

# CASE STUDY: ENERGY SERVICES

Oracle Service and Field Service Recover Lost Service Revenue

## Business Overview

Energy Services offers clients a comprehensive array of onshore energy production services and solutions

## Business Challenges

- Disparate Service Processes resulting in large billing errors and lost assets
- Asset utilization rates below industry average

## Oracle Solution

- Deployed to 2500 Field Personnel and 500 Corporate users
- Enabled Service Requests, Service Orders, Invoicing Engine, Payroll Engine, Dispatch Board
- Migration and Ongoing Integration with ERP (Accounts, Orders, Payroll, Employees, Assets) and Vertex for tax calculations
- ROI of less than 6 months based on accurate billing and payroll
- Superior User Acceptance from Yard employees
- eVerge provided numerous IT services for Energy Services since then including application support

## Why eVerge?

*"In all of my years in IT, I have not worked with a better consulting firm than eVerge. eVerge was very professional and knowledgeable. They told me at the start of the project what had to be done, how long it would take, and how much it would cost. Then they went ahead and did what they said were going to do."*

- CIO of Energy Services

