



## Phoenix Dental Design

### Cancellation Policy

In order to best meet the needs of our patients, we require at least 48 hours advance notice to cancel or reschedule all appointments.

While we understand circumstances may arise to cause last-minute cancellations or broken appointments, please understand that early notice of cancellation enables us to schedule other patients who have patiently been waiting to be seen.

- Appointments cancelled or rescheduled **without 48 hours notice** may result in a fee of **\$85**.
- **No call / No show missed appointments** will result in a fee of **\$125**.

If you need to cancel or reschedule an appointment, please call us at (602) 956-2241. (Please note: we do not accept cancellations via text message or email).

Thank you for choosing our office as your partner in good dental health.

Dr. Karin Hilsabeck, Dr. Tyler Block, and team