	Vestibular/Balance Program
Nursing	

Regional One Health Rehabilitation Hospital

890 Madison Avenue

Memphis, TN 3103

<https://www.regionalonehealth.org/rehabilitation-hospital/>

Point of Contact: Rehabilitation Services

Phone: (901) 545-7100 or (901) 545-6060

Program Description:

Regional One Health Rehabilitation Hospital is 23 all private bed, acute inpatient rehab program housed within Regional One Health Medical Center. Regional One Health offers a continuum of inpatient services and allows individuals to spend more time recovering from your injury or illness while receiving inpatient rehabilitation services.

Admissions Criteria:

Please contact for admissions criteria

Ages Accepted: 14+

Accreditations:

TJC

CARF

Reimbursement Accepted:

Auto Insurance

Third Party Payers

Self-Insured Employers

Private Payer

HMO's

Public Payers

Rehabilitation Programs:

Acute Inpatient Rehabilitation – Adult

Adult Stroke Rehabilitation

Community Re-Entry

Comprehensive Medical Rehabilitation – Adolescents

Outpatient Rehabilitation – Adult

Services Available:

Assistance with Insurance Issues

Assistive Technology

Behavior Modifications

Brain Injury Service Coordination

Case Management

Care Coordination

Cognitive Retraining

Community Re-Entry

Community Outings

Independent Living Skills

Inpatient Rehab

Nursing

Occupational Therapy

Organized Socialization

Physical Therapy

Recreation Therapy

Rehab Nursing (Post-Acute

Chronic)

Religious Support

Swallowing Recovery Program

Spinal Cord Injury Rehabilitation

Transitional Suite – ADL Training

Traumatic Brain Injury Rehab

Wheelchair Seating Clinic

Wound Management Center

Acute Inpatient Rehabilitation

Regional One Health

877 Jefferson Avenue

Memphis, TN 38103

<https://www.regionalonehealth.org/>

Phone: (901) 545-7100

Program Description:

Regional One Health provides the mid-south with highly specialized acute care services and outpatient rehabilitation services.

Ages Accepted: Birth and up

Number of people with brain injuries served per year: 668+

Accreditations:

TJC

Reimbursement Accepted:

Private Insurance

Veteran's Benefits

Medicare

Worker's Comp

Medicaid / TennCare

CHAMPUS

Self-Pay

Tricare

Rehabilitation Programs:

Adult Stroke Rehabilitation

Traumatic Brain Injury Program

Adult Orthopedic Rehabilitation

Adult Neuromuscular Rehabilitation

Services Available:

Audiology

Pastoral Care

Assistance with Insurance Issues

Physical Therapy

Brain Injury Service Coordination

Respiratory Therapy

Case Management

Social Services

Care Coordination

Speech Language Pathology

Nursing

Support Groups

Occupational Therapy

Sabin Behavioral Health

<http://www.sabintn.com/>

Contact/Location Information:

695 President Place Suite 202
Smyrna, TN 37167
Phone: (615) 269-4990
Fax: (615) 953-9862
Email: office@wardtoday.com

404 North Castle Heights Ave Suite F
Lebanon, TN 37087
Phone: (615) 269-4990
Fax: (615) 953-9862
Email: office@wardtoday.com

Program Description:

Sabin Behavioral Health offers counseling services, neuropsychological evaluations for ages 16 years and up and psychological evaluations for ages four and up. Services are provided for memory loss, recent change in functioning or ability, difficulty with focus or concentration, learning disabilities, autism spectrum disorders, ADHD, PTSD, intellectual impairment, depression, anxiety, substance use difficulties and health related distress. Sabin Health aims to be an integrative component to the broader health care community to bridge the gap between medical care and mental health care. Sabin Behavioral Health recognizes that mental health is a multi-faceted concern and they strive to be as thorough and compassionate as possible.

Ages Accepted: 4+

Number of people with brain injuries served per year: 50+

Accreditations:

Medicare

Reimbursement Accepted:

Private Insurance	Developmentally Disabled Funds
Medicare	Vocational Rehabilitation
Medicaid / TennCare	SSI
Self-Pay	CHAMPUS
Veteran's Benefits	State / County Mental Health Funds
Worker's Comp	

Services Available:

Assistance with Insurance Issues
Clinical Psychological Evaluation
Cognitive Retraining
Counseling
Diagnostic Services
Neuropsychological Evaluation
Psychological Evaluation
Substance Abuse Prevention

Saint Thomas Outpatient Rehabilitation

<https://healthcare.ascension.org/Specialty-Care/Rehabilitation>

Contact/Location Information:

Midtown Medical Plaza

2004 Hayes St. Ste. 545
Nashville, TN 37203

Cool Springs

101 International Dr. Ste. 202
Franklin, TN 37067

Murfreesboro

203 B Memorial Blvd.
Murfreesboro, TN 37129

Program Description:

Locations are specific to the treatment of traumatic brain injuries. Patients can utilize, physical, occupational, and speech therapy all in one location with professionals who only treat neurological conditions.

Admissions Criteria: Doctor's Prescription. Must provide own transportation.

Ages Accepted: Birth and Above

Accreditations:

TJC

Reimbursement Accepted:

Private Insurance	Self-Pay
Medicare	Veteran's Benefits
Medicaid / TennCare	Worker's Comp

Rehabilitation Programs:

Adult Stroke Rehabilitation	Outpatient Neurological Rehabilitation
Outpatient Rehabilitation – Adult	Traumatic Brain Injury Program
Outpatient Rehabilitation -- Pediatric	

Services Available:

Aquatic Therapy	Speech Language Pathology
Cognitive Retraining	Support Group
Community Outings	Swallowing Recovery Program
Driving Evaluation/Education	Vestibular/Balance Program
Independent Living Skills	Vision Therapy
Occupational Therapy	
Physical Therapy	
Religious Support	

Scarab Behavioral Health Services, LLC

3202 Brick Church Pike

Nashville, TN 37207

<https://www.scarabhealth.com/>

Phone: (615) 262-7822

Fax: (615) 262-7823

Email: info@scarabhealth.com

Program Description:

Scarab Behavioral Health Services, LLC, provides customized behavioral health services to children and youth ages 2 through 18 in the Middle and East regions of Tennessee.

Admissions Criteria:

Diagnosis of autism, TBI or other developmental delay; display of disruptive, aggressive and mal-adaptive behaviors; family involvement.

Ages Accepted: Birth - 22

Number of people with brain injury served each year: 10

Reimbursement Accepted:

Private Insurance

Medicaid / TennCare

Self-Pay

Developmentally Disabled Funds

State/County Mental Health Funds

Services Available:

Behavior Modification

Select Specialty Hospital – Memphis

5959 Park Avenue, 12th Floor

Memphis, TN 38119

<https://memphis.selectspecialtyhospitals.com/>

Phone: (901) 765-1245

Fax: (901) 765-1296

Referral Phone: (901) 765-1263

Referral Fax: (901) 765-1279

Program Description:

Select Specialty Hospital provides comprehensive specialized care for high-acuity patients who need more time to recover due to the nature of their illness. Select Specialty Hospitals form a national network of more than 100 long-term acute care sites across the United States. The typical patient has survived critical care, is suffering from multiple injuries or significant medical complications. Many have continued weakness and significant, unique medical needs which warrant more intensive and focused medical care combined with aggressive therapy.

Ages Accepted: 23+

Number of people with brain injuries served per year: 264

Accreditations:

TJC

Medicare

State Licensed

Reimbursement Accepted:

Private Insurance

Veteran's Benefits

Medicare

Worker's Comp

Medicaid / TennCare

CHAMPUS

Rehabilitation Programs:

Adult Stroke Rehabilitation

Pulmonary Weaning Program

Traumatic Brain Injury Program

Ventilator Weaning Program

Services Available:

Case Management

Occupational Therapy

Cognitive Retraining

Physical Therapy

Coma Stimulation

Religious Support

Diagnostic Services

Respiratory Therapy

Education

Speech Language Pathology

Independent Living Skills

Swallowing Recovery Program

Neurology

Ventilator Support

Renal, Cardiac Failure

Wound Management Center

Medical Complexities

Infectious Diseases, Post Trauma

Select Specialty Hospital – Nashville

2000 Hayes Street, Suite 1502

Nashville, TN 37203

<https://nashville.selectspecialtyhospitals.com/>

Phone: (615) 284-4599

Fax: (615) 284-6722

Referral Phone: (615) 284-6708

Referral Fax: (615) 284-6732

Program Description:

Select Specialty Hospital provides highly specialized care to promote recovery from the most critical and complex medical and surgical conditions including, but not limited to, cardiac/heart failure, infectious disease, medically complex treatment, neuro/post trauma, pulmonary/ventilator weaning, renal and wound care.

Ages Accepted: 21+

Numbers of people with brain injuries served per year: 146

Accreditations:

TJC

Medicare

State Licensed

Reimbursement Accepted:

Private Insurance

Medicare

Self-Pay

Worker's Comp

CHAMPUS

Rehabilitation Programs:

Acute Inpatient Rehabilitation – Adult

Services Available:

Case Management

Care Coordination

Coma Stimulation

Inpatient Rehab

Job Coaching

Nursing

Occupational Therapy

Physical Therapy

Respiratory Therapy

Social Services

Speech Language Pathology

Ventilator Support

Wound Management Center

Siskin Hospital for Physical Rehabilitation

www.siskinrehab.org

Chattanooga (Inpatient and Outpatient)
One Siskin Plaza
Chattanooga, TN 37403
P: (423) 634-1200

Cleveland (Outpatient)
3830 Keith St. NW
Cleveland, TN 37312
P: (423) 339-1492

East Brainerd (Outpatient)
1309 Panorama Dr.
Suite #103
Chattanooga, TN 37421
P: (423) 634-4260

Program Description:

Siskin Hospital is a not-for-profit, free standing rehabilitation hospital that offers a full continuum of traumatic brain injury and follow-up services designed to best serve survivor's needs.

Admissions Criteria: Requirement vary by program

Ages Accepted: 13+

Accreditations:

TJC CARF-BI
CARF Medicare

Reimbursement Accepted:

Private Insurance Self-Pay Vocational Rehabilitation
Medicare Worker's Comp CHAMPUS
Medicaid / TennCare

Rehabilitation Programs:

Acute Inpatient Rehabilitation – Adult Outpatient Neurological Rehabilitation
Adult Stroke Rehabilitation Psychosocial Adjustment Program
Community Re-Entry Traumatic Brain Injury Program
Outpatient Rehabilitation – Adult Vocational Program
Outpatient Rehabilitation – Pediatric

Services Available:

Audiology	Driving Evaluation/Education	Religious Support
Aquatic Therapy	Home/Structural Modification	Respiratory Therapy
Assistance with Insurance Issues	Independent Living Skills	Social Services
Assistive Technology	Inpatient Rehab	Speech Language Pathology
Behavior Modification	Job Coaching	Support Group
Brain Injury Service Coordination	Neuropsychological Evaluation	Swallowing Recovery Program
Case Management	Nursing	Vestibular/Balance Program
Care Coordination	Occupational Therapy	Vision Therapy
Cognitive Retraining	Organized Socialization	Vocational Training
Community Re-Entry	Peer Counseling	Vocational Evaluation/Assessment
Community Outings	Physical Therapy	Wheelchair Seating Clinic
Counseling	Prevocational Training	Work Adjustment Training
Diagnostic Services	Rehab Nursing (Post-Acute Chronic)	

TriStar Skyline Medical Center

<https://tristarhealth.com/>

TriStar Skyline Medical Center

3441 Dickerson Pike
Nashville, TN 37207
P: (615) 769-2000

TriStar Skyline Madison Campus

500 Hospital Drive
Madison, TN 37115
P: (615) 769-5000

Program Description:

Tristar Skyline Medical Center is an acute inpatient rehabilitation unit with 41 private rooms and interdisciplinary treatment areas and is the only CARF certified acute rehabilitation program in middle Tennessee.

Ages Accepted: 21+

Accreditations:

TJC
CARF
Medicare

Reimbursement Accepted:

Private Insurance
Medicare
Self-Pay
Veteran's Benefits
Worker's Comp

Rehabilitation Programs:

Acute Inpatient Rehabilitation – Adult
Adult Stroke Rehabilitation
Outpatient Rehabilitation – Adult

Services Available:

Assistance with Insurance Issues	Neurology
Assistive Technology	Neuropsychological Evaluation
Behavior Modification	Nursing
Case Management	Occupational Therapy
Care Coordination	Physical Therapy
Cognitive Retraining	Rehab Nursing (Post-Acute Chronic)
Counseling	Speech Language Pathology
Diagnostic Services	Substance Abuse Prevention
Education	Support Group
Home/Structural Modifications	Swallowing Recovery Program
Independent Living Skills	Vestibular/Balance Program
Inpatient Rehab	

University of Tennessee Medical Center Knoxville

1924 Alcoa Highway

Knoxville, TN 37920

<https://www.utmedicalcenter.org/>

Phone: (865) 305-9741

Program Description:

UTMCK Emergency and Trauma Services is the only Level 1 Trauma Center in the area for adults and children and serves as the tertiary referral center for medical care in East Tennessee, servicing Knox County and 21 surrounding counties.

Admissions Criteria: Trauma patients with blunt or penetrating injuries

Ages Accepted: Birth and up

Number of people with brain injuries served per year: 1,500

Accreditations:

TJC

Medicare

Reimbursement Accepted:

Private Insurance

Veteran's Benefits

CHAMPUS

Medicare

Worker's Comp

Medicaid / TennCare

Vocational Rehabilitation

Self-Pay

SSI

Rehabilitation Programs:

Adult Stroke Rehabilitation

Outpatient Rehabilitation – Adult

Outpatient Neurological Rehabilitation

Services Available:

Audiology

Speech Language Pathology

Balance Center

Support Group

Neurology

Swallowing Recovery Program

Occupational Therapy

Trauma Survivor Network Program

Physical Therapy

Vestibular/Balance Program

Respiratory Therapy

Wound Management Center

Vanderbilt Stallworth Rehabilitation Hospital

2201 Children’s Way
Nashville, TN 37212

<https://www.encompasshealth.com/locations/vanderbiltstallworth>

Phone: (615) 320-7600

Fax: (615) 963-4030

Program Description:

Vanderbilt Stallworth Rehabilitation Hospital provides a multidisciplinary approach to improve overall mobility, function, cognition and independence after a TBI. The facility provides education and training to patients and caregivers in preparation for return to the community.

Ages Accepted: 13+

Number of people with brain injuries served per year: 120+

Accreditations:

TJC
Medicare

Reimbursement Accepted:

Private Insurance	Self-Pay
Medicare	Veteran’s Benefits
Medicaid / TennCare	Worker’s Comp
CHAMPUS	State / County Mental Health Funds

Rehabilitation Program:

Acute Inpatient Rehabilitation – Adult	Community Re-Entry
Adult Stroke Rehabilitation	Traumatic Brain Injury Program

Services Available:

Academic Transitioning	Inpatient Rehab	Religious Support
Assistive Technology	Music/Pet Therapy	Respiratory Therapy
Brain Injury Service Coordination	Neurology	Social Services
Case Management	Neuropsychological Evaluation	Speech Language Pathology
Care Coordination	Nursing	Support Group
Cognitive Retraining	Occupational Therapy	Swallowing Recovery Program
Community Re-Entry	Organized Socialization	Transportation
Community Outings	Peer Counseling	Vestibular/Balance Program
Counseling	Physical Therapy	Vision Therapy
Education	Prevocational Training	Wound Care
Independent Living Skills	Rehab Nursing	

Vanderbilt University Medical Center

Nashville, TN

<https://www.vumc.org/rehabitationservices/>

Adult Outpatient Rehabilitation Scheduling: (615) 343-9284

Pediatric Rehabilitation Scheduling: (615) 343-6554

Stallworth Rehabilitation Scheduling: (615) 320-7600

Dayani Center Scheduling: (615) 322-4751

Pi Beta Phi Rehabilitation Institution: (615) 936-5040

Cool Springs: (615) 791-7257

Program Description:

Rehabilitation Services at Vanderbilt are provided in multiple inpatient and outpatient settings including the Vanderbilt University Medical Center, Vanderbilt Children’s Hospital, Vanderbilt Orthopedic Institute, Vanderbilt Dayani Center, Vanderbilt Bill Wilkerson Center’s Pi Beta Phi Rehab program, and Vanderbilt-Stallworth Rehabilitation Hospital. Professionals represented in the rehabilitation programs include Occupational Therapists, Occupational Therapy Assistants, Physical Therapy Assistants, Certified Athletic Trainers, Speech-Language Pathologists, Audiologists and Neuropsychologists.

Ages Accepted: Birth and up

Accreditations:

TJC

Medicare

Reimbursement Accepted:

Private Insurance

Self-Pay

CHAMPUS

Medicare

Veteran’s Benefits

Medicaid / TennCare

Worker’s Comp

Rehabilitation Programs:

Outpatient Rehabilitation – Adult

Outpatient Rehabilitation – Pediatric

Outpatient Neurological Rehabilitation

Acute Care Rehab Services – Adult and Pediatric

Services Available:

Audiology

Driving Evaluation/Education

Speech Language Pathology

Aquatic Therapy

Independent Living Skills

Swallowing Recovery Program

Assistive Technology

Neurology

Vestibular/Balance Program

Behavior Modification

Neuropsychological Evaluation

Vision Therapy

Brain Injury Service Coordination

Occupational Therapy

Wheelchair Seating Clinic

Case Management

Physical Therapy

Cognitive Retraining

Respiratory Therapy

Diagnostic Services

Social Services

West Tennessee Healthcare Rehabilitation Hospital Cane Creek

180 Mount Pelia Road

Marin, TN 38237

<https://www.encompasshealth.com/locations/canecreekrehab>

Phone: (731) 261-1200

Fax: (731) 261-1591

Referral Fax: (866) 324-9831

Program Description:

West Tennessee Healthcare Rehabilitation Hospital Cane Creek a Partnership with Encompass Health, is committed to helping regain independence after a life-changing illness or injury. This facility is a leading provider of inpatient rehabilitation for stroke, hip fracture and other complex neurological and orthopedic conditions.

Admissions Criteria:

Acute Inpatient Rehabilitation

Ages Accepted: 14+

Number of people with brain injuries served per year: 30

Accreditations:

TJC

Reimbursement Accepted:

Private Insurance

Medicare

Medicaid / TennCare

Self-Pay

Traumatic Brain Injury Program

Worker's Comp

Vocational Rehabilitation

CHAMPUS

Rehabilitation Programs:

Acute Inpatient Rehabilitation – Adult

Adult Stroke Rehabilitation

Community Re-Entry

Traumatic Brain Injury Program

Services Available:

Assistance with Insurance Issues

Assistive Technology

Case Management

Cognitive Retraining

Community Re-Entry

Dietary and Nutrition Counseling

Home and Structural Modifications

Independent Living Skills

Nursing

Occupational Therapy

Physical Therapy

Rehab Nursing (Post-Acute Chronic)

Respiratory Therapy

Social Services

Speech Language Therapy

Support Group

Vestibular/Balance Program

Vision Therapy

West Tennessee HealthCare Rehabilitation Hospital Jackson

616 West Forest Avenue

Jackson, TN 38301

<https://www.encompasshealth.com/locations/jacksonrehab>

Phone: (731) 574-3000

Fax: (731) 574-3395

Program Description:

West Tennessee Healthcare Rehabilitation Hospital Jackson is a licensed, 48-bed, TJC accredited, free-standing inpatient rehabilitation hospital located adjacent to Jackson-Madison County General Hospital.

Admissions Criteria: Patient must meet the inpatient rehab criteria

Ages Accepted: 13+

Number of people with brain injuries served per year: 48

Accreditations:

TJC

Reimbursement Accepted:

Private Insurance	Veteran’s Benefits	CHAMPUS
Medicare	Worker’s Comp	
Medicaid / TennCare	Vocational Rehabilitation	
Self-Pay	SSI	

Rehabilitation Programs:

Acute Inpatient Rehabilitation – Adult	Day Treatment
Adult Stroke Rehabilitation	Traumatic Brain Injury Program

Services Available:

Adult Education	Driving Evaluation/Education	Physical Therapy
Audiology	Education	Recreation Therapy
Assistance with Insurance Issues	Financial Planning	Rehab Nursing (Post-Acute Chronic)
Assistive Technology	Home/Structural Assessments	Religious Support
Behavior Modification	Independent Living Skills	Respiratory Therapy
Case Management	Inpatient Rehab	Social Services
Care Coordination	Neurology	Speech Language Pathology
Cognitive Retraining	Neuropsychological Evaluation	Transportation
Community ReEntry	Nursing	Vestibular/Balance Program
Counseling	Occupational Therapy	
Diagnostic Services	Organized Socialization	

FACILITIES AND SERVICES OUT OF STATE

Cardinal Hill Rehabilitation Hospital

2050 Versailles Road
Lexington, KY 40504

<https://www.encompasshealth.com/locations/cardinalhillrehab>

Phone: (859) 254-5701

Program Description:

Cardinal Hill Rehabilitation Hospital is a 232-bed rehabilitation hospital that provides a high level of comprehensive rehabilitation services, designed to return patients to leading active, independent lives.

Ages Accepted: Birth and up

Number of people with brain injuries served per year: 280-300

Accreditations:

CARF Medicare
CARF-BI TJC

Reimbursement Accepted:

Private Insurance Veteran’s Benefits Vocational Rehabilitations
Medicare Worker’s Comp SSI
Medicaid / TennCare Developmentally Disabled Funds CHAMPUS
Self-Pay

Rehabilitation Programs:

Acute Inpatient Rehabilitation – Adult Outpatient Rehabilitation – Pediatric
Acute Inpatient Rehabilitation – Pediatric Outpatient Neurological Rehabilitation
Adult Stroke Rehabilitation Post Rehabilitation Program
Community Re-Entry Psychological Adjustment Program
Day Treatment Psychosocial Adjustment Program
Outpatient Rehabilitation – Adult Traumatic Brain Injury Program

Services Available:

Academic Transitioning Diagnostic Services Religious Support
Aquatic Therapy Driving Evaluation/Education Respiratory Therapy
Assistance with Insurance Issues Education School Liaison
Assistive Technology Independent Living Skills Social Services
Behavior Modification Inpatient Rehab Speech Language Pathology
Brain Injury Service Coordination Neuropsychological Evaluation Support Group
Case Management Nursing Swallowing Recovery Program
Care Coordination Occupational Therapy Vestibular/Balance Program
Cognitive Retraining Peer Counseling Vision Therapy
Coma Stimulation Physical Therapy Vocational Evaluation/Assessment
Community Re-Entry Recreation Therapy Wheelchair Basketball
Community Outings Rehab Nursing (Post-Acute Wheelchair Seating Clinic
Counseling Chronic)

Mission Health
CarePartners Rehabilitation Hospital
68 Sweeten Creek Rd
Asheville, NC 28803

<https://missionhealth.org/services-treatments/rehabilitation/rehab-hospital/>

Phone: (828) 277-4800

Program Description:

CarePartners is a comprehensive inpatient rehabilitation program that provides individualized treatment, including physical, occupational and speech therapies, psychology, rehabilitation nursing and case management. Medical care is provided by MDs specialized in rehabilitation medicine.

Admissions Criteria: Medically stable, discharge plan, able to participate in therapy

Ages Accepted: 13+

Number of people with brain injuries served per year: 140

Accreditations:

CARF	Medicare
CARF-BI	DNV

Reimbursement Accepted:

Private Insurance	Worker's Comp
Medicare	Vocational Rehabilitation
Self-Pay	SSI
Veteran's Benefits	CHAMPUS

Rehabilitation Programs:

Acute Inpatient Rehabilitation – Adult	Outpatient Neurological Rehabilitation
Adult Stroke Rehabilitation	Traumatic Brain Injury Program
Outpatient Rehabilitation – Adult	

Services Available:

Aquatic Therapy	Nursing
Assistance with Insurance Issues	Occupational Therapy
Case Management	Physical Therapy
Care Coordination	Rehab Nursing (Post-Acute Chronic)
Coma Stimulation	Religious Support
Counseling	Respiratory Therapy
Driving Evaluation/Education	School Liaison
Home/Structural Modification	Speech Language Pathology
Inpatient Rehab	Support Group
Neuropsychological Evaluation	Vestibular/Balance Program
	Wheelchair Seating Clinic

Children's Healthcare of Atlanta

Atlanta, Georgia

<https://www.choa.org/rehab>

Phone: (404) 545-5350

Program Description:

Children's Healthcare of Atlanta Inpatient Rehabilitation Program offers therapy to pediatric patients ages birth to 21 after a traumatic and life-changing injury or illness. The team can evaluate patients on-site to assess the medical appropriateness for the CARF accredited program.

Admissions Criteria:

Able to tolerate a minimum of three hours of therapy per day and have an appropriate discharge plan

Ages Accepted: Birth – 21

Number of people with brain injuries served per year: 221

Accreditations:

TJC CARF-BI
CARF CARF Pediatric Specialty Care

Reimbursement Accepted:

Private Insurance Worker's Comp
Medicaid / TennCare SSI
Self-Pay Georgia Medicaid

Rehabilitation Programs:

Acute Inpatient Rehabilitation – Pediatric Outpatient Rehabilitation -- Pediatric
Community Re-Entry Traumatic Brain Injury Program
Day Treatment

Services Available:

Academic Transitioning	Education	Respiratory Therapy
Audiology	Home Modification	School Liaison
Aquatic Therapy	Housing	Social Services
Assistance with Insurance Issues	Independent Living Skills	Speech Language Pathology
Assistive Technology	Inpatient Rehab	Support Group
Behavior Modification	Neurology	Ventilator Support
Brain Injury Service Coordination	Neuropsychological Evaluation	Vestibular/Balance Program
Case Management	Nursing	Wheelchair Seating Clinic
Care Coordination	Occupational Therapy	
Cognitive Retraining	Organized Socialization	
Coma Stimulation	Peer Counseling	
Community Re-Entry	Pet Therapy	
Community Outings	Physical Therapy	
Diagnostic Services	Recreation Therapy	
Driving Evaluation/Education	Religious Support	

Methodist Rehabilitation Center

1350 East Woodrow Wilson Ave.

Jackson, MS 39216

<https://www.methodistonline.org/>

Phone: (601) 981-2611 or (800) 223-6672

Program Description:

Through proven expertise, patient focused research and comprehensive inpatient and outpatient services, Methodist Rehabilitation restores ability to those left disabled by brain and spinal cord injuries, stroke, amputations and other conditions.

Ages Accepted: 13+

Number of people with brain injuries served per year: 100

Accreditation:

TJC CARF-BI
CARF Medicare

Reimbursement Accepted:

Private Insurance Veteran’s Benefits CHAMPUS
Medicare Worker’s Comp Financial Aid for MS Residents
Medicaid / TennCare Vocational Rehabilitation
Self-Pay SSI

Rehabilitation Programs:

Acute Inpatient Rehabilitation – Adult Outpatient Rehabilitation – Adult
Acute Inpatient Rehabilitation – Pediatric Outpatient Rehabilitation – Pediatric
Adult Stroke Rehabilitation Outpatient Neurological Rehabilitation
Community Re-Entry Post Rehabilitation Program
Day Treatment Traumatic Brain Injury Program

Services Available:

Academic Transitioning Education Social Services
Adult Education Independent Living Skills Speech Language Pathology
Aquatic Therapy Inpatient Rehab Support Group
Assistance with Insurance Issues Job Coaching Ventilator Support
Assistive Technology Neuropsychological Evaluation Vestibular/Balance Program
Behavior Modification Nursing Vision Therapy
Case Management Occupational Therapy Wheelchair Basketball
Care Coordination Organized Socialization Wheelchair Seating Clinic
Cognitive Retraining Physical Therapy Work Adjustment Training
Community Re-Training Recreation Therapy
Community Re-Entry Religious Support
Community Outings Respiratory Therapy
Diagnostic Services School Liaison
Driving Evaluation/Education

NeuroRehabilitation Institute at Brookhaven Hospital

201 S Garnett Road

Tulsa, Oklahoma 74128

<https://traumaticbraininjury.net/>

Phone: (918) 438-4257

Program Description:

Brookhaven specialized in treating adults living with brain injury who have developed behavioral, psychiatric, and/or substance abuse issues that have become unmanageable in the environment they live in. This highly individualized treatment program is tailored to each individual with the goal of restoring the highest level of independence possible.

Ages Accepted: 18+

Number of people with brain injuries served per year: 80

Admission Criteria:

TBI/ABI	Psychiatric/substance use diagnosis
Disruptive, aggressive, unsafe behaviors	Treatment not effective
Unmanageable in their environment	Neurobehavioral, motor cognitive deficits
Legal Issues	

Accreditations:

CARF-BI	JCAHO
Medicare	Oklahoma State Department of Health – Licensed Acute Inpatient Psychiatric Facility

Reimbursement Accepted:

Private Insurance	Medicaid / TennCare	Workers’ Comp
Medicare	Self-Pay	

Rehabilitation Programs:

- Post-Rehabilitation Program – Inpatient Neurocognitive Rehabilitation
- Psychosocial Adjustment Program
- Traumatic Brain Injury Program
- Transitional Living Homes – Oklahoma and Iowa

Services Available:

Behavior Modification	Independent Living Skills	Recreation Therapy
Brain Injury Service Coordination	Inpatient Rehab	Rehab Nursing (Post-Acute)
Case Management	Neuropsychological Evaluation	Religious Support
Care Coordination	Nursing	Residential Program
Cognitive Retraining	Occupational Therapy	Social Services
Community Re-Entry	Organization Socialization	Speech Language Pathology
Community Outings	Physical Therapy	Substance Abuse Prevention
Counseling	Pre-Vocational Training	

NeuroRestorative

Carbondale, IL / Chicago, IL / Paducah, KY

<https://www.neurorestorative.com/>

Phone: (615) 529-3060

Program Description:

NeuroRestorative’s program offer a continuum of community-based programming for adults, children and adolescents with brain injuries and other neurological challenges. Accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF), each location provides an array of services based on the needs and goals of the program participant.

Admissions Criteria:

Diagnosis of an acquired brain injury, neurologic disorder or neuropsychiatric condition. Potential to benefit from services. Medically stable in accordance with NR Medicaid policies.

Ages Accepted: Birth and up

Number of people with brain injuries served per year: 150+

Accreditations:

CARF-BI

Reimbursement Accepted:

Private Insurance	Veteran’s Benefits
Medicaid / TennCare	Worker’s Comp
Self-Pay	Vocational Rehabilitation

Rehabilitation Programs:

Adult Stroke Rehabilitation	Outpatient Rehabilitation – Adult
Community Re-Entry	Outpatient Rehabilitation – Pediatric
Day Treatment	Outpatient Neurological Rehabilitation
Traumatic Brain Injury Program	Post Rehabilitation Program

Services Available:

Academic Transitioning	Counseling	Social Services
Aquatic Therapy	Driving Evaluation/Education	Speech Language Pathology
Assistance with Insurance Issues	GED Training	Substance Abuse Prevention
Assistive Technology	Independent Living Skills	Support Group
Behavior Modification	Job Coaching	Transportation
Brain Injury Service Coordination	Neuropsychological Evaluation	Vision Therapy
Case Management	Occupational Therapy	Vocational Training
Care Coordination	Physical Therapy	
Cognitive Retraining	Prevocational Training	
Community Re-Entry	Recreation Therapy	
Community Outings	Residential Program	

Pathways Brain Injury Program at Louisville East

Louisville, KY

<https://providencelouisville.com/pathways-brain-injury-program/>

Phone: (502) 459-8900

Program Description:

Pathways is a 28-bed skilled nursing specialty brain injury and stroke unit, accredited by the Commission for Accreditation of Rehabilitation Facilities. This is a secure unit providing three hours of therapy five days a week under the direction of a physiatrist.

Ages Accepted: 18+

Number of people with brain injuries served per year: 50

Accreditations:

CARF-BI

Medicare

Specialty Contract with TN/KY Medicaid

Reimbursement Accepted:

Private Insurance

Medicaid

Self-Pay

Kentucky Medicaid

Rehabilitation Programs:

Adult Stroke Rehabilitation

Traumatic Brain Injury Program

Services Available:

Assistance with Insurance Issues

Behavior Modification

Cognitive Retraining

Community Re-Entry

Inpatient Rehab

Neuropsychological Evaluation

Nursing

Occupational Therapy

Physical Therapy

Recreation Therapy

Rehab Nursing (Post-Acute Chronic)

Social Services

Speech Language Pathology

Swallowing Recovery Program

Restore Neurobehavioral Center
Rosewell, GA (Rehab and Supported Living)
Liburn, GA (Supported Living)
Ragland, AL (Supported Living)

Phone: (770) 563-8224

Email: referral@restorehealthgroup.com

Program Description:

Restore Neurobehavioral Center is a post-acute healthcare organization serving adults with acquired brain injury who are challenged by behavioral issues. The continuum of care ranges from intensive inpatient neurorehabilitation, transitional community re-entry, day and outpatient programs as a step-down from the residential rehabilitation programs, to long-term supported living services.

Admissions Criteria:

Diagnosis of traumatic or acquired brain injury. Must demonstrate maladaptive behaviors as a result of the injury and have a discharge plan. Admission to supported living requires evaluation and treatment through the post-acute residential rehabilitation program.

Ages Accepted: 18-65

Number of people with brain injuries served per year: 40

Accreditations:

CARF
State of Georgia

Reimbursement Accepted:

Private Insurance Worker's Comp
Self-Pay Veteran's Benefit

Rehabilitation Programs:

Acute Inpatient Rehabilitation – Adult	Outpatient Rehab – Adult
Adult Stroke Rehabilitation	Psychosocial Adjustment Program
Community Re-Entry	Traumatic Brain Injury Program
Day Treatment	

Services Available:

Assistive Technology	Housing	Residential Program
Assistance with Insurance Issues	Neuropsych Evaluation	Social Services
Behavior Modification	Nursing	Speech Language Pathology
Brain Injury Service Coordination	Occupational Therapy	Support Group
Case Management	Organized Socialization	Swallowing Recovery Program
Care Coordination	Physical Therapy	Transportation
Cognitive Retraining	Prevocational Training	Vocational Training
Community Re-Entry	Recreation Therapy	
Community Outings	Rehab Nursing	
Counseling	Religious Support	

Safehaven Traumatic Brain Injury Facility

9558 N Highway 27

Rock Springs, GA 30739

<https://www.safehavenjsf.org/>

Phone: (706) 4358-8662

Program Description:

Safehaven is a 12-bed long-term care facility for individuals with severe brain injury. Safehaven provides an individualized plan of care for each resident that includes 24-hour care. Staff is maintained at a two-to-one caregiver ratio.

Admissions Criteria:

Individuals must be 18 years of age with a traumatic brain injury diagnosis and be non-ambulatory for admission to the Safehaven Program.

Ages Accepted: 18+

Number of people with brain injuries per year: 12

Reimbursement Accepted:

Self-Pay

Worker's Comp

Rehabilitation Programs:

Traumatic Brain Injury Program

Services Available:

Assistance with Insurance Issues

Behavior Modification

Brain Injury Service Coordination

Case Management

Care Coordination

Nursing

Residential Program

Support Group

Shepherd Center

Atlanta, GA

<https://www.shepherd.org/>

Phone: (404) 350-7345 or (800) 743-7437

Program Description:

Shepherd Center has a full continuum of services to treat people who have experienced traumatic and non-traumatic brain injury, including stroke. Programs treat specific conditions for disorders of consciousness and specific age groups such as adolescents. Shepherd has an ICU that specializes in complex brain injury that addresses secondary complications.

Admissions Criteria: Have a diagnosis of TBI, non-traumatic brain injury or stroke. Age 12 or over to age 65. Have discharge plan.

Number of people with brain injuries served per year: 400

Accreditation:

TJC CARF-BI CARF

Reimbursement Accepted:

Private Insurance Veteran’s Benefits Vocational Rehabilitation Self-Pay
Medicare/Medicaid Worker’s Comp CHAMPUS / TRI CARE

Rehabilitation Programs:

Acute Inpatient Rehab – Adult Day Treatment Post Rehabilitation Program
Adult Stroke Rehabilitation Outpatient Rehabilitation – Adult TBI Program
Beyond Therapy Outpatient Rehab – Pediatric (12+) Vocational Program
Community Re-Entry Outpatient Neurological Rehabilitation

Services Available:

Academic Transitioning	Driving Evaluation/Education	Respiratory Therapy
Adult Education	Education	School Liaison
Audiology	Financial Planning	Social Services
Aquatic Therapy	GED Training	Speech Language Pathology
Assistive Technology	Independent Living Skills	Summer Camp
Assistance with Insurance Issues	Inpatient Rehab	Swallowing Recovery Program
Behavior Modification	Job Coaching	Transportation
BI Service Coordination	Neuropsych Evaluation	Ventilator Support
Case Management	Occupational Therapy	Vestibular/Balance Program
Care Coordination	Organized Socialization	Vision Therapy
Cognitive Retraining	Peer Counseling	Vocational Training
Community Re-Entry	Physical Therapy	Vocational Evaluation/Assessment
Community Outings	Prevocational Training	Wheelchair Basketball
Counseling	Recreation Therapy	Wheelchair Seating Clinic
Diagnostic Services	Religious Support	Wound Management Center
Disorders of Consciousness	Residential Program	

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FACILITIES FORM

Facility Form

Information in this directory assists persons with brain injury, families, caregivers, and related professionals to identify and locate appropriate programs and services. Please use the form below to submit updates or to add your facility information to the *Tennessee Traumatic Brain Injury Services Directory and Resource Information Guide*.

Questions? Call Ashley Bridgman, Traumatic Brain Injury Program Director at (800) 882-0611 or (615) 741-1230.

Please submit this form to Ashley Bridgman at Ashley.N.Bridgman@tn.gov

Note: Please provide information for only ONE facility per form. Be sure to answer all required information in Sections 1 - 2.

Section 1. Information on person completing this form (not for use in Directory)

Date Completed

Name (First/Last)

Title

Street Address

Street Address Line 2

City

State

Zip Code

Phone Number

Email Address

Please provide any addition information (100 character count max):

Section 2. Information for inclusion in the Directory

Facility Name

Street Address

Street Address Line 2

City

State

Zip Code

Phone Number

Email Address

Website

Program Description: (350 character count max):

Ages Accepted:

Number of people with brain injuries served per year?

Admission Criteria (200 character count max):

Accreditations

JCAHO

CARF

CARF-BI

CORF

Medicare

None

Other (specify):

Reimbursement Accepted (check all that apply)

Private Insurance

Medicare

Medicaid / TennCare

Self-Pay

Veteran's Benefits

Developmentally Disabled Funds

Vocational Rehabilitation

SSI

CHAMPUS

State/County Mental Health Funds

Other (specify):

Rehabilitation Programs (check all that apply)

Acute Inpatient Rehabilitation (Adult)

Acute Inpatient Rehabilitation (Pediatric)

Adult Stroke Rehabilitation

Community Re-Entry

Day Treatment

Outpatient Rehabilitation (Adult)

Outpatient Rehabilitation (Pediatric)

Outpatient Neurological Rehabilitation

Post-Rehabilitation Program

Psychosocial Adjustment Program

Traumatic Brain Injury Program

Vocational Program

Other

Services Available (check all that apply)

Academic Transitioning
Adult Education
Audiology
Aquatic Therapy
Assistance with Insurance Issues
Assistive Technology
Behavior Modification
Brain Injury Service Coordination
Case Management
Care Coordination
Cognitive Retraining
Coma Stimulation
Community Re-Entry
Community Outings
Counseling
Diagnostic Services
Driving Evaluation / Education
Education
Financial Planning
GED Training
Home / Structural Modifications
Housing
Independent Living Skills
Inpatient Rehab
Job Coaching
Neurology
Neuropsychological Evaluation
Nursing

Services Available (check all that apply)

Occupational Therapy
Organized Socialization
Peer Counseling
Physical Therapy
Pre-Vocational Training
Recreation Therapy
Rehab Nursing (Post-Acute Chronic)
Religious Support
Residential Program
Respiratory Therapy
School Liaison
Social Services
Speech Language Pathology
Substance Abuse Prevention
Summer Camp
Support Group
Swallowing Recovery Program
Transportation
Ventilator Support
Vestibular / Balance Program
Vision Therapy
Vocational Training
Vocational Evaluation / Assessment
Wheelchair Basketball
Wheelchair Seating Clinic
Work Adjustment Training
Wound Management Center
Other

Please add any additional information that the facility would like to share within the directory (250 character count max):

**Thank you ! For more information or questions please contact:
Ashley Bridgman, TBI Program Director
P: (615) 741-1230
Toll-Free: (800) 882-0611
E: Ashley.N.Bridgman@tn.gov**

Please submit completed form at Ashley.N.Bridgman@tn.gov

AGENCY/ORGANIZATION FORM

Agency/Organization Form

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Questions? Call Ashley Bridgman, Traumatic Brain Injury Program Director at (800) 882-0611 or (615) 741-1230.

Please submit this form to Ashley Bridgman at Ashley.N.Bridgman@tn.gov

Section 1. Agency/Organization Point of Contact (not for use in Directory)**Date Completed****Contact Name (First/Last)****Title****Street Address****Street Address Line 2****City****State****Zip Code****Phone Number****Email Address**

Section 2. Agency/Organization Information**Agency/Organization Name****Agency/Organization Website**

Agency/Organization Description (300 character count max)

Street Address

Street Address Line 2

City

State

Zip Code

Agency/Organization Phone Number

Toll-Free Number

TTY Number

TTD Number

Email

Please add any additional information that your agency/organization would like to share within the directory (500 character count max):

**Thank you! For more information or questions please contact:
Ashley Bridgman, TBI Program Director
P: (615) 741-1230
Toll-Free: (800) 882-0611
E: Ashley.N.Bridgman@tn.gov**

Please submit completed form to Ashley.N.Bridgman@tn.gov



	<p>Department of Health Authorization No. 343165 This Electronic publication was promulgated at zero cost. January 2021</p>
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