

# Managed Services



## Professional support

An extension of our implementation and integration services, once your system is live, Soleran's dedicated ICM manager handles the day-to-day specifics of your facility's solution.

- ✓ General Administrative Support
- ✓ Standard Report Building
- ✓ Data Management
- ✓ Staff Training – Web and Mobile
- ✓ Best Practice Consulting
- ✓ Facilitate Upgrades & New Function Requests
- ✓ Minor Configuration Changes



## App and configuration support for your team

Managed Services comes alongside you and your staff with training, general account management, and testing services while providing application support and minor configuration.

## Run seamlessly through each facility

When facility upgrades and new function requests arrive, your ICM manager takes care of all the details to keep your facility seamlessly running.

*\*See product detail sheet for full listing of offerings and exclusions.*

