



This privacy policy sets out how Heartcore (we/us) uses and protects any information that you give us when you use this website and in your interactions with us. We are committed to ensuring that your privacy is protected, and any information you provide will be used in accordance with this privacy statement. We may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 02/25/2020. Fund specific privacy notices for existing investors in Heartcore's Funds have been distributed directly to the nominated contact of each investor.

How can you access your data?

We respect your privacy rights. You can contact us at any time to

- Request access to the personal information we have on you
- Correct and amend any details we hold on you
- Restrict or delete information that we hold on you

Contact us by emailing GDPR@heartcore.com. If you are not satisfied with our handling of your data or the responses received, you have the right to complain to the Information Commissioner's Office.

How do we collect information from you?

If you contact us by post, phone, email, through the submission of forms on our website, social media channels, or in person, we may retain the communication for records including any information included within it. We also make use of systems that collate publicly available information. In addition, there is information that is collected automatically when you visit our website, such as IP addresses. See our cookies policy below for more details.

What do we collect?

We may collect the following information:

- Name, job title and company name;
- Contact information including email address and phone number;
- Employment and education details specified in any presentations or CVs you send us;
- Information required for Heartcore to meet legal and regulatory requirements, particularly in respect of anti-money laundering legislation;
- Meetings attended and visits to our offices held with our staff;
- Any other information you send to us.

How is the information used?

We use data (including personal data of individuals) for the following purposes and under the following lawful basis:

- To carry out any obligations forming from a contractual agreement between us (Contract basis).
- To identify, evaluate, and enter in to, investment and exit opportunities (Legitimate interest basis, where not covered by a Contractual basis in an investment agreement).
- To monitor and support portfolio companies of the Funds (Legitimate interest basis).
- To contact you for administrative and promotional purposes relating to our services. You can opt-out at any time by emailing GDPR@heartcore.com (Legitimate interest basis).
- To comply with legal obligations (Legal obligation basis).
- For internal record keeping (Legitimate interest basis).

Where is the information stored?

We are committed to ensuring that your information is secure. In the course of our business, Heartcore utilises a number of service providers to store and process data. In order to prevent unauthorised access or disclosure, all information is securely stored with GDPR-compliant services.

Who is the information is shared with?

Sometimes we host events or activities in partnership with other organisations. In those cases, we may share your name and company name with them for the operations of the event or activity. We will not share any contact information with other organisations unless we have your explicit consent.

Links to other websites

Our website may contain links to other websites. We do not have any control over these websites. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.



Cookies

A cookie is a small file which asks permission to be placed on your computer's, or other device's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. We use cookies to identify which pages are being used, using Google Analytics. This helps us analyse data about webpage traffic and improve our website in order to tailor it to our visitors' needs. We only use this information for statistical analysis purposes and not in a way which identifies anyone. Overall, cookies help us provide you with a better website by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us. You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.