

Case Study: Public Sector

City & County Transformation to Oracle Cloud HCM and Oracle Cloud Analytics (OAC)

Go LIVE
January 1, 2021!

ORACLE
Human Capital
Management



Business Challenge

The City, County, and Public Transportation have been operating HR and Payroll on an aged Tesseract system that was no longer sustainable. Outdated technology, lack of support, no self-service and manual processes led the group to select a modern, SaaS, and unified HCM solution in Oracle Cloud HCM.

As a large City and County, they support all the common services and departments you would expect, including Administration, Public Works, Water, Fire, Police, Finance, Courts, and much more. The City, County, and Public Transit employ just under 4,000 combined FT and seasonal staff and are subject to 22 different bargaining units.

Success Outcomes

eVerge deployed the following modules as of November 2020:

- Human Resources
- Benefits
- Absence
- Time & Labor
- Payroll
- OAC Parallel Testing

13-Month deployment timeline

2 FEINS
15 Unions
30 T&L Rules

4 Payrolls
3 Benefit Programs
180 Absence Plans

80 Business Units
200 Benefit Plans
2000 Jobs

Key integrations with Cloud HCM include JDE financials, NEOGOV recruiting, ADP Smart Compliance for Tax and Garnishment processing, Knontou for aggregated benefit vendor integrations and much more. eVerge deployed our pre-developed OAC Payroll Parallel testing analytics to reduce implementation timeline and automate parallel testing.

Considerations for moving to Cloud ERP will be reviewed in 2021. It is expected that the City and County will also consider additional HCM functional deployments in the coming year.



Successfully transitioned to eVerge Live managed support!