

Job Description

## **Business Intelligence/Reporting Consultant**

Starlight is searching for a Business Intelligence (BI) Consultant who will become a key member of our client services team. This team member will become an expert with Starlight's software and focus on directly supporting our clients through product training and the creation of ad hoc and operational reports and data visualizations, which are vital to our clients' business. This role requires managing multiple client projects, from the initial sales process through delivery, with the objective of providing a superior customer experience.

### **About Starlight:**

Our story starts in 2015, when Bill Bradley identified the need for software to provide actionable information and real-time control to run his hauling and recycling companies. Starlight Software Solutions has since grown its technology, portfolio of offerings, and customer base through innovative and differentiated solutions, all designed and developed in partnership with haulers and recyclers.

Starlight's new cloud-based solution serves a broader segment of the market and brings the innovations developed by Starlight to a wider audience. We help our partners grow with a solid foundation that allows them to focus on the efficiency and profitability of their business with a single, seamless enterprise-wide solution that delivers meaningful, actionable, live data and analysis. Helping customers expand their businesses and serve their communities with better technology, data, and analytics is our purpose, and our passion.

### **Experience and Skills**

To be successful in this position, the candidate must be client focused, self-motivated, independent, and responsive to changing situations. They should have strong attention to detail as well as the tenacity and desire to help solve problems. An interest and curiosity in technology and data analytics is a must.

### **Responsibilities**

- Become a product expert with Starlight Software and its reporting functions, both for standard and customized reporting.
- Work directly with clients, and in coordination with our solutions and support team, to understand needs and develop customized client service plans to address them.
- Provide clients with product training, remote as well as onsite when required (ability and willingness to travel up to 10-20%).
- Provide custom report writing and data visualization services to clients and partners.
- Work on multiple projects simultaneously.
- Develop best practices to be shared with the growing team.
- Develop additional client services offerings based on client and market needs.

### **Work Experience/Skills Requirements**

- 1-3 years working within a software company with a focus on reporting, data visualization, and customer interaction



- Ability to work both independently and collaboratively with others in a team environment
- Knowledge of relational database concepts and design
- Demonstrated advanced analytical, troubleshooting, and problem solving skills
- Attention to detail and to delivering and supporting a quality service experience
- Prior client service experience with training and or building reports and data visualizations (dashboards, KPIs, etc.) helpful
- Prior experience with industry report writers such as Crystal Reports, Business Objects, Power BI, Exago, SSRS, Tableau, Domo or other BI reporting solutions helpful

### **Education Requirements**

- Bachelor's degree from an accredited college preferred
- Computer science or related discipline preferred

### **Job Type**

Full time

Salary: \$65,000-\$85,000 depending on experience

### **To Apply**

Email your resume to [Marty.Kilmer@StarlightSoftwareSolutions.com](mailto:Marty.Kilmer@StarlightSoftwareSolutions.com).