

Reti Health

Privacy Policy

Our contact details

Name: Reti Health Limited

Address: 85 Lothrop Street, London, W10 4JD

Phone Number: 07450232507

E-mail: privacy@retihealth.com

The type of personal information we collect

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics (for example, name and email address)
- Health information (for example, whether you've had a heart attack, stroke or have diabetes)
- Retinal images (via your optometrist, with your consent)

How we get the personal information and why we have it

Most of the personal information we process is provided to us:

- directly by you, in order for us to build a product to
- predict cardiovascular disease risk
- Research screening tools for other diseases, e.g. anaemia

We also receive personal information indirectly, from the following sources in the following scenarios:

- Various retinal images, including fundus photographs, ocular coherence tomography images (OCT) and optomap images (an image from Optos cameras), from your optician.

We use the information that you have given us in order to build a product to screen for cardiovascular disease.

We may share this information with the Hakim Group (the parent organisation of your optician). We may also anonymise the data by removing your personal information, and then share it with other researchers such as universities and hospitals.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:

- Your explicit consent. You are able to remove your consent at any time. You can do this by contacting privacy@retihealth.com

How we store your personal information

Your information is securely stored on cloud services including TypeForm and Amazon Web Services.

We keep your health questionnaire results and retinal images indefinitely. We will dispose of your information by deleting the digital data on your request.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at access@retihealth.com if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at access@retihealth.com.

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>