



Cassidy Lutterbeck

Graphic Designer

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About Me

Passionate about package design and social media marketing. Driven by creativity, leadership, teamwork, and goals. I thrive in designing people's visions, and being a part of the end goal.

I have learned how to work with customers and am an efficient team player who is willing to take every step necessary to complete the tasks at hand. I show strong leadership skills with my history of being a crew member trainer and am willing to help at any time and want to grow within a company.

Work Experience

Buffalo Wings and Rings - Greendale, Indiana *April 2018 – Present* **Trainer, Kitchen Lead, Server Lead, Curbside Host, and Hostess**

- Train each employee making sure company core values and expectations are implemented. Educate new team members by reviewing training slides and tests to ensure they are properly knowledgeable and prepared to run a smooth station and position.
- Lead closing shift team ensuring all closing responsibilities are done for a smooth opening for the morning staff.
- Ensure that during an opening shift everything is properly cleaned and prepped for the customers.
- Receive truck delivery orders and check for accuracy. Correctly stock items and place into inventory to ensure efficient productivity.
- Follow core values as a hostess and server to build relationships for customer return. Ensure each and every customer is satisfied with both food and service. Resolve issues as needed.

O'Charley's - Centerville, Ohio *September 2019 – February 2020* **Server**

- Greeted and took customer orders.
- Ensured customer food was cooked to perfection.
- Worked as a team to keep restaurant clean and prepared to ensure customers had a great experience.
- Trained new servers based off of company standards.
- Opened and closed the dining room to ensure smooth opens and shift trade offs.

Education

The Modern College of Design: *Kettering, Ohio*
Associate Degree of Applied Business in Design
Graduation: June 2021
GPA: 3.2

South Dearborn High School: *Aurora, Indiana*
Academic Honors Diploma
Graduation: June 2019
GPA: 3.4

Skills

Technical: Adobe Creative Suite, Procreate, Sketch, Microsoft Office, Google Suite
Additional: Leadership, Self-manager, Problem solver, Organized, Committed