



27th March 2020

Hello everyone

I am writing to advise you of developments announced recently by the NDIS in response to the current COVID-19 pandemic and how this will affect supports you receive from Blairlogie.

On the 25th March 2020 the Agency announced

- An advance payment to registered providers
- A temporary 10 per cent increase to the price limit of some Core and Capacity Building supports
- Changes to the cancellation rules
- The introduction of three new support coordination items under Core Supports

Advance payments for providers

The NDIA has introduced a one-off advance payment for registered providers to assist in the expected temporary increase in costs to deliver supports due to the COVID-19 virus.

All registered providers that received a payment in February 2020 and at least one other payment in December 2019 or January 2020 are eligible for the advance payment, which will be automatically paid. Providers do not need to do anything to access this payment.

The advance payment aims to assist registered providers with immediate cash flow and will be required to be repaid in the future.

Temporary 10 per cent increase

Effective 25 March 2020, price limits for some supports have been increased temporarily. These supports include:

- Assistance with Daily Life (excluding Supported Independent Living)
- Assistance with Social and Community Participation
- Improved Health and Wellbeing (excluding personal training)
- Improved Daily Living Skills

Cancellations

Effective 25 March 2020, participants will be required to give 10 business days' notice for a cancellation if they want to avoid paying the full fee for a cancelled service. Previously, participants were required to give two business days' notice.

From 30 March, providers will also be able to claim 100 per cent of the agreed support price when a participant cancels a service at short notice (up from 90 per cent).

Three new support coordination items under Core Supports

Effective 25 March 2020, participants can flexibly use their Core or Capacity Building budgets for support coordination. To allow participants to use their funds more flexibly, three new support coordination items have been introduced.



Blairlogie will be implementing both the temporary 10% increase on listed support items and the altered rules around cancellations.

In addition to these changes Blairlogie will also be extending our Support Coordination service. If you or someone you know has had their supports reduced or if you or someone you know is in need of supports, please reach out to us.

If you, or someone you know has been significantly impacted by the COVID-19 pandemic please get in touch with the Blairlogie team on 59 78 79 00 or admin@blairlogie.org.

Blairlogie is committed to ensuring that people with a disability and their families and carers continue to receive the critical supports and services they need during these challenging times. We will do everything we can to assist those in need.

Kind regards



**Carolyn Carr
Chief Executive Officer**

