







## Healthcare Industry

A multinational pharmaceutical company streamlines desktop access and application delivery for its distributed workforce using desktop virtualization

### Engagement Background

The client is a large pharmaceutical company established over 50 years ago with presence across the US and Europe. As the firm grew, consolidations and mergers resulted in fragmentation of the IT landscape across locations and business units. The non-centralized nature of the environment was hindering seamless workspace access and streamlined application delivery.

The client looked to a partner with proven credentials to build a new environment that could centralize the desktop infrastructure. Anunta stepped in and built a customized solution that helped solve immediate concerns and deliver superior benefits.

Client's business objectives	Attributes	Engagement objectives
Deliver secure access to business applications and establish consistent device and location agnostic platform performance	 <p>Performance expectations</p>	Implement right-sized, latency-mitigated virtual desktops with high application availability
Ensure continuous compliance with federal industry regulations around customer privacy and data security	 <p>Security enforcement</p>	Leverage the inherent security guardrails of virtualization technology to deploy an always available, always secure, and always compliant desktop infrastructure
Build a resilient and scalable computing platform that can deliver reliable and simplified access to employees	 <p>Workforce requirements</p>	Implement architecture with right capacity provisioning and configure native services for the simplification of platform access
Architect a new production environment to streamline desktop hosting and application delivery	 <p>System management</p>	Redeployment of virtual desktop infrastructure to replace the existing fragmented environment, centralize hosting and application delivery

## Solution Overview

<p><b>Technology implementation</b></p>	 <p><b>Business need</b></p> <p>Architect a new production environment of virtual desktops that centralizes workspaces and provides high application performance</p>	 <p><b>Anunta's solution</b></p> <p>Executed VMware Horizon implementation on-premise with a mix of dedicated and floating pools of Windows 10 virtual desktops. Anunta optimized hardware configurations to meet performance demands</p> <p>Configured connection servers for user authentication through active directory (AD) and client-server connection broking</p>
<p><b>Network configuration</b></p>	<p>Protect internal platforms and applications from unauthorized and potentially malicious access</p>	<p>Deployed logically separated network for the new environment on which all virtual desktops were hosted</p> <p>Robust network configuration and unified access gateway (UAG) deployment ensured secure device-agnostic external access</p>
<p><b>Device and user-access management</b></p>	<p>Implement seamless desktop delivery and application suite access to user groups</p>	<p>Configured Horizon View Client as the primary user access-mode with browser access enabled for additional flexibility</p> <p>Workspace ONE Access enabled a secure, simplified mode of platform and application access</p> <p>Configured linked clones and instant clones for rapid desktop replication</p> <p>Horizon View Composer configured for centralized desktop pool management</p>
<p><b>Transition and support</b></p>	<p>Transition 465 users and ensure SLA-bound resolution of post-migration issues</p>	<p>Iterative testing of new environment followed by a high touch, phased transition with persistent feedback loops for minimal service disruption</p> <p>Anunta implemented its state-of-the-art intelligent operations platform, EuVantage, to ensure superior user experiences, proactive hardware monitoring and MTTR reduction</p>

## Anunta's EuVantage advantage

Anunta deployed and stabilized a new desktop environment in one month supported by EuVantage. This intelligent AIOps platform accelerates the migration process and enables proactive hardware monitoring and issue mitigation. EuVantage simplifies service delivery and provides a granular, single pane of glass view into the entire environment.

## Value Delivered

### Better user productivity & experience

- Reduced application log on times due to SSO implementation and unified platform access

### Boost IT efficiency

- Lower IT overhead due to centralized management of virtual desktop pools
- Quicker replication times with standardized desktop images
- Reduction in mean time to issue resolution post migration

### Improved business agility

- Improved security posture from secure system access and elimination of distributed platforms
- Increased agility from rapid scalability of computing platform

## About Anunta

Anunta is an industry recognized end user computing solutions provider focused on managed virtual desktops and digital workspace technology. We have successfully migrated close to 500,000 remote desktop users on cloud and have ensured 99.98% application delivery for enhanced workforce productivity and superior end-user experience.

For more information about Anunta, visit [www.anuntatech.com](http://www.anuntatech.com)



## About DesktopReady

DesktopReady is a modern fully managed Desktop as a Service (DaaS) with built-in automation and monitoring that simplifies the delivery and management of cloud desktops for the unique needs of companies that want to spend less time on IT. Developed using Windows Virtual Desktop (WVD) infrastructure within the Microsoft Azure cloud, DesktopReady provides fully functional Windows 10 desktops that are easy to install, configure and ready within minutes. The highly secure cloud desktops are built on platforms that are PCI, HIPAA and SOC2 compliant and supported by 24/7 service desk and infrastructure monitoring. For more information about DesktopReady, visit [www.desktopready.com](http://www.desktopready.com)

DesktopReady is brought to you by Anunta Tech Inc., a global leader in VDI and DaaS solutions.

## Key Differentiators



**Specialized VDI focus and deep domain expertise**



**Deep understanding of the client's VDI estate**



**Ability to port learnings from other engagements**



**Focus on outcomes vs effort**

