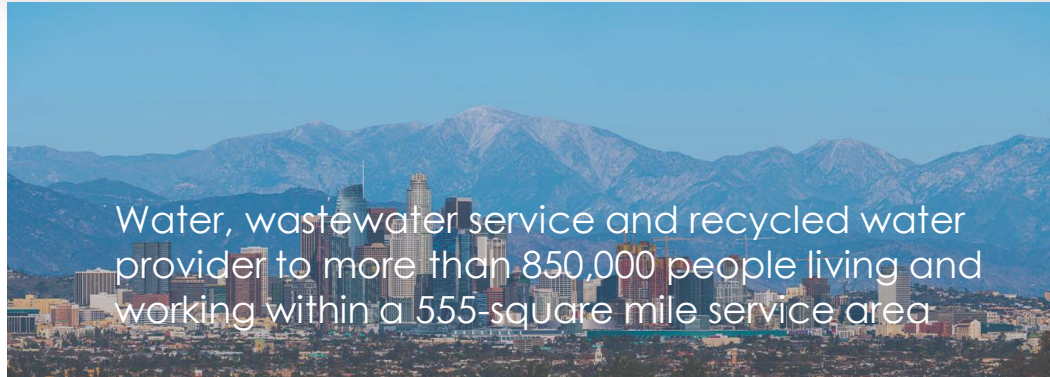


Case Study: Water & Wastewater Utility Company

Continuous long term managed support and ongoing value-added process improvement

ORACLE
Human Capital
Management



Water, wastewater service and recycled water provider to more than 850,000 people living and working within a 555-square mile service area

Business Challenge

The District was organized as a Municipal Water District in 1950 for the primary purpose of importing river water to its service area in order to augment local water supplies.

The District made a decision to migrate from EBS to the Cloud to take advantage of both core Cloud functionality including payroll and transform the organizations talent management functions. This is a multi-year transformation and eVerge has been supporting the District through this process for over 4 years.

Success Outcomes

As an early adopter of Oracle Cloud HCM, the District selected eVerge in 2017 to help optimize their current install and provide support while taking advantage of new functionality, enhancements and technological improvements to the Cloud solution.

eVerge is currently supporting the following modules:

- Core Human Resources,
- Benefits
- Absence
- Payroll
- Learn

Most recently, eVerge implemented Cloud HCM Learn for the District to replace training Depot and Cyborg 3rd party learning solutions. The District plans to deploy Cloud Recruiting and Talent Management in 2021.



Successfully transitioned to eVerge Live managed support!