



Experience

Autodesk – Incoming UX Design Intern

Fall 2021

Shopify – Product Design Intern

Orders and Fulfillment team

Winter 2021

Conducted user research to improve the order management experience for 1.9M merchants using the Shopify platform. Designed new features to help merchants prioritize and take actions on their orders. Worked with engineers to understand platform limitations.

Prototyped a new experience allowing merchants to more efficiently view their orders and contributed to Shopify's design system through new filtering controls, now being developed.

Draft Orders team

Summer 2020

Designed and shipped a mobile feature allowing merchants to share checkout links with their customers, capturing over \$2M in order payment per month since Sept. 2020 release.

Evaluated user journeys, conducted usability tests, and proposed component and information architecture improvements to the draft orders page. Compiled results into a product design north star, through collaboration with cross-functional teams.

Sprout – Product Designer

Fall 2019

Identified UX pain points, built wireframes, and designed new high-fidelity flows in a startup environment for five features on the Sprout at Work mobile app. Designed onboarding experience and dashboard feature increasing engagement by 15% for 100K users.

Royal Bank of Canada – UI/UX Designer

Winter 2019

Built web and mobile prototypes for three products that addressed internal business needs across multiple bank departments. Designed and developed team's internal program webpage that doubled employee sign-ups within a month of release.

Freelance – Designer

2016 – Present

Building brands for over 100 global clients through logo design, lettering and illustration.

Designed a mobile app to handle case management and problem resolution for a company offering cleaning services to companies across Ontario, Canada.

Skills & Tools

Prototyping	Product Strategy	Figma	HTML & CSS
Wireframing	Information Architecture	Sketch	JavaScript
User Research	Design Systems	Principle	GitHub
Usability Testing	Visual Design	Adobe Suite	Trello

Education

Systems Design Engineering – 3B

Expected 2023

Bachelor of Applied Science, University of Waterloo