



## Summary of Terms & Conditions for Link's Electric OnRamp Program

Please read the full Terms and Conditions for a complete explanation of the rules of the Program.

1. **When you apply we'll make sure you qualify to take part in the program.** We ask for your personal information, like Driver's License, so that we can check your motor vehicle record for any significant driving violations. Generally, anyone over 21 years old with a good driving record will qualify for our program. If you don't qualify, we'll refund your reservation/drop-off fee.
2. **You can add additional drivers by contacting us,** so that other adults in your household can try an electric car. Only approved drivers should drive the car.
3. **We'll drop off your electric car at the beginning of your program and pick it up at the end.** If you want to extend the OnRamp or convert to a long term program ("LinkLease") just contact us to extend your program.
4. **We prefer to drop the car off at your home so we can evaluate your home for an EV charger,** but you can select another location, like your workplace, if you prefer.
5. **Normal wear and tear on the car is to be expected and you won't be penalized for this.** You're allowed to take pets in the car. If we have to hire professional cleaners when you return the car to clean up after smoking, excessive pet hair, stains or similar, we will pass along the cost of this cleaning as a fee. The same goes for permanent damage to the exterior of the car.
6. **If the car needs maintenance while you're in our service territory, tells us so that we can come take care of it.** If you're out of the area when something happens to the car, we'll coordinate with you on maintenance in that location and we'll cover that.
7. **If you decide to cancel before the start of the OnRamp, or because of a problem with the car after it starts, you'll get a corresponding refund.** If you want to cancel for other reasons, we'll come pick up the car (but you won't receive a refund).
8. We hope that nothing happens while you're driving, but if it does, **roadside assistance is included (up to certain limits).** If you specifically have a problem and run out of battery during your first OnRamp period, we'll pay for an Uber/Lyft to take you home and we'll retrieve and return the car.

Link's mission is to help you get comfortable and confident driving electric. We hope you enjoy your Electric OnRamp and choose Link to continue your electric driving journey.