



Title VI Notice to the Public

- Lanakila Pacific operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with Lanakila Pacific
- Complaints must be filed in person or in writing. Complaints should be directed to:
Lanakila Pacific
Attn: Quality Assurance Manager
1809 Bachelot Street
Honolulu, HI 96817
- A complainant may file a complaint directly with the City and County of Honolulu
Department of Transportation Services:
Department of Transportation Services – Paratransit Operations Branch
City and County of Honolulu
Frank F. Fasi Municipal Building
650 King Street, Third Floor
Honolulu, HI 96813-3071
- A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint at:
Federal Transit Administration, Office of Civil Rights
Attn: Complaint Team
East Building, 5th Floor-TCR
1200 New Jersey Ave., SE
Washington, DC 20590

If information is needed in another language, please call Lanakila Pacific at 808-531-0555.

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| <u>日本語 (Japanese):</u> | 日本語の通訳が必要な方は、ここを指差してください (通訳費用はかかりません)。 |
| <u>한국어 (Korean):</u> | 통역을 필요로 하시면 다음 약속일 전에 반듯이 통역이 필요하다고 말씀하셔야 합니다. 비용은 부담않아서도됩니다. |
| <u>普通话(华语/國語) (Mandarin):</u> | 如果您需要讲普通话的免费翻译，请指这里。(如果您需要講國語的免費翻譯，請指這裡。) |
| <u>廣東話 (Cantonese):</u> | 如果您需要講廣東話的免費翻譯，請指這裡。 |
| <u>Ilokano:</u> | No masapulmo ti paraipatarus iti Ilokano nga awan bayadna, pakitudom ditoy. |
| <u>Tagalog:</u> | Kung kailangan mo ng libreng tagasalin sa Tagalog, pakituro lamang dito. |
| <u>Cebuano (Visayan):</u> | Kung kinahanglan nimo ug libre nga tighubad sa Binisaya, itudlo lang diri. |
| <u>Tiếng Việt (Vietnamese):</u> | Xin chỉ vào đây nếu bạn cần thông dịch viên cho ngôn ngữ này (bạn sẽ được cung cấp thông dịch viên miễn phí). |

Title VI and Nondiscrimination Commitment (FTA):

Pursuant to Title VI of the Civil Rights Act of 1964 and related laws and regulations, Lanakila Pacific will not exclude from participation in, deny the benefits of, or subject to discrimination anyone on the grounds of race, color or national origin.

Complaint Procedures:

Lanakila Pacific has established a discrimination complaint procedure and will take prompt and reasonable action to investigate and eliminate discrimination when found. Any person who believes that he or she has been aggrieved by an unlawful discriminatory practice under Title VI has a right to file a formal complaint with Lanakila Pacific. Any such complaint must be in writing and filed with Lanakila Pacific within one hundred eighty (180) calendar days following the date of the alleged discriminatory occurrence. For more information, please contact Lanakila Pacific.

ADA/504 Statement:

Pursuant to Section 504 of the Rehabilitation Act of 1973 (Section 504), the Americans with Disabilities Act of 1990 (ADA) and related federal and state laws and regulations, Lanakila Pacific will make every effort to ensure that its facilities, programs, services, and activities are accessible to those with disabilities. Lanakila Pacific will provide reasonable accommodation to individuals with disabilities who wish to participate in public involvement events or who require special assistance to access Lanakila Pacific facilities, programs, services or activities. Because providing reasonable accommodation may require outside assistance, organization or resources, Lanakila Pacific asks that requests be made at least five (5) calendar days prior to the need for accommodation. Questions, concerns, comments or requests for accommodation should be made to Lanakila Pacific.

Accommodation services are provided free of charge for individuals with special needs or disabilities. The public will have access to translators, TTY/TDD services and vital documents translated when requested.

If information is needed in another language, please call Lanakila Pacific at 808-531-0555.

[Lanakila Pacific Title VI Program FFY 2019 - 2022](#)

[How to file a Title VI Complaint](#)