

# **TERMS & CONDITIONS**

## **FOR CONSULTATION SESSIONS**

**For Consultation Services, you required to pay the full amount for the Session when you initially book your Session via the Calendly link.**

**The latest you can book a Consultation Session is 48 hours before the session is due to begin.**

**If you cancel or reschedule your appointment up to 48 hours before the session begins, you will receive a full refund.**

**If you decide to reschedule your appointment up to 48 hours before the session is due to start, we will keep the payment already received and reschedule the session.**

**If you cancel their appointment up to 24 hours before the session is due to start, we will refund the majority of the payment but keep a £50 cancellation fee.**

**If you fail to attend the Session, you will not receive a refund.**

**We will need to rebook a session if you require Consultation Services.**